Equitable Learning Services supports students from diverse backgrounds to access and participate in their University studies. This includes students living with disabilities, long or short term health concern and/or mental health issues; students who are primary carers; students from low SES backgrounds; students of diverse genders, sexes and sexualities; students from refugee and refugee-like backgrounds; first in family students and students from rural and remote backgrounds.

We are here to ensure that all students are included in all aspects of university life.

**Equitable Learning Services: Accessibility**

Are you living with a disability, long or short term health concern and/or mental health concern that impacts your studies?

**We can help**

The Equitable Learning Service: Accessibility is a free and confidential service that provides practical support to ensure that your health condition doesn’t adversely affect your studies.

**What we do**

Our Advisors will meet with you to create your individualised plan. We share your plan with your teachers and provide ongoing support as needed.

Your learning plan may include:

- adjustments to your study conditions e.g. more time in exams
- course materials in other formats
- enabling assistance staff such as notetakers
- assistive technology

**What you need to know**

**Register for support**

If you want to receive support during your time at university for your disability needs, then you will need to register with ELS.

**Further information about ELS: Accessibility**

Discover the things you need to know about studying with a disability at university as well as some answers to some commonly asked questions.

**NDIS National Disability Insurance Scheme**

Are you living with disability and wanting to register for the NDIS?

**Support and educational adjustments**
Here you can find information on the types of support and educational adjustments available:

**Classwork support**

Some of the educational adjustments you may need might apply to managing your coursework. Here you will find an overview of how you might be supported at UNSW and your Letter of Support.

**Alternative formatting**

If reading text is difficult for you, you may be eligible to have material converted into alternative formats.

**Assistive technology**

If you need technology to assist you in learning your course material, ELS have a range of specialised computer software and equipment including **hearing assistive technologies**.

**Exam adjustments**

Whether you need access to food and drink for medical reasons or need extra time to complete exams due to your disability, then we may be able to arrange exam adjustments for you.

**Mental health support**

ELS is here to support students whether their condition is permanent, episodic or temporary.

**Notetaking**

If you are unable to take notes for yourself and have medical documentation to support your condition, you may be eligible for notetaking services.

**Study skills support program**

Students registered with ELS may be eligible to receive Study Skills Support to assist them with academic skills and time management.

**Special consideration**

If unexpected major events such as illness or a death in the family prevent you from completing your assessments or sitting an exam, you may be eligible for special consideration.

**Summer term support**

If you are planning on taking courses during the Summer Semester then find out what this will mean for your educational adjustments.

**Peer mentors and ambassadors**

**Accessibility Ambassadors**

The accessibility ambassadors are student volunteers that help keep the campus inclusive, and assist everyone on campus to experience and participate in events fully.

**Forms**
Forms relating to disability support

If you know at the start of the Semester that you cannot meet the attendance requirements for a course you need to discuss options with your **Equitable Learning Advisor**. An alternative assessment may be an option which you need to agree about with teaching staff at the start of the semester and your Equitable Learning Advisor can assist you with this.

Contacts and appointments

**Contact an Equitable Learning Advisor (Accessibility)**

Phone 9385 4734

Email els@unsw.edu.au

Live chat

Accessibility maps

See accessible routes, accessible parking, accessible toilets and more in these [interactive digital maps](#) and [PDF map](#) of the Kensington campus.