Are you living with a disability or a health / mental health concern that impacts your studies?

Equitable Learning Services (formerly Disability Support Services) is a free and confidential service that provides practical support to ensure that your health condition doesn't adversely affect your studies.

**COVID 19 Message re: ELS Service Provision**

The Equitable Learning Service continues to be available to support students living with disabilities, long term medical conditions and / or mental health conditions and students with carer responsibilities to access educational supports.

However, in line with recent UNSW communication to students, all our appointments are now being offered as either telephone or video call appointments. If you require an in-person appointment due to the nature of your condition, please let us know and we will do our best to accommodate this.

For all appointment bookings, contact us on:

- e: els@unsw.edu.au
- ph: +61 2 8374 9201

Please remember that Special Consideration process can be used for exceptional circumstances outside of your control and exacerbations of your registered condition for which the educational adjustments in place do not suffice.

ELS are working with Academic staff to ensure that educational adjustments will still be provided to students in the Online environment. If you are experiencing any challenges in this regard, please contact us on the details above.

Stay informed about [UNSW's response to COVID19 here](#).

**Register now**

To receive educational adjustments for equitable learning support, you must first register with the Equitable Learning Service. Our advisors will then meet with you to create your individualised support plan.

[More info](#)
Support services

- adjustments to your study conditions e.g. more time in exams
- course materials in other formats
- assistive technologies e.g. hearing loops...

More info

Forms

Important forms to help manage your individual support needs.

More info

Contact an advisor

- Phone +61 2 8374 9201
- Email els@unsw.edu.au

More info

Chat online with a student advisor
Chat online

Interactive campus map to points of interest
Accessibility map

More campus maps
Campus maps

Equitable Learning Services
Document Version Date 23/07/2020
UNSW CRICOS Provider Code: 00098G
https://student.unsw.edu.au/els