To run Moodle effectively you should, as a minimum, use the system components listed on this page. If you do not, Moodle may still work but some functionality may be lost.

Workplace IT environments' internal configurations can also restrict the functionality of Moodle. Access to content may be affected, as may the possibility of uploading files. File size limitations may also apply. Workplaces may also have older versions of software, and Moodle may not perform well with these.

**Operating system**

Recommended

Windows 7, 10, Mac OSX Sierra, iPad IOS10

**Mobile devices**

At present, the Moodle Mobile app is not supported due to poor performance. We recommend that on a mobile device you log in to UNSW Moodle using the web browser unless you are completing an assessment or activity that has a grading component.

If you are completing an assessment or activity that has a grading component we recommend that you use Moodle through a desktop browser.

**Internet speed**

Use a broadband connection (256 Kbit/sec or faster—this will ensure that you can view videos and online presentations) through USB wireless modem, ADSL, T1/T2, fibre optic or cable.

Dial-up access will be significantly slower, and we do not recommend it for using Moodle.

**Internet browsers**

Compatible browsers include:

- Google Chrome 32 bit version 50 or later (recommended for optimal compatibility, this has been thoroughly tested on Windows)
- Safari 10 or later (recommended for optimal compatibility, this has been thoroughly tested on Mac)

Note that add-ons and toolbars can affect any browser's performance.

**MS Internet Explorer is not recommended**

If you have any difficulty accessing UNSW Moodle, check that you are using one of the supported browsers above before you contact external support.
If you are using MS Internet Explorer 9 and experience problems accessing Moodle, visit this page, Fix site display, for assistance.

**Settings**

We recommend that the following be enabled:

- Cookies
- Pop-ups (in both Internet browser and security software)
- Javascript

**Plug-ins**

We recommend that you use the latest version of Adobe Flash Player.

**Resource viewing**

We recommend that you use the latest version of Adobe Acrobat Reader.

To view all the resources uploaded to Moodle, you will probably need to have Microsoft Office (Word, Excel, PowerPoint) or an equivalent (e.g. Open Office, Viewer) installed.

**Security**

With all firewalls, ensure that you enable uploading of files.