Campus Security Services: New Look

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From Monday 25 September 2017, Campus Security will have a new look, with smart red uniforms replacing the old green and black. You'll see lots of new faces among the Security staff, too.

In addition, we’re pleased to announce some new and enhanced services:

Security escort service

This popular service has now been extended to weekends as well as week days. You can request a security escort to accompany you from your location on campus to car parks, bus stops, taxi ranks or limited locations surrounding the campus. To request an escort, call the Security Services Control Room on 9385 6000 or call from any lift phone or Help Point around campus.

Additional roving staff

There's additional staff to provide a 24/7 patrol of the campus, ensuring a rapid response in the event of an incident.

New buggies

We now have two buggies that can seat up to six people each, if you need assistance on campus.

Other services

Our other services remain unchanged. For full information, go to the Security and Safety website or download the StaySafe@UNSW app from the App Store or Google Play.

Catch the night shuttle bus

The Night Shuttle Bus is a free service operating Monday-Friday 6.30-11.30pm (excluding public holidays) around the Kensington and Randwick campuses and surrounding streets. You can track the location of the night shuttle bus on the StaySafe@UNSW app.
Locate a help point (map)

Help points are strategically located across campus to help ensure your safety. Pressing the red button will connect you directly to UNSW Security.

Keep valuables secure

Laptop, tablet and mobile phone theft are some of the most reported crimes at UNSW. Most are stolen when left unattended, even for a brief moment. Make sure you keep an eye on your valuables.

Gate 2 Security Office (map)

The Security Office located at Gate 2 on High Street is open 24 hours a day / 7 days a week. It is a safe and handy location to use as a meeting point or to wait for a taxi pick up at night.

Register for UNSW Alert SMS

If a major incident occurs on campus - a building fire, for example - the UNSW Major Incident Response Team will alert you via the UNSW Alert SMS. To be sure you receive these alerts, you must make sure your mobile phone details are up to date in myUNSW. It only takes a minute to update and verify your details to make sure you know exactly what to do in an emergency on campus.

Contact Security

- Phone 9385 6000 for general enquiries
- Phone 9385 6666 for emergencies
- Visit Security Office at Gate 2, open 24/7 - Map reference C9
- Website

See also

Emergency contacts, Lock-up your bike, Sexual misconduct