Student Advisors can help you with

- Adjusting to life at UNSW and the broader community (home sickness, cultural, social and academic adjustment)
- Understanding student visa conditions
- Accommodation or work-related problems
- Academic difficulties
- Personal and family issues
- Financial difficulties
- Enrolment changes and how these will impact on your student visa
- Advice about services available and where to get help
- Understanding UNSW policies and procedures
- Incident or issues causing you distress (emergencies, accidents, natural disasters).

How to meet with a Student Advisor
Drop-in service @ The Nucleus

Advisors available Monday to Friday for brief appointments between 10am - 4.30pm. Longer appointments can be scheduled if needed.

Please choose ISEU Drop In queue at the Kiosk machine.

If you are unable to attend drop-in service, submit your queries through ASK US.

International Student Visa Inquiries Drop-in service @ Goodsell Building

Advisors available Mondays and Wednesdays between 2pm - 4pm from Week 1 to Week 10 per term.

You can talk to us face-to-face about your CoE, student visa, impact of program leave on your visa, release application and student visa conditions during our drop-in consultation sessions.

Please report to the reception and wait until we call you in.

If you are unable to attend drop-in service, submit your queries through ASK US.

Book a Consultation

Limited consultations are available on the booking system. These 30-minute sessions are available to discuss personal or academic difficulties.

If you are unable to book a consultation, please attend Drop-in Service at Nucleus.