Our Student Development International (SDI) International Student Advisors are always here to help you. We offer you free personalised advice and information about all aspects of your university life and on any matters related to your life as an international student.

**We can help you with**

- Getting accustomed to life at UNSW and the broader Australian community (e.g. home sickness, cultural, social and academic adjustment)
- Understanding student visa conditions
- Enrolment changes (reducing study load, program leave, discontinuation) and to understand how these impact on your student visa
- Understanding UNSW policies and procedures
- Advice about services available and where to get help
- Problems within the faculty, supervisor or lecturer
- Academic monitoring, academic progression, academic planning and goal setting
- Advise on personal and family issues
- Financial difficulties
- Accommodation or work related problems
- Incident response (emergencies, accidents, critical incidents, natural disasters)
- Australia Awards Students support
- Under 18 years of age students well-being monitoring

**How to meet with an International Student Advisor**

**Drop-in service**

For brief enquiries.

If your enquiry is brief such as program transfer or where to find services at UNSW you can come to one of the drop in sessions held from Monday to Friday at the following times:

- Mondays: 1:00pm to 3:00pm
- Tuesdays: 1:00pm to 3:00pm
- Wednesdays: 10:00am to 12:00pm
- Thursdays: 10:00am to 12:00pm
- Fridays: 10:00am to 12:00pm

**On Duty International Student Advisors**

If you need more time to discuss your situation but cannot book a consultation.
If you would like more time to discuss your situation such as academic difficulties or personal issues and you are unable to book a consultation, you can come to the SDI reception any day from Monday to Friday and book in to see an advisor on the day, or another day that suits.

**Book a Consultation**

For personalised help.

Our international student advisors are available for appointments between 9am-4pm Monday to Friday.

**How to book a consultation:**

- Online booking system using the form below. If you've forgotten your password, see UNSW Identity Manager.
- By phone: +61 2 9385 4734
- In person: Room G19, John Goodsell Building (Map Ref: F20), Kensington Campus

![User ID and Password form](image)

**Note:** If you are booking an appointment for the first time you will be prompted to register with the booking system and confirm your email address.