Academic concerns can negatively impact your study.

If you want to get ahead or are experiencing issues with your academic and educational performance such as learning difficulties, poor or disappointing grades, lack of support or disengagement, our Educational Support Advisors aim to help students in addressing these issues so they can re-engage with study.

Our services include:

- Assisting students to navigate UNSW policies and procedures in order to obtain special consideration or reviews.
- Providing workshops on exam preparation, assessment planning and presentation skills.
- Helping students to identify academic needs and apply effective strategies for success.

**Contact the Educational Support Advisors**

Educational Support Advisors are available by appointment in person, over the phone, or via email.

- **Phone:** 02 9385 4734
- **Email:** advisors@unsw.edu.au
- **Office:** [Location and office hours](#)
Helpful links

- **Academic Standing** - What to do if your Academic Standing is not 'Good'
- **Special Consideration** - How to apply