Your instructor may make an announcement that asks you to access an online Smart Sparrow lesson.

Your instructor will have added this online lesson to your Moodle course page.

On this page you can find out how to:

- access and
- use your Smart Sparrow lessons.

**System requirements**

Click on the following link to check your system requirements: [https://aelp.smartsparrow.com/check](https://aelp.smartsparrow.com/check)

The minimum browser requirements are:

- Chrome version 30
- Firefox version 24
- Internet Explorer 9
- Safari 5.1

**How to access and view your Smart Sparrow lessons**

To access the Smart Sparrow activity, log in to your Moodle course.

Your instructor will have added an external tool activity link in a specific section of the Moodle course page.

Contact your instructor if you cannot find the Smart Sparrow lesson in your Moodle course.

**Email notes to yourself from within the lesson**

In your online Smart Sparrow lesson, you can create notes and email them to yourself.

1. Go to the three bar icon menu in the top right corner of your lesson
2. Slide the notepad to 'ON'
3. Add your notes

4. Click on the **envelope icon** to email yourself the notes

**Revisit the screens you have completed**

In a Smart Sparrow lesson you can view the screens you have completed.

1. Go to the **three bar icon menu** in the top right corner of your lesson
2. Slide the history bar 'ON'
3. To the left hand side of the screen you will see a list of the screens you have completed

4. To continue the lesson from the latest screen, you must click on the last screen you were on.

**Restart the lesson**

Your instructor determines whether the restart functionality is available to students.

If your instructor has switched on the restart functionality, follow the steps below:

1. Go to the **three bar icon** in the top right corner of your lesson
2. Click on the 'restart lesson' button.
If you cannot see the 'restart lesson' button in your three bar icon menu, this means your instructor has switched off the restart functionality.

If you have further questions regarding the ability to restart the lesson, please contact your instructor.

Contacts

If you have any other technical issues that have not been addressed in the above categories, please email support@smartsparrow.com

Support hours are open from 9 am to 5 pm AEST/AEDT.

Please wait up to 24 hours for a reply.

For queries beyond technical support, please contact your instructor.