How to access your email

Remember to check your student email mailbox for important notifications! Email is the main way UNSW communicates with students.

To access your email:

Log in to Outlook online

Username: zID@ad.unsw.edu.au

- Your zID followed by ad.unsw.edu.au
- Note: This is not your email address

Password: Your zPass

Remember your email address is zID@unsw.edu.au or name@unsw.edu.au (e.g. z1234567@unsw.edu.au or j.smith@unsw.edu.au).
Forgot password?
Visit Identity Manager to change your password

How to redirect your email
Forwarding email to another account

Where do I get more information?
IT support page for accessing email

Who can I contact?
Please report any issues to UNSW IT:

- **Log in to raise an online support request**
- **Phone:** (02) 9385 1333 | +61 (02) 9385 1333
- **Contacts for IT support**

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Document Version Date 25/06/2020
UNSW CRICOS Provider Code: 00098G
https://student.unsw.edu.au/emails