How to access your student emails

Please remember to check your UNSW student email mailbox for important notifications! **Email is the main way UNSW formally communicates with students.**

**To access your email:**

**Log in to Outlook online**

**Username:** zID@ad.unsw.edu.au

- Your zID followed by ad.unsw.edu.au
- Note: This is not your email address

**Password:** Your zPass
Remember your email address is zID@unsw.edu.au or name@unsw.edu.au (e.g. z1234567@unsw.edu.au or j.smith@unsw.edu.au).

Forgot password?
Visit the Identity Manager website to change your password.

How to redirect your email
Forwarding email to another account

Where do I get more information?
Frequently asked questions about email
Frequently asked questions about identity manager
IT support page for accessing email

Who can I contact?
Please report any issues to UNSW IT:
  • Log in to raise an online support request
  • Phone: (02) 9385 1333 | +61 (02) 9385 1333
  • Contacts for IT support

How to access your student emails
Document Version Date 12/02/2020
UNSW CRICOS Provider Code: 00098G
https://student.unsw.edu.au/emails