Due to NSW Health’s stay-at-home orders, we are currently unable to issue student ID cards, including distance ID cards, until further notice.

If you are new to UNSW this term or requesting your student ID card for the first time, please follow the below steps to obtain your student ID card.

**Before requesting your student ID card**

**1. Accept your offer and enrol in classes**

You need to first accept your offer (Domestic / International) and enrol in classes via myUNSW before you can get your student ID card. Further information and a step by step guide can be found on the Welcome to UNSW website.

Please note: You will need to wait 24 hours after enrolling into classes before requesting your ID card.

**2. Prepare your identification documents**

When you attend in person to request your student ID card, you will need to bring one or more valid government-issued identity documents from the list below. If you do not bring accepted supporting documentation, UNSW will be unable to issue you with your student ID card.

Your identification documentation will be used to verify your identity and confirm your personal details (including your full legal name and if applicable your residency/citizenship status). If the UNSW record of your personal details are incorrect we will use your identification documentation to update those details.

**3. Accepted valid identification documentation**

**Australian Citizen**
- Australian passport, or
- Australian drivers licence and Australian birth certificate / citizenship certificate, or
- NSW photo card (or equivalent) and Australian birth certificate / citizenship certificate.

**New Zealand Citizen**
- New Zealand citizen passport, or
- Australian drivers licence and New Zealand birth certificate / citizenship certificate, or
- NSW photo card (or equivalent) and New Zealand birth certificate / citizenship certificate.

**Australian Permanent Resident**
- Passport and Australian visa letter or label.
International Residents

- Passport and Australian visa letter or label.

If you have legally changed your name due to marriage, divorce or a formal change of name request, you may be required to provide additional documentation that reflects the change.

Requesting your card

Information for:

UNSW Canberra students

Log in to the ADFA Student Gateway for UNSW Canberra / ADFA student card information.

Distance students

Due to NSW Health's stay-at-home orders, we are currently unable to issue distance ID cards until further notice.

All UNSW students (except Canberra / Distance)

Here you can find information for all students (other than UNSW Canberra and Distance Education students), on how to get your student ID card.

Receive your student ID card now

Please note during O-Week ID cards are by appointment only.

Make an appointment

Outside of these periods please visit the Nucleus Student Hub to obtain your ID card. All students must have their ID card with them at all times when on campus.

PLEASE NOTE:

Students commencing in Terms 3 of 2021 - Your ID card is not yet available, please check back here after 22 October 2021.

How do I prove I am a student, before I get my ID card?

If you need to prove you are a student at UNSW, you can order an official UNSW letter confirming your enrolment details. When using a Concession Opal Card, Transport for NSW have advised that you can use a Transport Concession Entitlement Card instead.
Once you've got your card
Visit Arc Reception to get your Arc membership sticker and open up your student experience!

Visit Arc Reception

See next
Get your log in to student email, campus WiFi and online learning:

Set up your IT essentials!