UNSW Hearing Loop

A hearing loop is a special type of sound system for use by people with hearing aids. The hearing loop provides a magnetic, wireless signal that is picked up by the hearing aid when it is set to ‘T’ (Telecoil) setting.

Students requiring hearing loop access need to ensure that their personal hearing aid is equipped with an activated telecoil.

Benefits of using a hearing loop

- Cuts out unwanted background noise
- No need to use a receiver/headset
- Sound goes directly into the hearing aid
- Can be used by anyone with a compatible hearing aid
- It is inconspicuous
- Any number of users can use the system

List of UNSW hearing loop enabled learning spaces


Live captioning services

Disability Services can organise live remote captioning for eligible students. Live captioning involves the audio content of a lecture being transmitted to a remote captioning provider where it is converted into text and then streamed to the student's electronic device, for example, laptop or iPad, in the form of captions.

The delay between the oral speech presented in the classroom and the student receiving the captions on their screen is approximately two to eight seconds. This enables hearing impaired students to access spoken class content in real time.

Live captioning is most effective in classroom settings where there is one key speaker. Microphones, which are installed in the room, must be used by the speaker (e.g. lecturer) to ensure that the audio that is being transmitted to the remote captioning provider is audible.

Closed captioning/transcription services

Disability Services can organise for an outside agency to provide audio transcription and video subtitling services for content. Eligible students receive accurately subtitle content for e-learning modules, including video providing both dialogue and contextual information and an accessible video with closed captioning.

Auslan interpreters
Eligible students that are members of the hearing-impaired community, may use Australian Sign Language or, Auslan. This is a recognised community language with its own syntax and structure. Auslan works best for the student if the interpreter sits, or stands, next to the lecturer or tutor so the student has a clear view of them both.

Students are required to contact Disability services to register prior to the commencement of university to prepare and plan for the use of Auslan Interpreters. Also, contact Disability services if an Auslan Interpreters is required for an event or presentation.

Assistive listening devices and technologies

Roger Devices

A discreet, wireless Roger microphone that delivers superior speech-in-noise and over distance performance. It’s the ideal solution for an all-inclusive listening experience including Bluetooth connectivity


OTOJOY LoopBuds

Telecoil-enabled earbuds that allow you to access the sound from any hearing loop with your smartphone. Simply download the LoopBuds app, walk into a looped venue, and receive crystal-clear audio directly into your ears without the need for a hearing aid. Please contact Disability Services so we can loan you the earbuds for short, or long-term use.