The UNSW Health Service has a team of experienced doctors, specialists and health professionals available to help you with any concerns you may have about your health and wellbeing.

UNSW Health Service, Domestic students [Duration 2:15] Transcript

We can treat everything from colds and flu and heart problems, to general health issues and sports injuries. We can also conduct men’s and women’s health checks and provide vaccinations for general health and travel.

Unwell? Novel Coronavirus: COVID-19

How to make an appointment

To make an appointment:

• Online, click here
• Call: 9385 5425
• Or visit our office at Ground Floor Quadrangle Building, East Wing.

Please do not book an appointment online or come into the Health Service if you have cold and flu symptoms; call ahead.

Fees

For Domestic (local) students who hold a Medicare card there is no cost to see a GP. A small fee may be charged for some vaccinations and dressings if needed.

Priority appointments are allocated each day based on severity of illness. Please tell us if you are unwell, as we have appointments reserved for illness on the day. Bring your current UNSW student card and your Medicare card or Health Insurance card to your consultation.

Privacy

All appointments with us are completely confidential and the health service does not link or share your personal records with the university.

Cancellations

If you can’t attend your appointment, call 9385 5425 before your appointment so we can allocate your appointment to someone else. A minimum of 4 hours notice is required. A cancellation fee of $40.00 will apply for non attendance / appointments not cancelled in advance.

Emergency / urgent help
# Emergency on campus

Your first point of contact for any incident or emergency on campus is **campus security**. They will coordinate any emergency response 24/7. **For emergencies phone:** 9385 6666. For general enquiries phone 9385 6000

## Emergency

If a life is in danger ring **000** immediately

If someone has attempted, or is at immediate risk of harm to themselves or others, call **000** immediately

## Hospital

If you are or somebody you are with needs urgent medical attention you can go to an emergency department at the nearest hospital. The closest hospital to Kensington campus is Prince of Wales Hospital: 320-346 Barker St, Randwick - 9382 2222

## Urgent Help: 24/7 hour Counselling

- **Lifeline** - Phone 13 11 14 for crisis support and suicide prevention.
- **Suicide Call Back Service** - 1300 659 467
- **Beyond Blue** - 1300 22 46 36

## After hours care / other medical practices

**After Hours Care**

Call the **National Home Doctor Service** on 13 7485 to have a doctor visit your home. Available weeknights, weekends and public holidays. Please check the fees and how to pay when you phone.

To speak to a nurse, call **Health Direct** on 1800 022 222
Medical Practices in the area

Kingsford Family Medical – Some Doctors Bulk bill. Address: 502-508 Anzac Pde, Kingsford NSW 2031, Phone: (02) 9313 6722

Randwick Doctors Medical Centre – Bulk billing for students and children. Accepts walk-ins. Address: 62 Belmore Rd, Randwick NSW 2031. Phone: (02) 8047 0988

Royal Randwick Medical Centre – Some Doctors bulkbill. Address: 73 Belmore Rd, Randwick NSW 2031. Phone: (02) 9469 8000

Maroubra Medical and Dental Centre – Bulk billing. Accepts walk-ins. Address: 806/812 Anzac Pde, Maroubra NSW 2035. Phone: (02) 9349 9000

Avoca Street Medical Centre – Private Billing Practice. Address: 130 Avoca St, Randwick NSW 2031. Phone: (02) 9399 3335

MyHealth Medical Centre – Bulk billing Monday – Friday. Address: T51, Mezzanine Level, East Village Shopping Centre, 2-4 Defries Avenue, Zetland NSW 2017. Phone: (02) 8076 7288

Randwick Medical – Private billing unless you have a concession card. Address: 155 Belmore Rd, Randwick NSW 2031. Phone: (02) 9399 6327

Eastbrooke Family Practice Randwick – Some Doctors Bulk bill. Address: 24 Perouse Rd, Randwick 2031. Phone: (02) 9664 1333

Medical certificates and special consideration

Refer to the UNSW Special Consideration webpage and download the appropriate form. Students should see their regular doctor or the doctor that was consulted during their illness. As a general rule, it is not appropriate for a Doctor to sign off on a special consideration for an illness that they were not treating about at the time. Certificates are not treated as a medical emergency and will be scheduled as routine appointments (depending on availability, it might be 2 days until the next routine appointment). However, appointments for actual illness are prioritised according to severity.

Other health and wellbeing services on campus

UNSW also has the following health and wellbeing resources on campus:

- Counselling and Psychological Services (CAPS) - Free counselling service for students
- UNSW Optometry
- UNSW Dental
- Kensington Physiotherapy - Physio at Kensington campus, under the Uni Terraces.
- UNSW Fitness and Aquatic Centre - Gym on Kensington campus - check out their Brightside and Learn to Swim programs
- Douglass Hanly Moir Pathology, Blood collection. Phone: (02) 9662 0330

Location and hours

Location: Ground Floor, East Quadrangle Building Kensington Campus: Campus map reference E17

Telephone: (02) 9385 5425

Email: unihealth@unsw.edu.au

Opening hours:
Monday to Thursday 8.00am - 6 pm
Friday 8.00am – 5.00pm
Saturday, Sunday & Public Holidays – CLOSED
Pathology Clinic - 8.30am-1pm, 2pm - 4pm Monday to Friday

Ring for last appointment times