The Learning Centre offers students help with academic writing on an individual basis.

If you would like to discuss academic writing (or any study-related concern) you can make an appointment with a Peer Writing Assistant.

An individual consultation lets you seek help with any specific study-related problem or issue. You will work with a Peer Writing Assistant to discuss and explore useful strategies to apply to your studies.

**About Individual Consultations**

What happens in a consultation?

**Peer Writing Assistant Phone Consultations**

A new Pilot Program

[Smarthinking: online tutoring](#)

Work with an online tutor for comprehensive feedback on your writing

**Finding The Learning Centre**

Where to come for your individual consultation.
Essay and Assignment Writing

Resources to help you with essay and assignment writing

Develop your skills in referencing, grammar...

Academic skills workshops

Academic skills workshops: Develop your skills in referencing, grammar...

**Book a consultation**

1) Log into our consultation booking system

Note: to complete log in you will need to confirm your email address. If you've forgotten your password, see UNSW **Identity Manager**.

- User ID: ______________________
- Password: ______________________

[Log in]

2) Select a day and timeslot

3) Book your appointment

To book, click on the appropriate schedule box in the timetable. The schedule box colour will change.

You can see your appointment listed on the **booking summary** at the bottom of the page.

To log out, select the LOGOUT command in the top right corner.

There is a high demand for individual consultations. If our consultation schedule is booked out, you can be placed on a **wait list** to be informed of any same-day cancellations. Email **learningcentre@unsw.edu.au** with your name, student number and mobile.
Cancel or change a consultation booking

You can cancel up to midnight on the day before your appointment.

- Log into The Learning Centre’s Consultation E-Booking System and confirm your student information.
- Find the appointment you want to change/cancel and click the appropriate schedule box. This will cancel your appointment.
- Log out
- If you can't cancel via the booking system, please phone 02 9385 2060 (messages can be left after hours) or email learningcentre@unsw.edu.au.

There is a high demand for consultations, so if you can't come please cancel the day before. Missing your appointment without cancelling in advance means a limitation on any further bookings.

Contact and location details

Kensington campus

Office:  
The Learning Centre  
Lower Ground Floor,  
North Wing Chancellery Building

- Map location (grid reference C22, PDF, 1MB)  
- Photo tour to help you find us!

Phone: 02 9385 2060

Email: learningcentre@unsw.edu.au

Opening hours:  
Monday to Thursday: 9am to 5pm  
Friday: 9am to 2:30pm

Art and Design campus