The Learning Centre offers students help with academic writing on an individual basis.

If you would like to discuss academic writing (or any study-related concern) you can make an appointment with a Peer Writing Assistant.

An individual consultation lets you seek help with any specific study-related problem or issue. You will work with a Peer Writing Assistant to discuss and explore useful strategies to apply to your studies.

**About Individual Consultations**

What happens in a consultation?

**Peer Writing Assistant Phone Consultations**

A new Pilot Program

**Finding The Learning Centre**

Where to come for your individual consultation.

**Book a consultation**

1) Log into our consultation booking system
Note: to complete log in you will need to confirm your email address. If you've forgotten your password, see UNSW Identity Manager.

User ID: _______________________

Password: ______________________

Log in

2) Select a day and timeslot

3) Book your appointment

To book, click on the appropriate schedule box in the timetable. The schedule box colour will change.

You can see your appointment listed on the booking summary at the bottom of the page.

To log out, select the LOGOUT command in the top right corner.

There is a high demand for individual consultations. If our consultation schedule is booked out, you can be placed on a wait list to be informed of any same-day cancellations. Email learningcentre@unsw.edu.au with your name, student number and mobile.

Cancel or change a consultation booking

You can cancel up to midnight on the day before your appointment.

- Log into The Learning Centre's Consultation E-Booking System and confirm your student information.
- Find the appointment you want to change/cancel and click the appropriate schedule box. This will cancel your appointment.
- Log out
- If you can't cancel via the booking system, please phone 02 9385 2060 (messages can be left after hours) or email learningcentre@unsw.edu.au.

There is a high demand for consultations, so if you can't come please cancel the day before. Missing your appointment without cancelling in advance means a limitation on any further bookings.

Contact and location details

Kensington campus
Office:
The Learning Centre
Lower Ground Floor,
North Wing Chancellery Building

- **Map location** (grid reference C22, PDF, 1MB)
- **Photo tour** to help you find us!

**Phone:** 02 9385 2060

**Email:** learningcentre@unsw.edu.au

**Opening hours:**
Monday to Thursday: 9am to 5pm
Friday: 9am to 2:30pm

Art and Design campus

**Location:** Room G112

**Phone:** 02 8936 0739

**Email:** learningcentre@unsw.edu.au

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**Individual Consultations for Academic Skills Support with the Learning Centre**

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[https://student.unsw.edu.au/individual-consultations-academic-support](https://student.unsw.edu.au/individual-consultations-academic-support)