Unwell? Novel Coronavirus [COVID-19]

If you have recently travelled from overseas and have symptoms of the Novel Coronavirus: COVID-19 or you know somebody diagnosed with Novel Coronavirus:COVID-19 please isolate yourself and call your local GP, Health Direct: 1800 022 222 or the UNSW Health Service: 9385 5425. If it is out of hours contact the Local Public Health Unit on 1300 066 055. Please call ahead, do not book an appointment online or walk into a Health Service.

Symptoms of the novel coronavirus can include fever, cough, shortness of breath and breathing difficulties. Those considered at high risk may have travelled from overseas recently or been in contact with a confirmed case of the coronavirus. For more information see our Novel Coronavirus: COVID-19 page

All other enquiries for the Health Service

For all other enquiries you can make an appointment with the UNSW Health Service by calling 9385 5425 or by logging in to our Appointuit appointment booking system. Read about our team of available doctors here.

Log in to make an appointment

Appointment information

Priority appointments are allocated each day based on severity of illness. So please tell us if you are unwell, as we have appointments reserved for illness on the day. Bring your current UNSW student card and your Medicare card or Health Insurance card to your consultation.

Domestic student fees

For Domestic (local) students who holds a Medicare card there is no cost to see a GP. A small fee may be charged for some vaccinations and dressings if needed.

International student fees

We offer Bulk Billing to enrolled international students of UNSW. This means that if you are currently enrolled and are covered by a Overseas Health Cover (OSHC) that we can directly bill, there will be no cost to you or your immediate family for seeing a GP. We are able to directly bill to Medibank, AHM, Allianz and BUPA. If you are covered by a different OSHC insurer, you may need to pay upfront and claim the cost back later from your health insurer. Please show the staff on reception your UNSW Student Card, and your Medicare or OSHC card on arrival. UNSW Health Service’s
preferred provider is Medibank OSHC. For any help or questions regarding OSHC or to activate your account, you can find Medibanks’ Office on campus at Shop G1, The Blockhouse, or you can call them on 13 23 31.

Privacy

All appointments with us are completely confidential and the health service does not link or share your personal records with the university.

Cancellation

If you can’t attend your appointment, call 9385 5425 before your appointment so we can allocate your appointment to someone else. A minimum of 4 hours notice is required. A cancellation fee of $40.00 will apply for non attendance / appointments not cancelled in advance.

Access to the service

Q. Can I use UNSW Health Services after I graduate?

Yes, you can use the Health Service after you graduate. Unfortunately you will not be bulk billed as the UNSW Health Service only bulk bills current UNSW students. You will need to pay the AMA rate upfront then you can claim roughly half back from your insurer.

Q. Can I use UNSW Health Services if I am not a Student?

Yes, you can use the Health Service if you are not a student. However, it will not be bulk billed as the UNSW Health Service only bulk bills current UNSW students. You will need to pay the AMA rate upfront then you can claim roughly half back from your insurer.

Q. Can my children and family use UNSW Health Services?

Here at the Health Service we directly bill children under the age of 16 years old. If you have a current Medicare, Medibank, AHM or Allianz card we can directly bill your child's consultation fee to your insurer. If you have another insurer you may need to pay upfront and claim the full amount back from your insurer.

After Hours Care / Medical Services in the area

After Hours Care

Call the National Home Doctor Service on 13 7485 to have a doctor visit your home. Available weeknights, weekends and public holidays. Please check the fees and how to pay when you phone. Or call Health Direct to speak to a nurse: 1800 022 222

For international students ring the Medibank OSHC Health and Support Line on 1800 887 28 to speak to a nurse who can help you.

Additional Medical practices near UNSW Kensington

Kingsford Family Medical – Some Doctors Bulk bill. Address: 502-508 Anzac Pde, Kingsford NSW 2031, Phone: (02) 9313 6722

Randwick Doctors Medical Centre – Bulk billing for students and children. Accepts walk-ins. Address: 62 Belmore Rd, Randwick NSW 2031. Phone: (02) 8047 0988

Royal Randwick Medical Centre – Some Doctors bulkbill. Address: 73 Belmore Rd, Randwick NSW 2031. Phone: (02)
Maroubra Medical and Dental Centre – Bulk billing. Accepts walk-ins. Address: 806/812 Anzac Pde, Maroubra NSW 2035. Phone: (02) 9349 9000

Avoca Street Medical Centre – Private Billing Practice. Address: 130 Avoca St, Randwick NSW 2031. Phone: (02) 9399 3335

MyHealth Medical Centre – Bulk billing Monday – Friday. Address: T51, Mezzanine Level, East Village Shopping Centre, 2-4 Defries Avenue, Zetland NSW 2017. Phone: (02) 8076 7288

Randwick Medical – Private billing unless you have a concession card. Address: 155 Belmore Rd, Randwick NSW 2031. Phone: (02) 9399 6327

Eastbrooke Family Practice Randwick – Some Doctors Bulk bill. Address: 24 Perouse Rd, Randwick 2031. Phone: (02) 9664 1333