Exam adjustments require significant coordination by Equitable Learning Services (ELS), your School and the Exams Team within UNSW Student Services & Systems. It is very important you check your student emails regularly for correspondence about your exams from ELS and the Exams Team.

NOTE: Eligibility for exam adjustments is assessed by the documentation provided by your Doctor or Health Professional and in consultation with your Equitable Learning Advisor. If you need assistance, contact us and register for support.

Types of exams

There are two types of exams at university:

1. ‘in-class’ exams (includes take-home exams)
2. ‘formal’ exams

If you have been given educational adjustments for exams by your Equitable Learning Advisor, then, where possible, they will apply to both in-class and formal exams.

Your Advisor will discuss with you what exam adjustments you are eligible to receive at UNSW. These will be outlined in your Letter of Support.

Adjustments may include: an allocation of extra time, permission to take medication during the exam, or sitting the exam in an individual room. If you received exam provisions from the Board of Studies or another institution, they may not be the same as the provisions you will receive at UNSW.

‘In-class’ exams

- ‘In-class’ exams are conducted through your School and set at a scheduled time by your lecturer during the teaching session. In some Schools, administrative staff organise the arrangements for your exams.
- You must give your lecturer and School administration staff a copy of your Letter of Support at the beginning of term or within two weeks of the date on the letter.
- If you do not give your letter within the correct time frame, you risk not having your provisions in place in time for your exams.
- It is your responsibility to check with the lecturer and the School that your exam provisions are in place.
- Contact the school and check that your provisions have been accommodated two weeks after submitting your Letter of Support.

Formal exams

- ‘Formal’ exams are organised by the Exams Team and held during the exam period at the end of each teaching session.
- Your agreed exam adjustments will automatically be recorded by Equitable Learning Services and sent through to the Exams Team. This will enable them to accommodate the requests for your formal exams at the end of the
teaching session.

- About two weeks before exams start, the official exam timetable for all students will be available on myUNSW.
- Equitable Learning Services will email you to advise you of the cut-off date after which you will not be able to change your provisions until the next term.
- The official timetable will not reflect the details of your exam provisions e.g. the location and days your exams will be held.
- The Exams Team, not Equitable Learning Services, will contact you via email prior to exam week confirming your provisions and the details of the day, time and place your exams will be held.
- When you receive the email from the Exams Team, it is important that you check that the exam adjustments are as you discussed with your Equitable Learning Advisor.
- If you believe that the exam adjustments in the email are not the same as outlined in your Letter of Support, please contact Equitable Learning Services immediately via email els@unsw.edu.au
- Respond immediately to all emails sent to you from Equitable Learning Services and the Exams Team.

Changes to your exam adjustments

- If you require any changes to your exam provisions, make an appointment to see your Advisor no later than four weeks before the end of the teaching session.
- Contact your Equitable Learning Advisor immediately if there is any change to your disability that may have an impact on your ability to sit your exams.
- If you do not require exam provisions for any of your exams, please email els@unsw.edu.au as soon as possible and no later than two weeks before the exam takes place.
- Bring updated documentation to your appointment that supports the changes to your disability.

Supplementary exams

If the disability you registered with Equitable Learning Services prevents you from sitting your exams, please contact your Equitable Learning Advisor as soon as possible to discuss what you need to do.

Supplementary exams are organised and managed centrally by the Exams Team. If you are required to sit a supplementary exam, you will be notified by the Exams Team of when and where it will take place.

The supplementary examination periods are published on the exams key dates page.

You must be available to sit the exam on the specified date. Booking holidays, flights out of Australia or any other appointment will not be accepted as an excuse for not sitting the exam.