We understand that, like everyone, students sometimes make mistakes.

Studying at university is a challenging time, a time in which students find themselves acting in ways they would not normally act.

That's why we started the Courageous Conversations program.

When UNSW students make serious mistakes during their studies we want to provide the time and opportunity to consider those mistakes, and to regain their integrity.

**What should you expect?**

A Courageous Conversation is a less formal process than our typical investigation, held one-on-one between you and one of our Case Managers.

- If the University has concerns about your academic work, or your behaviour while a member of the UNSW
community, you may be contacted by a Case Manager or Senior Case Manager from our Student Conduct and Integrity Unit.

- They will offer you the opportunity to join them for a meeting to discuss the concerns that have been raised.
- They will explain the reason for those concerns.
- You will have the opportunity to ask any questions you wish about the process, or about the reasons for the concerns.
- The details of the meeting and any outcomes will be kept confidential
- You will receive a written summary of the discussion.

If your lecturer or course coordinator has some concerns about whether you have met the learning outcomes for their course, you may also be asked to meet with them.

What support is available?

If you are contacted for a Courageous Conversation we encourage you to reach out for support.

- You are encouraged to bring a friend or other support person to the meeting.
- You may also wish to contact Arc for advice, or to request an Arc officer attend the meeting with you as your support person.

You can contact Arc through their website: [https://www.arc.unsw.edu.au/help/legal-information](https://www.arc.unsw.edu.au/help/legal-information)

Questions Students often ask

In handling concerns around misconduct, the Student Integrity team often get asked questions by students, and common questions are answered below

- "Who will be told about this?"

UNSW Conduct and Integrity matters are strictly confidential, and we respect your right to privacy. No one external to the university will be advised of this matter without your explicit written consent (for example when applying to legal practice bodies, or other similar professional associations).

- When enquiring about the free legal advice provided by ARC, students often ask "How is ARC related to the university?"

ARC is a student body independent from the university. Anything you wish to speak to ARC about remains confidential to ARC, unless you wish it otherwise.

- "Will the outcome of this misconduct affect my future studies?"

We view your time at university as a learning experience, on a number of levels including making mistakes such as misconduct. It is only in the case of the most serious breaches of the Student Code, for example repeated instances of cheating, that you won’t be able to remain a member of the UNSW community.

We believe students deserve the opportunity to learn from their mistakes, and therefore UNSW does not consider misconduct matters when assessing applications for further study.