We understand that, like everyone, students sometimes make mistakes.

Studying at university is a challenging time, a time in which students find themselves acting in ways they would not normally act.

That's why we started the Courageous Conversations program.

When UNSW students make serious mistakes during their studies we want to provide the time and opportunity to consider those mistakes, and to regain their integrity.

**What should you expect?**

*A Courageous Conversation is a less formal meeting than our normal investigation process, held one-on-one between you and one of our Senior Advisers.*

- If the University has concerns about your academic work, or your behaviour while a member of the UNSW
community, you may be contacted by a Senior Adviser from our Student Conduct and Integrity Unit. They will offer you the opportunity to join them for a meeting to discuss the concerns that have been raised. The Senior Adviser will explain the reason for those concerns. You will have the opportunity to ask any questions you wish about the process, or about the reasons for the concerns. The details of the meeting and any outcomes will be kept confidential. You will receive a written summary of the discussion.

If your lecturer or course coordinator has some concerns about whether you have meet the learning outcomes for their course, you may also be asked to meet with them.

**What support is available?**

*If you are contacted for a Courageous Conversation we encourage you to reach out for support.*

- You are encouraged to bring a friend or other support person to the meeting.
- You may also wish to contact Arc for advice, or to request an Arc officer attend the meeting with you as your support person.

You can contact Arc through their website: [https://www.arc.unsw.edu.au/help/legal-information](https://www.arc.unsw.edu.au/help/legal-information)