If you are studying at UNSW with a disability or difficult personal circumstance, then Equitable Learning Services may be able to help you. On this page, you will find office contact details and how to make an appointment.

**COVID 19 Message re: ELS Service Provision**

The Equitable Learning Service continues to be available to support students living with disabilities, long term medical conditions and / or mental health conditions and students with carer responsibilities to access educational supports.

However, in line with recent UNSW communication to students, **all our appointments are now being offered as either telephone or video call appointments**. If you require an in-person appointment due to the nature of your condition, please let us know and we will do our best to accommodate this.

For all appointment bookings, contact us on:

- e: els@unsw.edu.au
- ph: +61 2 8374 9201

Please remember that **Special Consideration** process can be used for exceptional circumstances outside of your control and exacerbations of your registered condition for which the educational adjustments in place do not suffice.

ELS are working with Academic staff to ensure that educational adjustments will still be provided to students in the Online environment.

If you are experiencing any challenges in this regard, such as approved additional time not being reflected during an online exam, please take a screen shot and email the course convenor immediately, and make sure you cc’ ELS.