Forgot password?

The **Identity Manager** site allows you to change your password.

System unavailability

- Outages for Moodle and other eLearning systems
- IT service interruptions and planned outages
- myUNSW is generally available, except for **system maintenance** between 12:45am and 1:45am Sydney time. Moodle and other eLearning systems are generally still available during a myUNSW outage. See [More FAQs](#) for myUNSW

Alternate access

If you can't log in, please try another browser/computer. If you encounter difficulty with sign-on to myUNSW, Moodle or the Identity Manager system, it does not necessarily mean these systems are unavailable. You may still be able to access these systems via these alternative links:

**myUNSW**

- [http://my.unsw.edu.au](http://my.unsw.edu.au)

**Moodle**


**Identity Manager**

- [https://iam.unsw.edu.au](https://iam.unsw.edu.au)

**Email**

- [https://login.microsoftonline.com](https://login.microsoftonline.com)

**myLibrary**

- [https://www.library.unsw.edu.au/mylibrary](https://www.library.unsw.edu.au/mylibrary)

**Careers portal**

- [https://careersonline.unsw.edu.au](https://careersonline.unsw.edu.au)

**Computer access**
A limited number of computers are available in the **Library** for student use. Students can also connect to the **wireless network**.

**Contacts for IT support**

[Contact IT support](https://student.unsw.edu.au/signon)

**See also**

- [Acceptable use of information and communication technology resources](https://student.unsw.edu.au/signon)
- [IT, apps and eLearning](https://student.unsw.edu.au/signon)