Forgot password?
The **Identity Manager** site allows you to change your password.

System unavailability

- **Outages for Moodle and other eLearning systems**
- **IT system service status alerts**
- **myUNSW** is generally available, except for **system maintenance** between 12:45am and 1:45am Sydney time. Moodle and other eLearning systems are generally still available during a myUNSW outage. See [More FAQs for myUNSW](#).

Alternate access

If you can't log in, please try another browser/computer. If you encounter difficulty with sign-on to myUNSW, Moodle or the Identity Manager system, it does not necessarily mean these systems are unavailable. You may still be able to access these systems via these alternative links:

- myUNSW
  - [http://my.unsw.edu.au](http://my.unsw.edu.au)
- Moodle
- Identity Manager
  - [https://iam.unsw.edu.au](https://iam.unsw.edu.au)
- Email
  - [https://login.microsoftonline.com](https://login.microsoftonline.com)
- myLibrary
  - [https://www.library.unsw.edu.au/mylibrary](https://www.library.unsw.edu.au/mylibrary)
- Careers portal
  - [https://careersonline.unsw.edu.au](https://careersonline.unsw.edu.au)

Computer access

A limited number of computers are available in the [Library](#) for student use. Students can also connect to the [wireless network](#).

Need help?

- **Contact IT support**
See also

- IT, apps and eLearning