Forgot password?

The Identity Manager (IDM) site allows you to change your zPass and UniPass passwords.

This guide to changing your zPass provides step-by-step screen shots and information for how to change your password.

System unavailability

- Outages for Moodle and other eLearning systems
- IT service interruptions and planned outages
- myUNSW is generally available, except for system maintenance between 12:45am and 1:45am Sydney time. Moodle and other eLearning systems are generally still available during a myUNSW outage. See More FAQs for myUNSW

Alternate access

If you can't log in, please try another browser/computer. If you encounter difficulty with sign-on to myUNSW, Moodle or the Identity Management (IDM) system, it does not necessarily mean these systems are unavailable. You may still be able to access these systems via these alternative links:

myUNSW

http://my.unsw.edu.au
https://my.unsw.edu.au/portal/adfAuthentication

Moodle


Identity Management (IDM)

https://idm.unsw.edu.au

Email
https://login.microsoftonline.com

myLibrary

https://www.library.unsw.edu.au/mylibrary

Careers portal

https://careersonline.unsw.edu.au

**Computer access**

A limited number of computers are available in the **Library** for student use. Students can also connect to the UNSW **wireless network**.

**Contacts for IT support**

**Contact IT support** if you encounter issues.

**See also**

- Stay Smart Online
- Acceptable use of information and communication technology resources
- IT, apps and eLearning