Here you can find contacts for and answers to frequently asked questions about enrolment at UNSW.

**Contacts**

- **For academic advice**
  about what courses to take, or about program rules, contact your Program Authority.
- **For general questions**
  that are not specific to your courses or program, or that relate to errors using myUNSW, contact Student Central.

**Answers to FAQs**

Answers to frequently asked questions about enrolment:

**Help with myUNSW access and enrolment**

If you need help accessing myUNSW or using the enrolment basket, see these Step-by-Step Guides.

**Changing courses after online enrolment is closed**

The deadline for adding or swapping courses is early in the teaching period. Varying your enrolment after the enrolment deadline is not normally permitted, as you are required to attend no less than 80% of classes.

See Late enrolment to find out about the academic and financial penalties for making late enrolment changes and how to add and drop courses after the enrolment deadlines and the census date.

**Difference between courses and classes**

**Courses**

A Course (e.g. MATH1131 - Mathematics 1A) is a discrete study unit within a subject area (e.g. Mathematics) offered by an academic organisation (e.g. the School of Mathematics). Students must complete courses which satisfy the requirements of their academic Program (e.g. Bachelor of Science). Courses are usually described in the form
MATH1131 – Mathematics 1A. This is how they appear in the Handbook and on academic statements and official transcripts.

**Classes**

A **Class** is a particular instance of a course offered in a particular **Teaching Period**. A course may consist of one or more components (e.g. lecture, tutorial, seminar or laboratory) with a separate class for each component type (e.g. a lecture and a tutorial). There may also be separate classes for each “offering” of a component on different days and times (e.g. a tutorial offered at 2pm Monday, 2pm Tuesday, or 4pm Wednesday).

**More FAQs**

See more answers to [frequently asked questions](https://student.unsw.edu.au/enrolment-contacts).