Here you can find key contacts that will be useful during your time at UNSW.

**Emergencies**

**Urgent help contacts**

Emergency services on and off campus.

**Managing your program**

If you are not sure who can help, contact [The Nucleus: Student Hub](#).

**The Nucleus: Student Hub**
Advice on essential university processes and support and development services.

**Art & Design (Paddington) Student Centre**
For students in UNSW Art & Design.

**Graduate Research School**
The central administration and support unit for all higher degree research candidates.

**Faculty / Program authority**
Your contact for specific enquiries about your program.

**Support and development**

Are you a new student? If you are not sure who can help, contact our friendly [Live chat service for new enrolled students](#).

**Educational Support Advisors**
Educational Support Advisors can help you with personal, study and uni related matters.

**International student support**
Support for international students.

**IT support contacts**
Support for WiFi, email, printing, password reset, file storage, software and hardware.

**Library contacts**
UNSW Library contacts and [open hours](#).

**Send feedback to UNSW**
If you have any feedback or suggestions for UNSW please contact us.

See more information and services
Campus life

If you are not sure who can help, contact our friendly Educational Support Advisors.

Educational Support Advisors

Educational Support Advisors can help you with personal, study and uni related matters.

Arc student organisation

Get access to 250+ clubs and societies, discounted entry to events, parties and more.

Security

Security services are your first point of call for reporting an incident or an emergency.

Counselling

Make an appointment with a counsellor.

See more information and services

See also

Not sure who to contact?

The Nucleus: Student Hub can help connect you

Staff directory

Directory of staff at UNSW