Here you can find key contacts that will be useful during your time at UNSW.

**Emergencies**

**Urgent help contacts**

Emergency services on and off campus.

**Managing your program**

If you are not sure who can help, contact [The Nucleus: Student Hub](#).

[The Nucleus: Student Hub](#)
Advice on essential university processes and support and development services.

**Art & Design (Paddington) Student Centre**

For students in UNSW Art & Design.

**Graduate Research School**

The central administration and support unit for all higher degree research candidates.

**Faculty / Program authority**

Your contact for specific enquiries about your program.

[See more information and services](#)

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**Support and development**

Are you a new student? If you are not sure who can help, contact our friendly [Live chat service for new enrolled students](#).

**Educational Support Advisors**

Educational Support Advisors can help you with personal, study and uni related matters.

**International student support**

Support for international students.

**IT support contacts**

Support for WiFi, email, printing, password reset, file storage, software and hardware.

**Library contacts**

UNSW Library contacts and [open hours](#).

**Send feedback to UNSW**

If you have any feedback or suggestions for UNSW please contact us.

[See more information and services](#)
Campus life

If you are not sure who can help, contact our friendly **Educational Support Advisors**.

**Educational Support Advisors**

Educational Support Advisors can help you with personal, study and uni related matters.

**Arc student organisation**

Get access to 250+ clubs and societies, discounted entry to events, parties and more.

**Security**

Security services are your first point of call for reporting an incident or an emergency.

**Counselling**

Make an appointment with a counsellor.

See more information and services

See also

**Not sure who to contact?**

The Nucleus: Student Hub can help connect you

**Staff directory**

Directory of staff at UNSW