Now that you’re on your way to study at UNSW, there is a lot to think about before you arrive. Here you will find information and services available to you that will help make your transition easier.

**International Student Experience Unit (ISEU)** strongly recommends you arrive at least **two weeks before** university starts. This will allow time for you to organise yourself (accommodation, banking, enrolment) and to attend the **International Student Welcome Day and Orientation week**. Watch the **Ready Set Go** video to help you plan and prepare for university.

**Airport pickup service**

International Student Experience Unit (ISEU) organises to pick you up from the airport when you arrive. You can book your pickup service [here](#).

**Welcome centre**

From the moment you arrive we want you to feel welcome. At the **International Student Experience Unit (ISEU)** Welcome Centre you will be greeted by friendly students or staff and given helpful information about settling into UNSW and Australia.
**Arrival workshops**

*International Student Experience Unit (ISEU)* run workshops to help you with the essentials of living and studying in a new country.

**Students under 18 years of age**

*International Student Experience Unit (ISEU)* monitors under 18 years of age students with a CAAW agreement with UNSW. If you are an international student and under 18 years of age then you will need to consider further things when it comes to your accommodation and wellbeing. There are also some great [FAQs for students](#) and some [FAQs for your parents or custodians](#).

**International Student Welcome Day**

The [International Student Welcome Day](#) is designed to introduce you to studying at UNSW and to provide you with a practical experience of attending lectures and learning in Australia.

It is highly recommended that all international students attend this one day briefing session.

**Cultural Buddy Program**

Our [International Student Experience Unit (ISEU)](#) Cultural Mentors are available to answer questions about learning at UNSW or living in Sydney and can provide you with insight into Australian culture and customs.

**UNSW Essentials for International Students**

[UNSW Essentials](#) is a series of online modules that have been created to assist your transition to UNSW. The modules cover everything you need to know about studying at UNSW, from planning your arrival, to managing your studies and preparing for exams. UNSW Essentials gives you the flexibility to access information when you need it. Complete the [UNSW Essentials modules](#) now.

**Alumni Host Program**

First year international students have the opportunity to gain valuable insight from a UNSW Alumni as part of the Alumni Host Program.

**Safety and wellbeing tutorial**

We want you to have a great time while you're here. To ensure you remain safe and well during your time at UNSW the new Online Safety and Wellbeing Tutorial covers a lot of important information.

**Disability support**

If you have a disability and need some extra assistance, we have a range of support services that can help you. You can find out all the information you need to know about disability support before you leave home.

**Living in Sydney**

Every city around the world is different. Here you can get an understanding of what Sydney is like and the [cost of living](#).
Housing and accommodation

There are many housing and accommodation options for your time in Australia. In this section you can find out about short and long-term housing options.

UNSW Uni-Verse app

Download our official UNSW app to help you get around campus and keep up-to-date with news and events.