International students studying at UNSW require a Confirmation of Enrolment (CoE) from UNSW and a visa from the Department of Home Affairs for the length of their program.

Students and their dependants can find out their visa conditions, expiry date, study and work entitlements online using VEVO.

To apply for a student visa and for information about your application, visit the Department of Home Affairs website. If you would like to discuss the conditions of your student visa and your studies, please send us an email via Ask Us or make an appointment with an International Student Advisor.

**Confirmation of Enrolment (CoE)**

CoE is an official document issued to international students by the University. It contains specific details relating to your program and tells the Department of Home Affairs of your current enrolment status.

As a student visa holder, it is your responsibility to ensure your CoE is up to date and current while studying in Australia, even if your visa is still valid. If your CoE is cancelled, your visa may be cancelled by the Department of Home Affairs.

A copy of your CoE would have been sent to the email address you listed in your original admissions application.
**Student Visa**

**Visa conditions**

Learn about your rights and responsibilities under the Education Services for Overseas Students (ESOS) Act.

**If you need to apply for a new student visa**

- Apply for a program progression check with your program authority
- **Apply for a new COE** within 3 months of your current visa expiring.
- Visit the Government’s “How To” apply for a Student Visa (Subclass 500) website

Please contact an International Student Advisor if you believe that you **only** need to apply for a new student visa due to the change in the UNSW academic calendar. We may be able to offer you support with finances related to a visa application. Contact us on international.student@unsw.edu.au or come to drop ins.

We are not able to offer support with finances if you would have needed to extend your visa for any other reason. eg. You have enrolled in less than 4 courses in a semester or 3 courses in a term; you have not passed some subject/s which has delayed your completion; or you took program leave.

**Visa Extension due to COVID 19 - Form 1545**

DHA may waive your Student Visa (subclass 500) application fee if you held a student visa on or after 1st February 2020 and your visa extension is due to the impact of COVID 19. Please refer to DHA website for further information.

UNSW will provide you with Form 1545 if you;

1. Held a student visa on or after February 1st, 2020 and were going to complete within your original COE end date, and
2. Took approved Program Leave due to COVID – 19 and were unable to enter Australia due to travel restrictions, or
3. Were forced to reduce your study load because UNSW was unable to offer a required or core course, or
4. Need to complete essential industrial training and placements.

**Please note:**

1. UNSW can only provide you with Form 1545 if the reason for your approved Deferment, Program Leave or Reduced Study Load was due to the impacts of COVID-19 and
2. Your COE end date is within 3 months of your current visa expiry date.
3. Students who needed a visa extension before 2020 due to ordinary reasons such as being suspended, taking program leave, reducing your study load, failing a course or an IPT (which increased the duration of your program) will not be assessed as eligible. This will include students who took approved program leave or reduced their study in 2020 due to COVID-19 related reasons. Please refer to DHA website for further information.

**How do I get Form 1545 from UNSW?**

1. Submit your COE application – you do **not** need to send us the Form 1545,
2. ISEU will process your COE extension and Form 1545 (if eligible) at the same time,
3. ISEU will send your new COE and the completed Form 1545 to your UNSW email account,
4. Follow DHAs guidelines on [how to submit a visa application with a fee waive](#).

**Information during your study**
Learn about different **modes of study** (full-time, part-time, summer, online) and how these relate to your student visa.

- **How and when you can reduce your study load.**
- The impact of **enrolment amendments and variations, credit transfers** and program transfer have on your student visa. (See Undergrad Internal Program Transfer and Postgraduate Program Transfer for more information about program transfers for international students.)

- **Maintaining satisfactory course progression**
- Applying for a new **Confirmation of Enrolment (CoE)**

**Living and working in Australia**

International students have specific conditions to adhere to while living in Australia such as keeping your contact details up to date, maintaining **overseas student health cover**, and capped **working hours**.

**Can I extend my working hours?**

International students employed by health, disability and aged care institutions are currently able to work extended working arrangements. Contact your employer for more information. For more information about these extended working hours and visas please click here.

Other students can only work up to 40 hours per fortnight. After Term 1 ends on 15 May, international students can work unlimited hours while there is a break and UNSW is “not in session”. Check your Student visa conditions here.

**Can I access my superannuation?**

If you have been studying in Australia for 12 months or more and are in financial hardship (have compassionate grounds), you will be able to access your Australian superannuation (up to $10,000).

Apply at the **myGov** website.

**Scams**

Several students have reported that they have received an email, social media post or letter that is pretending to be from UNSW and asking for large sums of money.

Some students have been told that UNSW is investigating the number of hours international students work and students are asked for a lot of money (amount may vary) while an investigation happens. **This is not true. UNSW does not do this. This is a scam.**

Some students who have deferred have been told that due to COVID-19 they need to arrange $60,000 (amount may vary) in their bank account and send details of their bank account proving that the money is in the account. Students are told that if they do not send this to UNSW their offer will be cancelled. **This is not true. UNSW does not do this. This is a scam.**

Never give money or your personal details to anyone unless you know it is legitimate. How do you know if it is legitimate? The best option is to contact our Student Support Advisors or International Student Advisors and seek clarification. Email scams can also be reported to UNSW IT.

Want more information on scams?

**Find out more**

**Forms**

Relevant forms to help you **reduce your study load**, apply for a new **Confirmation of Enrolment (CoE)**, request a **release letter** and notify program variations.
See also

- **Information for students under 18 years of age**
  There are specific visa requirements regarding care arrangements that need to be considered for international students under the age of 18 wishing to study at UNSW.

- **Information for Staff at UNSW**
  About the Education Services for Overseas Students (ESOS).