Here you can find contacts for emergencies and for advice with personal, study and uni related matters.

**ON campus emergency**

Campus Security is your first point of contact for any incident or emergency on campus. They will coordinate any emergency response 24/7:

- **For emergencies phone:** 9385 6666
- **For general enquiries phone** 9385 6000

**OFF campus emergency**

- **Phone Triple Zero (000)** for police, fire or ambulance
- **For non-urgent help** phone the police assistance line on 131 444

**24 hour counselling and mental health**
- **Lifeline** - Phone 13 11 14 for crisis support and suicide prevention.
- **Mental Health Line** - Phone 1800 011 511 for mental health acute care.
- Alternatively please attend the accident and emergency service of your local hospital.
- **More counselling contacts for suicide and self harm.**

**Warning Signs** to help determine if someone is in need of mental help.

### Victims of crime

A victim of crime is someone who has suffered physical harm, emotional trauma and/or personal property loss resulting from criminal activity. If you have been a victim of crime don't be afraid to come forward to report the crime as our **Campus Security Services Officers** are specially trained to help you.

For support outside UNSW see:

- **NSW Victims Services** - for victims of crime
- **Crime Stoppers** - provide crime information anonymously
- **NSW Police Assistance Line** - for non-emergencies and general enquiries

### First aid and insurance for injuries

If you require non-urgent First Aid assistance and cannot make it to the **University Health Service**, contact **Campus Security** on phone 9385 6000. Each Patrol Officer carries a First Aid kit or pouch.

**Students are covered by Insurance for Injuries incurred in UNSW activities.**

### More support at UNSW

**Campus security**

24/7 security on campus

**Individual appointments**

**Counselling**
More contacts and support services for wellbeing, health and safety

More contacts

Urgent Help and Emergency Contacts

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