Here you can find contacts for emergencies and for advice with personal, study and uni related matters.

**ON campus emergency**

Campus Security is your first point of contact for any incident or emergency on campus. They will coordinate any emergency response 24/7:

- For emergencies phone: 9385 6666
- For general enquiries phone 9385 6000

**OFF campus emergency**

- Phone Triple Zero (000) for police, fire or ambulance
- For non-urgent help phone the police assistance line on 131 444

**24 hour counselling and mental health**
• Mental Health Line - Phone 1800 011 511 for mental health acute care.
• Lifeline - Phone 13 11 14 for crisis support and suicide prevention.
• Alternatively please attend the accident and emergency service of your local hospital.
• More counselling contacts for suicide and self harm.

Warning Signs to help determine if someone is in need of mental help.

Victims of crime

A victim of crime is someone who has suffered physical harm, emotional trauma and/or personal property loss resulting from criminal activity. If you have been a victim of crime don’t be afraid to come forward to report the crime as our Campus Security Services Officers are specially trained to help you.

For support outside UNSW see:

• NSW Victims Services - for victims of crime
• Crime Stoppers - provide crime information anonymously
• NSW Police Assistance Line - for non-emergencies and general enquiries

First aid and insurance for injuries

If you require non-urgent First Aid assistance and cannot make it to the University Health Service, contact Campus Security on phone 9385 6000. Each Patrol Officer carries a First Aid kit or pouch.

Students are covered by Insurance for Injuries incurred in UNSW activities.

More support at UNSW

Campus security

24/7 security on campus

Counselling

Individual appointments
More contacts

Wellbeing, health and safety support services

Urgent Help and Emergency Contacts

Document Version Date 10/12/2018
UNSW CRICOS Provider Code: 00098G
https://student.unsw.edu.au/emergency