Here you can find contacts for emergencies and for advice with personal, study and uni related matters.

**ON campus emergency**

Campus Security is your first point of contact for any incident or emergency on campus. They will coordinate any emergency response 24/7:

- For emergencies phone: 9385 6666
- For general enquiries phone 9385 6000

**OFF campus emergency**

- Phone Triple Zero (000) for police, fire or ambulance
- For non-urgent help phone the police assistance line on 131 444

**24 hour counselling and mental health**
Lifeline - Phone 13 11 14 for crisis support and suicide prevention.
Mental Health Line - Phone 1800 011 511 for mental health acute care.
Alternatively please attend the accident and emergency service of your local hospital.
More counselling contacts for suicide and self harm.

Warning Signs to help determine if someone is in need of mental help.

Victims of crime
A victim of crime is someone who has suffered physical harm, emotional trauma and/or personal property loss resulting from criminal activity. If you have been a victim of crime don't be afraid to come forward to report the crime as our Campus Security Services Officers are specially trained to help you.

For support outside UNSW see:
- NSW Victims Services - for victims of crime
- Crime Stoppers - provide crime information anonymously
- NSW Police Assistance Line - for non-emergencies and general enquiries

First aid and insurance for injuries
If you require non-urgent First Aid assistance and cannot make it to the University Health Service, contact Campus Security on phone 9385 6000. Each Patrol Officer carries a First Aid kit or pouch.

Students are covered by Insurance for Injuries incurred in UNSW activities.

More support at UNSW

Campus security
24/7 security on campus

Individual appointments
Counselling
Contacts and support services

Wellbeing, health and safety support

Urgent Help and Emergency Contacts
Document Version Date 28/05/2019
UNSW CRICOS Provider Code: 00098G
https://student.unsw.edu.au/emergency