International students who have not achieved good academic standing are advised following the release of their results to speak with their academic advisor in their Faculty Office and an International Student Advisor (ISA). International students on referral, probation, provisional suspension or provisional exclusion are sent a follow up email by Student Development International (SDI) prior to the census day. Students are invited to attend a consultation with an ISA to discuss an academic progress intervention strategy. Students who do not respond to the initial email from SDI will be sent a follow up email.

During the student consultation the ISA will:

a) Conduct an assessment to identify and understand the issues that may have impacted on the student’s academic standing  
b) Explain UNSW academic standing rules  
c) Explain possible visa implications and UNSW’s responsibility to report unsatisfactory course progress to the Department of Education via PRISMS (Standard 10 of the National Code 2007)  
d) Develop a personalised intervention strategy to assist the student to return to good academic standing. The intervention strategy may include but not limited to:

- ongoing case management by an International Student Advisor  
- academic skills support  
- additional English support  
- additional tutoring/study group  
- a mentor programme  
- personal counselling  
- referral to workshops or other professional service  
- revised study plan  
- Students who satisfy the requirements of the National Code 2007 Part D, Standard 9 may be eligible to reduce their study load. Those students are required to consult their academic advisors in their Faculty and provide an academic study plan as supporting documentation

A record of the consultation will be maintained including the agreed intervention strategies.

Last updated: November 2015