Student Development International (SDI),
would like to warmly welcome you to UNSW
Sydney. You are about to embark on one of the
most exciting periods of your life, immersing
yourself in the Australian culture and lifestyle.
You will have the opportunity to partake in a
broad range of curricular and co-curricular
development programs all of which provide you
with the opportunity to meet other students from
all walks of life. ‘My Guide’ provides students
with key dates, information on arrival services,
social activities and useful contacts ensuring
International Students have the tools to transition
from domestic to international studies with ease.
Whether you want to immerse yourself in UNSW
Clubs and Societies, take a break from studying
and attend one of the movie and pizza nights or
ensure that you keep your academic goals on
track, ‘My Guide’ is the one stop resource for all
UNSW has to offer.
## Tips to achieve the best study work and life balance

Exercise regularly, make a study plan, sign up for SDI Programs, eat well, and ensure you are getting between 6-8 hours of sleep nightly.

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Semester 2, 2017 Academic Calendar
24 July to 20 November, 2017
O-Week — 19 Jul to 21 Jul
Teaching period T2 — 24 Jul to 27 Oct
Teaching period T2A — 31 Jul to 08 Sep
Mid-semester break — 23 Sep to 02 Oct
Teaching period T2B — 11 Sep to 27 Oct
Study period T2 — 28 Oct to 02 Nov
Exams T2 — 03 Nov to 20 Nov

Summer Term – 2017
Teaching period U1 — 27 Nov 2017 to 02 Feb 2018
Teaching period U1C — 04 Dec 2017 to 25 Jan 2018
Christmas / New Year recess — 16 Dec 2017 to 01 Jan 2018
Teaching period U1B — 02 Jan to 25 Jan 2018
Study period U1B, U1C — 27 Jan to 01 Feb 2018
Study period U1 — 03 Feb to 08 Feb 2018
Exams U1B, U1C — 02 Feb to 06 Feb 2018
Exams U1 — 09 Feb to 12 Feb 2018

Census Dates:

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<th>Semester</th>
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<th>Discontinue with academic penalty</th>
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<tr>
<td>Semester 2 T2</td>
<td>31 August 2017</td>
<td>29 October 2017</td>
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<td>31 August 2017</td>
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<td>24 September 2017</td>
<td>29 October 2017</td>
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NB: This calendar is for all students except AGSM MBA, Faculty of Medicine and UNSW Canberra
As Dean of UNSW Arts & Social Sciences, I am proud to lead a lively community of adventurous scholars and students exploring big ideas and critical social issues. Among our staff, you will meet internationally renowned researchers, industry leaders and world-class teachers. Our students are passionate, imaginative and globally conscious. I encourage you to immerse yourself in the life of the Faculty and take advantage of the many extra-curricular activities available. Our Faculty has strong industry links and we support our students to gain practical skills through a range of placement and internship opportunities with government, professional bodies, cultural institutions and corporate and community organisations. Arts & Social Sciences graduates are highly sought after by employers due to their ability to think critically, adapt to a changing environment and communicate with creativity and influence. Our alumni can be found in exciting and influential careers as highly skilled teachers and social workers, rigorous researchers and policy makers, skilled creatives, global citizens, persuasive communicators, and significant contributors to positive social change. I am delighted to welcome you to our vibrant UNSW campus in our beautiful city of Sydney.
My role as the Dean of UNSW Art & Design is to continue to build one of the best art and design schools in our region and the world. To do that we need to find new ways to provide exciting, innovative and creative approaches to the ways we learn about and practice contemporary art and meet the challenges and seize the opportunities of design. As Dean, I get to help shape that process of discovery, and get to work with a diverse and inspirational international community of students and staff. Our graduates are highly sought after in a broad range of professional disciplines across the creative and cultural industries including contemporary art, design, creative media and technology. A successful UNSW Art & Design student is willing to explore, question, challenge, re-imagine, experiment, re-think, disrupt and innovate in their pursuit of creative excellence. At UNSW Art & Design we embrace an inquisitive, critical attitude, a belief in the power of art and design to impact the social, technological and environmental issues of our time. Our rigorous and intensive art, design and media programs are studio practice based and industry engaged.
A significant part of my role leading Australia’s largest engineering faculty is focused on ensuring an optimal learning experience for our students. This includes developing key attributes that are highly valued by employers and lays the foundation for our exceptionally high graduate employability and the industry leadership positions held by UNSW Engineering alumni. Offering the most diverse range of undergraduate and postgraduate globally recognised degrees, we educate engineers who become leaders in their fields both here and internationally and improve the world in which we live. As the Dean I aim to further enhance the recognition of our research and the quality of our graduates, through improved education, and as a result the Faculty’s international reputation. A degree in engineering provides a solid foundation to launch into a vast number and diverse range of careers. We provide opportunities and programs that help our students graduate “work-ready”. These include industry training, student-led project, student exchange program, engineers Without Borders and Women in Engineering. Successful engineering students are highly motivated. Successful students are also problem solvers, innovative, creative, have high ethical standards and a desire to improve the world in which we live.
As Dean of Science, I lead a powerhouse of discovery, innovation and learning. Our friendly and vibrant community welcomes thousands of the brightest students from across Australia and the globe each year who have a passion for understanding the world around them and for helping solve the challenges that society faces. They are attracted here by our award-winning academics, innovative teachers, state-of-the-art scientific facilities and connections with industry. Our scientists work at the very edges of the unknown, from studying the sea floor in Antarctica to the far reaches of the universe. They peer back into the past, exploring the origins of life and evolution of our species, and are developing the technologies of the future, including the quantum computers that could transform our lives. They are also addressing some of the problems that plague our planet, such as the build-up of e-waste produced by the IT revolution.

From genetics to data science, climate change to transport safety, and psychology to new medical sensors, we offer a very wide range of study areas. As Dean, I work closely with our academics and professional staff to ensure our students have an exceptional educational experience and develop the knowledge, skills and industry links to successfully pursue their career goals. In a changing world, a strong grounding in science is vital, and our graduates will be among the leaders of tomorrow, helping shape the future for everyone.
I believe the UNSW Medicine community has the power to significantly improve the health and wellbeing of the communities it serves. As Dean of one of the world’s top 50 medical schools I feel privileged to be tasked with driving such an innovative and dynamic community to its full potential. I strive to foster an environment that enables our leading educators, researchers and clinicians to translate discoveries into breakthrough cures, therapies and treatment strategies and turn high achieving students into caring healthcare professionals. Successful students in our faculty are those who want to join us in building the future of healthcare as we reflect on changing patterns of health and disease, changing community expectations in medical practice and the huge expansion of knowledge in biomedical sciences and information technology. They are also students who want to take advantage of our active network of notable alumni and key relationships with world leading research institutes and hospitals. Most importantly they are students who want to make a difference, innovate, generate new ideas and question old beliefs; a combination of traits that excites me and perpetuates my belief that the UNSW Medicine community can make a significant impact.
On behalf of UNSW Business School, I would like to welcome you to our university and our city. As a student of the Business School, you'll be part of a dynamic learning environment, with access to the wealth of study facilities, support resources and social activities on offer to make your experience as rewarding as possible. Sydney is Australia’s biggest city and the headquarters of many leading Australian and multinational businesses, so you are in the perfect milieu to build the foundation for your career in business. Being Dean of UNSW Business School is a great honour. My role as Dean includes setting the vision and strategy for the Business School, as well as overseeing the School’s budget and resources, staff appointments and management, research activity, student matters and the development, administration and conduct of teaching programs. With our wide range of programs and strong international ties, especially with Asia, you will have an abundance of opportunities to participate in extra-curricular activities throughout your degree. The successful students I have encountered have not only relied on their academic success to set them apart from their colleagues. They have also taken advantage of the many rewarding opportunities outside the classroom. Many of our graduates go on to highly successful careers as business people and entrepreneurs in Australia and around the world and I am delighted to welcome you here as you take the first steps to a successful career.
On behalf of the staff and students at UNSW Law, I’d like to welcome you to the Law School and to beautiful Sydney. Ranked 13th best Law School in the world, UNSW Law attracts outstanding scholars and students from across the globe. Our teaching is student-centred, research-based and outward-looking, never losing sight of law’s impact on how we live now. Our graduates have flexible skills, critical perspectives and broad horizons. While everyone is different, I think that to be a successful UNSW Law student you should have an open, inquisitive mind, a desire to advocate for justice, and a willingness to get involved in Law School life, through experiential learning activities, the student Law Society, or the myriad of other experiences available to UNSW students.

As the Dean of UNSW Law, I look forward to joining you on your Law School journey, to watching you tackle the challenges and enjoy the successes of your legal education, and to providing any guidance you may need along the way. I hope to meet you soon.

Professor George Williams AO
Dean, Faculty of Law
At UNSW Built Environment we inspire and challenge tomorrow’s city makers. As Dean, it is my role to connect world-class knowledge with leading practice, to equip you for an outstanding career. As such, you will learn from academics who are leaders in the professions. Professors of Practice who have exceptional careers, will share their knowledge and expertise with you. The impressive combination of academics and professional leaders ensures you receive relevant, timely and inspiring education, relevant to your future global careers. This makes you better prepared, more agile and employable from the word go. Our teaching combines theory and hands-on practical learning. We provide you with interdisciplinary and project-based learning experiences informed by real world problems and our industry partners. Our strong link with industry ensures you learn up to date and relevant skills needed to meet the current and evolving challenges in city making. Importantly, our research leads the nation in sustainability and urban futures with a diverse research agenda that prepares you to tackle our rapidly changing urban environments. At UNSW Built Environment, we develop your passion for architecture, design, planning, construction and development, to build a better built environment and cities where people matter. I look forward to welcoming you to be part of UNSW Built Environment.
Key Services at UNSW

STUDENT DEVELOPMENT INTERNATIONAL (SDI)

Specialised Student Support, Arrival Services, Orientation, Cultural Mentor and Development Programs.

Telephone: +61 2 9385 4734

Email: international.student@unsw.edu.au

Location: Ground Floor, John Goodsell Building (Map Ref: F20)

Website: student.unsw.edu.au/international

STUDENT DEVELOPMENT

Student Development offers high quality, inclusive programs for all students where you can develop professional skills and build your confidence whilst connecting socially with others. Opportunities include UNSW Leadership Program, Skill Development Program, UNSW Advantage, Peer Mentoring and more.

Telephone: +61 2 9385 9365

Email: studentdevelopment@unsw.edu.au

Location: Lower Ground Floor, Morven Brown Building, (Map Ref: C20)

Website: student.unsw.edu.au/student-development

FM ASSIST

Building access, lost property, maps, security and parking.

Telephone: +61 2 9385 5111

Email: fmassist@unsw.edu.au

Location: Level 2, Pavilions Level, Mathews Building (Map Ref: F23)

Website: facilities.unsw.edu.au/fm-assist

DISABILITIES UNIT

Educational adjustments

Telephone: +61 2 9385 4734

Email: disabilities@unsw.edu.au

Location: Ground Floor John Goodsell Building (Map Ref: F20)

Website: student.unsw.edu.au/disability

STUDENT CENTRAL

Student ID Cards, advice on essential university processes or connecting you with key support and development services, Student Central will support you from enrolment to graduation.

Telephone: +61 2 9385 8500

Email: studentcentral@unsw.edu.au

Location: Lower Ground floor Chancellery Building (Map Ref: C22)

Website: student.unsw.edu.au/central
EDUCATION SUPPORT ADVISORS

Study support and advice on navigating UNSW.

Telephone: +61 2 9385 4734

Email: advisors@unsw.edu.au

Location: Ground Floor, John Goodsell Building (Map Ref: F20)

Website: student.unsw.edu.au/advisors

UNSW ACCOMMODATION

Colleges and Apartments offering a unique experience for students, by combining a strong support network delivered through an established residential care program.

Telephone: +61 2 9385 4346

Email: accommodation@unsw.edu.au

Location: Lower Ground Floor, Goldstein College, Gate 5 High Street (Map Ref: Building B17)

Website: accommodation.unsw.edu.au

THE LEARNING CENTRE

Academic skills workshops, English conversation classes, individual help with writing.

Telephone: +61 2 9385 2060

Email: learningcentre@unsw.edu.au

Location: Lower Ground Floor, Chancellery Building (Map Ref: C22)

Website: lc.unsw.edu.au

STUDENT INTEGRITY

Complaint and misconduct procedures.

Telephone: +61 2 9385 8515

Email: studentcomplaints@unsw.edu.au (for complaint matters) studentconduct@unsw.edu.au (for conduct matters)

Website: student.unsw.edu.au/conduct

CAREERS AND EMPLOYMENT

Career advice, interview practice and career planning

Telephone: +61 2 9385 5429

Email: careers@unsw.edu.au

Location: Level 2, East Wing, Quadrangle Building (Map Ref: E15)

Website: careers.unsw.edu.au

COUNSELLING AND PSYCHOLOGICAL SERVICES

Individual counselling, specific programs, workshops and seminars, self-help resources.

Telephone: +61 2 9385 5418

Email: counselling@unsw.edu.au

Location: Level 2 East Wing Quadrangle Building (Map Ref: E17)

Website: counselling.unsw.edu.au
In preparation for your arrival to Sydney, international students are strongly encouraged to consider the following:

Cost of Living in Sydney: have a budget and stick to it!
Consider your budget, Sydney is a little pricey.

Website: student.unsw.edu.au/approximate-weekly-costs

Visa: Know YOUR visa requirements
Website: student.unsw.edu.au/visa

Accommodation
Website: student.unsw.edu.au/housing-assistance

Power and appliances
Electrical outlets in Australia generally supply electricity between 220 – 240 volts AC. If you are bringing appliances from your home country, you will likely require a power adapter or voltage converter to be able to plug them into an Australian electrical outlet.
Climate

Australia is a predominantly warm country with four distinct seasons, a humid to hot summer, fresh spring, chilly winter and mild autumn.

Australian Currency

Australian dollars are used throughout all states and territories.

Beaches

UNSW is within walking distance of Coogee Beach and a short bus ride to one of Australia’s most iconic beaches, Bondi Beach. Whether you feel like a surf or a barbecue with friends both beaches should be frequented during the warm months.
The Sydney Airport is located in the suburb of Mascot, 30 minutes from the UNSW Kensington Campus. No matter what transportation you choose to use, all International Students can get immediate advice and printed guides with maps and information about accommodation and transport from the International Student Welcome desk located in Arrivals A, Terminal 1. The desk is staffed by local and International Student volunteers.

Location: Terminal 1, International Airport
Airport Pick Up Service

A service to transport students from the International Terminal to the SDI Welcome Centre, Kensington campus.

Arrival Transfer:
Sydney International Airport to UNSW Kensington Campus

Dates of Operation:
10 July 2017 – 21 July 2017 (including weekend). Bookings will be open on 13 June 2017 and MUST BE RECEIVED by Thursday 6 July 2017

Hours of Operation:
6am to 4pm

Cost:
$25 AUD per person

Location:
Terminal 1, International Airport.

Payment:
webpay.fin.unsw.edu.au/OneStopWeb/DVC_APS_2016

*Please refer to Sydney airport website sydneyairport.com.au for visitor assistance.
Welcome Centre and International Lounge

The Welcome Centre is the first port of call for all new international students. You will be greeted by a friendly Student Development International (SDI) volunteer or staff member who will be able to give you information about settling into Sydney and UNSW. You’ll find out about the range of orientation events and activities available to you, and help with any questions you might need answered. All students under the age of 18yrs old must register their attendance at the welcome centre.

DFAT students ONLY
Date: Tuesday 13 June to Friday 16 June, 2017 9am-5pm.

International students (General)
Wednesday 5 July to Friday 28 July, 2017

Opening Hours:
Monday to Friday, 8.30am to 5.30pm

Where:
Kensington Campus- International Lounge, Ground Floor, John Goodsell Building. (Map Ref: F20)

Weekend Dates:
Saturday 15 July and Sunday 16 July, 2017

Times:
9am-5pm (Saturday), 10am-4pm (Sunday)

Sydney Transportation

Walking:
In Australia, vehicles drive on the left side of the road, so take extra care when crossing roads, especially if you are used to vehicles driving on the right side of the road in your home country.

Taxi:
Each airport terminal has its own sheltered taxi rank with supervisors on hand during peak times to ensure a smooth flow of taxis for travellers. Kerbside supervisors can also organise taxis with baby capsules, wheelchair access, five-seaters and maxi taxis for larger groups or station wagons for large amounts of baggage.

Cost:
Sydney City $45-55 (one way). A $4.10 airport toll is payable by all passengers taking a taxi from any of Sydney Airport’s taxi ranks.

Bus:
Sydney Buses operate a timetabled service, Route 400, between Bondi Junction and Burwood, stops at both the International (T1) and Domestic (T3) terminals, and goes past the UNSW Kensington Campus. Clearly marked bus stops are located on the arrivals level outside each of these terminals.

Getting Started Services

A range of services are available prior to the commencement of each semester to assist new and returning students with enrolment, student ID cards and IT Password set up issues.

Date:
Monday 17 July to Friday 28 July, 2017

Opening Hours:
Monday to Friday, 10am-4pm

Where:
Level 2, Ground Floor, Library Building (Map Ref: F21)

Website:
gettingstarted.unsw.edu.au
We’ve got your weekends covered

Bondi Beach

Take in a long lazy Sunday brunch at this world famous beach then make your way to the Bondi Markets where up and coming designers are showcasing their work. To finish up your day why not take a dip in the clear blue ocean or take in an afternoon surf lesson.

CBD Shopping

If you need a break from studying, take the bus or train to the city and experience a blend of historic and ultra-modern shopping precincts. If you need to rest those weary feet stop by Ding Tai Fung on George Street to taste some scrumptious dumplings.

SDI Social Activities

There’s nothing more glorious than looking at the Opera House and Harbour Bridge from the crystal blue water of Sydney Harbour while also meeting new students on board a harbour cruise. Don’t worry if you haven’t arrived in Australia yet, our Cultural Mentors have already arranged alternate events that will have you coming back for more.
Student Development International (SDI) offers free support services and programs for international students from arrival at UNSW through to graduation. Programs and activities are aimed at creating a student experience that is culturally enriching. SDI International Student Advisors are professional staff with experience in working with international students. Individual consultations with an International Student Advisor are available to assist students with a range of issues including but not limited to; accommodation, transitioning to a new culture, academic performance, overseas student health insurance, finance and student visa requirements. Appointments with advisors can be made using the SDI Online Booking System.

Website:
student.unsw.edu.au/international

International Lounge

Offers a comfortable drop-in social space for students. The area is equipped with computers, free internet access, study desks and a self-access space with resources.

Time:
Monday to Friday 9am-5pm

Location:
Ground floor, John Goodsell Building (Map Ref: F20)

Phone:
+61 2 9385 4734

Email:
international.student@unsw.edu.au

Student Organisations on Campus

Arc @ UNSW

Arc @ UNSW oversees a range of clubs and societies. Arc's advocacy and legal staff can help with academic disputes, administrative problems, harassment or discrimination or dealing with charges of academic misconduct.

Telephone:
+61 2 9385 7700

Email:
reception@arc.unsw.edu.au

Location:
Arc Precinct, Level 2, Basser College (off Basser Steps)

Faculty Program Authority

A faculty program authority provides assistance on a range of academic and administrative matters, including program rules, enrolment, academic advice, choice of major, choice of courses and electives, timetables, leave and program transfer and Honours programs.

Website:
my.unsw.edu.au, search 'Program Authority'

Obtaining your UNSW student card is easy, and you can obtain it 24 hours after enrolment. Simply check your official full name on myUNSW, register and upload your own photograph for your new Student ID Card. Collect your ID card from ‘Getting Started’ in the Library.
International Student Briefing Day

A one-day orientation program designed to introduce students to studying at UNSW and provide practical experience of attending lectures and learning in Australia. The program is suitable for Undergraduate, Postgraduate, Coursework and Research Students. Topics covered include:

- Intercultural understanding
- Teaching & learning in Australia
- Classroom behaviour
- Professional and personal development
- Visa compliance information

When:
Tuesday 18 July, 2017

Time:
9am-5pm

Where:
Central Lecture Block (CLB), room 7
(Map Ref: E19)

Register:
student.unsw.edu.au/international

Is it compulsory to attend the Briefing Day?
All U18 students must attend. We strongly recommend all international students participate.

Can my parent(s) attend?
Parents and partners are invited to attend a Parents/family/caregiver session designed to answer relevant questions.

Do I need to register to participate in the Briefing Day?
Yes, all students should register via Student Development International.

Website:
student.unsw.edu.au/international

Parents/Family/Caregivers

A Seminar for Parents/Family/Caregivers will provide an overview of the requirements of student life at UNSW, including advice for your parents/family/caregivers to help you succeed in your studies. An International Student Advisor will be available to answer any questions. The seminar is delivered in English and Chinese Mandarin. No registration required.

When:
Tuesday July 18, 2017

Time:
11am-12pm

Where:
Chinese Mandarin: Ainsworth Building, room G01
(Map Ref: J17) English: Ainsworth Building, room G02 (Map Ref: J17)
UNSW Essentials: Online Transition Module

International students will be provided access to an online tutorial (prior to arriving in Sydney) that systematically addresses key components when commencing studies ensuring that your University experience is a success. From preparing to arrive to final preparations for Exams, the tutorial reviews and pinpoints skill sets for overcoming newly arrived student may encounter. The 7 modules are; Preparing to Arrive, Getting Started, Orientation, Settling In, Managing Your Studies, Preparing for Exams and Supporting your Student.

Website:
gettingstarted.unsw.edu.au/online-modules-commencing-students

Introductory Academic Program- IAP (Australia Awards Scholarship Holders Only)

The Introductory Academic Program (IAP) is compulsory for all commencing Australia Awards scholarship holders. The program provides information about the study environment at UNSW, skills needed for academic success and where to go for support.

When:
Tuesday 19 June, 2017- Tuesday 18 July, 2017

Website:
student.unsw.edu.au/iap

Transition Modules

Enabling Library and Information Skills for Everyone (ELISE)

ELISE is a mandatory requirement for commencing undergraduate students, ELISE is a short quiz designed to introduce students to UNSW and services provided. By completing the quiz, you will also learn about important issues such as plagiarism, copyright and ethics and scholarly values.

Website:
moodle.telt.unsw.edu.au/login/index.php

NavigateMe - Discover where you need to be

NavigateMe will guide you through a series of questions on key aspects of your studies and university life. The tool links to information, resources and support services within Faculties and across UNSW services.

Your responses create a personalised Action Plan that can be printed or emailed before a face to face meeting with a UNSW advisor. The plan can also be used as a guide you can refer to during semester. You can redo NavigateMe as many times as you need to during your studies at UNSW. It offers immediate help, is easy to access, free and quick to complete. NavigateMe is confidential and available 24/7.

Website:
navigateme.unsw.edu.au
Orientation at UNSW is all about making the most of your time at university. Whether you are a new or returning student, undergraduate or postgraduate, getting involved will help you make the best possible start when semester begins.
Orientation Events

Make sure you check out the UNSW orientation week event planner. This has the full list of all orientation events, including Faculty Welcomes, student run activities and professional/academic sessions. You can browse all sessions and export it to your personal calendar!

Date:
Wednesday 19 July to Friday 21 July 2017

Website:
planner.unsw.edu.au

Faculty Welcomes

Meet fellow students and key academic and support staff from faculties.

Website:
gettingstarted.unsw.edu.au/orientation or your Faculty’s website for more details.

SDI Orientation Social Activities

Activities that help you get to know your fellow students, see some famous Sydney attractions and, most importantly, have fun!

Register: student.unsw.edu.au/international

The Official Welcome to UNSW Sydney

Date:
Wednesday 19 July, 2017

Time:
10am-11am

Location:
Sir John Clancy Auditorium

Join us after the ceremony for refreshments, information stalls and entertainment from 11am-3pm on the Library Walkway and in the Central Lecture Block Courtyard.

Student Development International Workshops and Forums

Arrival Essentials Information Sessions

This workshop will teach students the essentials about living and learning in a new environment. It is strongly advised you attend one of these sessions once you have arrived on campus.

Date:
Tuesday 11 July 2017, 10am-12pm
Thursday 13 July 2017, 10am-12pm
Thursday 20 July 2017, 10am-12pm
Thursday 27 July 2017, (Latecomer Arrival Essentials) 10am-12pm

Register:
student.unsw.edu.au/international

Register: student.unsw.edu.au/international
Arrival Essentials for Students Under 18 Years of Age

This is a mandatory session for all students under 18 who have taken up UNSW’s care, welfare and accommodation arrangements.

Date:
Friday 21 July, 2017 (U18’s)

Time:
10am - 3pm

Register:
student.unsw.edu.au/international

Student Development International Campus Tours

Joining a Student Development International (SDI) campus tour is the best way to get to know the UNSW campus and other newly commencing international students. Cultural Mentors will show you faculty buildings, important student services, printing and copying facilities, the best places to eat and much more.

Where:
International Lounge
Ground Floor, John Goodsell Building.

Date:
Tuesday 11 July, 2017, 12pm-1pm

Stay Safe at the Beach

A coastal walk is just the stress buster newly arrived students need to settle into Sydney life. Take in the world famous sand and surf of Coogee and Bondi Beach while getting in your daily dose of exercise along the coastal walk. A surf life saver will greet you when you reach Bondi to go through safety at the beach and in the ocean.

Where:
UNSW Kensington Main Library (Map Ref: F21)

Date:
Thursday 13 July 2017, 12pm-1pm
Thursday 20 July 2017, 10am-12pm
Thursday, 27 July 2017, (Latecomer Campus Tour) 12pm -1pm
Friday 21 July 2017, (U18) 2pm-3pm

Register:
student.unsw.edu.au/international

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<th>Activity</th>
<th>Date</th>
<th>Time</th>
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<tr>
<td>G’day International Students Movie and Pizza Night</td>
<td>Friday 18 July, 2017</td>
<td>5.30pm-8pm</td>
<td>$3</td>
</tr>
<tr>
<td>Stay Safe at the Beach</td>
<td>Saturday 29 July, 2017</td>
<td>9.30am-3pm</td>
<td>Students cover own costs for lunch and transportation</td>
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Women’s Health and Wellbeing Workshop

Designed for female students, this workshop provides advice and information regarding personal safety and health issues affecting women. A Women’s Health Nurse from NSW Health and an International Student Advisor are on hand to answer any questions you may have.

Date: Thursday, 27 July 2017
Time: 10am-12.30pm
Register: student.unsw.edu.au/international

International Student Feedback Forum

Assist the university to improve services and programs for International Students. Come along and meet with the Director of Student Life and Learning and Manager, Student Development International and tell us how to make International Student life at UNSW even better.

Date: Thursday 10 August, 2017
Time: 12pm-1pm
Register: student.unsw.edu.au/international

Medibank Overseas Student Health Cover (OSHC) Information Session

This session is delivered by a representative from Medibank to give students a clear understanding of the Medibank OSHC cover and inclusions. Students will also have the opportunity to ask questions if they seek further clarification on any aspects of their overseas student health cover.

Date: Tuesday 8 August 2017
Time: 12pm-1pm
Register: student.unsw.edu.au/international

UNSW Postgraduate Research Induction

All new postgraduate research students are invited to attend the Postgraduate Research Student Induction as you will find out essential information and ensure a smooth transition to research study at UNSW.

Date: Monday 11 September, 2017
Time: 4pm-6.30pm
Where: Leighton Hall, Scientia (Map Ref: G19)
Website: research.unsw.edu.au/events/induction-for-postgraduate-researchers

Successful Communication in Australia

Become an effective and confident communicator in a range of Australian settings. You will learn how to find help effectively, initiate contact in social/academic settings and how to successfully participate in a group or team setting. Learning culturally appropriate ways of participating is an essential skill for academic and social success.

Date: Monday-Thursday (during Orientation Week)
Time: 10am-11am
Register: gettingstarted.unsw.edu.au/
Stay on Track

Want to keep your academic goals on track or ‘selfcorrect’ if you are concerned that your studies have gone “off track”? If you are finding it hard to stay on track then chances are your university life won’t be the fulfilling experience that you had hoped for.

Register:
student.unsw.edu.au/backontrack

Reducing your Study Load

As an international student you are required to complete your degree within the time period specified on your Confirmation of Enrolment (COE). This requires you to take 24 units of credit (UOC) each semester. If you are enrolled in less than 24UOC or want to reduce your study load you will need to be given approval by your Program Authority and International Student Advisor. Students are encouraged to seek advice from SDI and to carefully read information on the website before applying. SDI also runs information sessions about the application process to reduce your study load and the criteria you need to meet.

Date:
Wednesday 12 July, 2017 and Wednesday 26 July 2017

Time:
12pm-1pm

Register:
student.unsw.edu.au/international

Culture of Oz Workshops

The Culture of Oz program is a series of workshops developed for International Students on Australian Culture. Guest speakers are invited to workshops to share information on topics of special interest to students such as Indigenous Culture and History, Multicultural Australia and Aussie slang.

Culture of Oz 1
Wednesday 19 July, 2017 — 1pm-2pm

Culture of Oz 2
Thursday 20 July, 2017 — 1pm-2pm

Culture of Oz 3
Thursday 27 July 2017 — 12pm-1pm

Culture of Oz 4
Wednesday 02 August 2017 — 12pm-1pm

Culture of Oz 5
Wednesday 09 August 2017 — 12pm-1pm

Culture of Oz 6
Wednesday 16 August 2017 — 12pm-1pm

Register:
student.unsw.edu.au/international

Academic Skills Workshops

A range of free workshops developing academic skills such as; essay writing, oral presentations, reports and research papers. Alternative workshops develop skills essential to academic study such as avoiding plagiarism, critical thinking and referencing. Visit the Learning Centre’s workshop e-booking system to view weekly schedules and make bookings.

Website:
student.unsw.edu.au/academic-skills-workshops
Back to ‘Good’ for Good: Getting back to ‘Good Standing’ Skills Workshops

Students on referral or probation are provided practical, useful, and time-tested strategies applicable to university study. Workshops will run for one hour and be full of hints and tips on how to get back to “good standing”. Each workshop offers reflective and engaging activities, designed to support skills development.

Date: Wednesday 26 July, Wednesday 09 August and Thursday, 31 August, 2017

Time: 12pm-1pm

Register: student.unsw.edu.au/international

Language and Conversation Skills Language Exchange Program

G’day! Salut! Hola! Hello! Are you interested in learning or improving your language, cultural and employability skills while meeting great new people from all over the world for FREE? Do you want to gain cultural insights from real people instead of text books? The Language Exchange Program is an opportunity for students to share language skills and cultural insights in language groups and at fun social events. Over 9,000 UNSW students have participated in the program, exchanging 120 language combinations!

Applications Close: Thursday August 10, 2017

Register: student.unsw.edu.au/lep

Conversation Classes

You can practice conversation skills in a structured program facilitated by a qualified English language teacher. Classes allow students to meet new people from all over the world. Classes take place on Tuesdays from 12pm-1pm from Week 1 of semester.

Register: student.unsw.edu.au/international

Discussion Groups

Discussion groups are for international students who want to improve their English language speaking skills in a safe, friendly environment. Led by student volunteers, these informal discussion groups also give you the opportunity to learn more about the Australian culture and make new friends.

Time: TBC

Website: student.unsw.edu.au/discussion-group

Conversation Café

Develop your general fluency and improve your classroom participation in an informal and supportive environment.

Register: student.unsw.edu.au/register-academic-skills-workshop

Online Academic Workshops

Online workshops are available on key academic writing skills including paraphrasing and summarising skills for assignments such as literature reviews, essays and critical reviews.
The modules are designed to help you improve academic writing skills with online tasks. Feedback is available on completed writing tasks. These tasks can be completed in your own time and at your own pace. You can also choose which modules to attempt. The workshop requires a minimum of two hours per week of time over a semester if every module in the workshop is completed.

Website:
student.unsw.edu.au/academic-writing-workshop

Learning and Teaching Unit

Conversation classes at the Learning Centre give students an opportunity to practice their English speaking skills in a supportive, social environment. The groups are small and informal made up of a maximum of five students. Conversation classes run for four weeks throughout semesters one and two.

Register:
lc.unsw.edu.au

Connect & Grow Workshop Series- Education Support Advisors

The UNSW Educational Support Service provides weekly drop-in workshops to help you stay ahead. The aim of the workshops are to enhance your skills by providing clarification, guidance and practical examples. You will be provided with resources at the end of each workshop that you can use to help implement the learned strategies in your daily life.

Time:
Every Wednesday during semester from 1pm-3pm

Register:
student.unsw.edu.au/events/introduction

UNSW is a smoke free campus!
UNSW is committed to protecting its staff, students, contractors and visitors from all hazards including second hand smoke.
Friendships while studying are just as important as hitting the books. Isolation or 'fear of missing out' can be easily avoided by being proactive. UNSW has multiple social activities and community spaces and workshops allowing you to socialize and stay involved.

SDI Cultural Mentoring Program

Apply to be matched with a cultural mentor via the Cultural Mentoring program, introducing new international students to a student mentor. Cultural Mentors are available to answer questions about studying at UNSW or living in Sydney. They are a valuable resource for the Australian culture and customs.

Website:
student.unsw.edu.au/cultural-mentors

Peer Mentoring Programs

UNSW Business School, UNSW Art and Design and the Faculties of Arts and Social Sciences, Built Environment, Engineering, Law, Medicine and Science all offer peer mentoring programs.

Website:
student.unsw.edu.au/peer-mentoring

Mature Age Students

The University has a number of peer mentoring programs including one for first year students over 21 years of age beginning an undergraduate degree.

Website:
student.unsw.edu.au/peer-mentoring-program-mature-age-students
Hi!

My name is Amelia and I am a third year Arts/Commerce student at UNSW. Growing up in Sydney, I’ve loved how we celebrate so many diverse cultures (and their food!). Having completed an exchange program in Singapore, I know that studying in a new country can be daunting at first. But Student Development International (SDI) has some really great resources and events throughout the semester that will help you navigate and really enjoy your time both at UNSW, and here in Sydney. All you need to do is reach out to SDI, and a friendly face will be happy to support you with whatever your concern is – whether that be finding societies to join, educational workshops, or just fun events to meet new people and explore Sydney. UNSW really makes studying in Australia a very smooth transition through its outstanding facilities and great extra-curricular student life. As senior cultural mentors, we are looking forward to helping you find your feet at UNSW, and sharing local tips on how to make the most out of your university experience. So come along to our events, because we are excited to meet you!

— Amelia Budiawan
3rd year Bachelor of Arts/Commerce
Hi!

My name is Cameron Chan. I am a final year student undertaking a Bachelor of Commerce degree, majoring in Finance and Information Systems. Having grown up in a Chinese household while being raised in an Australian environment, I have a great appreciation of cultural diversity in Australia as it is the second most multicultural country in the world. Coming to Sydney to study can be a daunting task, therefore at UNSW’s Student Development International (SDI), we cater for students from different cultures, ensuring a smooth transition into university and the Sydney lifestyle. The Cultural Mentoring Program gives international students a mentor who will guide and support them by answering questions and directing them to appropriate services. SDI, along with the help of mentors, regularly holds social events and fun activities throughout the semester. These events range from Sydney tours to Movie and Pizza Night, so there is bound to be an event that will interest you. Making new friends is as simple as joining one of these events! If you have any problems or queries, your cultural mentor or SDI staff will be more than willing to help, as our goal is to make your experience at UNSW a fun and pleasant one.

— Cameron Chan
3rd year Bachelor of Commerce
Hey guys!

My name is Michael and I am a third year Actuarial Studies/Commerce Student. Having spent half of my life in Australia, I have learnt to love the people and the cultural diversity that is celebrated in Australia. UNSW provides a lot of opportunities and services, enabling students to grow and achieve your greatest potential. Coming overseas to UNSW as an international student may be daunting, but fear not, the staff and mentors of SDI are here to help! Your cultural mentor will help you to have a smooth transition into university life. We host events that let you meet new people and explore Sydney. We are excited to meet you at our events and hope you enjoy your experience at UNSW.

— Michael Lo
3rd year Bachelor of Actuarial Studies/Commerce
Heya!

My name is Aurélia and I am in my fourth year of Civil and Environmental Engineering and so far, I have loved it! Like you I am an international student, from New Caledonia, it’s a really pretty island in the Pacific (you should google it if you don’t know it!). Since I arrived in Sydney, more than 3 years ago, I have met so many people from all around the world who became my closest friends. If I had one advice to give you, it would be to make the most of every opportunity. I know that moving in another country can be quite challenging but I’ve found that staying alone by yourself is one of the mistakes you can make.

Instead, you should try to meet people and not be afraid of engaging the conversation with students at the university, everyone is really friendly! UNSW is really a great place where it is so easy to get involved, from clubs and societies to volunteering programs passing though some awesome social or professional events, you will definitely find something that will interest you. But first, check out what SDI has to offer, we will be your first point of contact! Wishing you an awesome start of the semester and hopefully I’ll get to meet you soon!

— Aurélia Israel
4th year Bachelor of Civil and Environmental Engineering
Wellness

Student Health, Wellness and Safety

With tens of thousands of students on campus, looking after each and every individual can be tricky! So we place emphasis on you doing your bit and taking responsibility for your own wellbeing.

Online Safety and Wellbeing Tutorial

Safety and wellbeing are important to our community. We offer many services and programs designed to keep you safe and well. The tutorial contains important information about living in Sydney and Studying at UNSW.

Website: student.unsw.edu.au/safety

SDI Wellbeing Advisor

SDI has a Wellbeing Advisor developing new programs and initiatives specifically for international students, to assist students’ to maintain optimal health and wellbeing during their time at UNSW.

Website: student.unsw.edu.au/counselling

Individual Counselling

UNSW Counsellors are available Monday to Friday to see students. If you have not been to Counselling and Psychological Services [CAPS] before or it has been more than 6 months since you last attended, you can attend an 'on the day' consultation. If it has been less than 6 months, it is best to make an appointment with your CAPS counsellor.

Counselling Services

UNSW Counselling and Psychological Services are available Monday to Friday to help students with:

- Counselling for individuals
- Support and transition to university
- Motivational support
- Personal skills development
- Psychological services
- Anxiety and mood management
- Stress management programs
- We also offer online self-help guides and programs and workshops

Telephone: + 61 2 9385 5418

Location:
Kensington Campus - Level 2, East Wing, Quadrangle Building (Map Ref: E17)
Paddington Campus - Room G106, G Block, Corner of Oxford Street and Greens Road

Email: counselling@unsw.edu.au

Self-help Tips and Resources

Sometimes all we need is a little information that points us in the right direction. Don’t wait until your issue gets too big. Get the assistance that you need now. In the Self-Help Tips and Resources section of the Current Students website you will find some tip sheets, information guides, documents and videos to help you understand and deal with your concerns.

Website: student.unsw.edu.au/self-help-wellbeing-tips-and-resources
Campus Security

Campus Security is located at the entrance of Gate 2, High Street, UNSW Kensington campus. Campus Security provides a 24 hour presence on campus, every day of the year. Services include campus patrols, a student escort buggy and safety awareness presentations.

Telephone:
+61 2 9385 6000 (emergencies)
+61 2 9385 6666 (suspicious activity)

StaySafe@UNSW App

StaySafe@UNSW App is our new Security app. Download it to your smart phone for direct access to:

- Emergency contacts
- Request a security escort
- Track the night security bus
  and more!

The app also features a flashlight and alarm, security tips and a newsfeed. Download the app for free from the App Store or Google Play

Website: student.unsw.edu.au/security

Regular Health Check Ups

UNSW Medical Centre offers both Doctor and Dentistry services for international students. As an overseas student, you and your accompanying family MUST have Overseas Student Health Cover (OSHC) for the entire duration of your student visa in Australia. OSHC will help you to pay for any medical and hospital care you may need while studying in Australia.

Location:
Ground Floor, East Quadrangle Building
Kensington Campus

Telephone: +61 2 9385 5425

Time:
Monday to Thursday 8.15am - 6pm,
Friday 8.15am - 5.15pm

Website:
healthservices.unsw.edu.au/

UNSW Fitness and Aquatic Centre

UNSW Sport and Recreation provide a comprehensive array of health and fitness services, along with extensive sport and recreation facilities.

Location:
UNSW Fitness and Aquatic Centre (Map Ref: B5)

Opening Hours:
Monday to Friday 6am - 10pm,
Saturday to Sunday 8am - 8pm

Telephone:
+ 61 2 9385 4881

Email:
membership.unsw@ymca.org.au

Website:
unsw-ymca.org.au/

Food on Campus

UNSW’s Kensington campus has a large variety of food and retail services, including banks, cafes, convenience stores, a small supermarket and a pharmacy. For more information, view the UNSW Food & Retail brochure.

Website:
facilities.unsw.edu.au/sites/all/files/170214_Retail2017_Brochure_FINAL WEB.pdf
Studying in a new country comes with challenges however UNSW ensures that there are several tools available for students.

Online Academic Skills Resources
The Learning Centre provides an extensive library of online academic skills resources on topics such as essay and report writing, referencing, avoiding plagiarism, oral presentations, grammar, critical thinking, writing literature reviews, exam skills and many more topics.

Website: student.unsw.edu.au/academic-skills

Plagiarism and Academic Integrity
The Plagiarism and Academic Integrity website is designed for students who want to know more about what plagiarism is and how to avoid it in their academic work.

Website: student.unsw.edu.au/plagiarism

iWRITE
An initiative of the Faculty of Engineering and Information Technologies to support English academic writing in Engineering

Website: iwrite.unsw.edu.au/iwrite.html

Individual Consultations for Academic Skills Support
The Learning Centre offers help with academic writing on an individual basis. Students can discuss academic writing (or any study-related up skilling) with a peer writing assistant. Individual consultations are free but are by appointment only.

Website: student.unsw.edu.au/individual-consultations-academic-support
**Welfare While Studying**

If you are managing a disability, health or learning difficulty, or you are studying under difficult personal circumstances a Disability Adviser can assist you with the educational adjustments to help you manage your studies and course work.

**Register:**
student.unsw.edu.au/register-support

**Ally @ UNSW**

The ALLY program at UNSW is a network of trained staff and students that aims to ensure that UNSW is a safe, welcoming place for all staff and students who identify as Lesbian, Gay, Bi-sexual, Transgender, Queer or Intersex (LGBTQI). ALLY provides a day of training around the issues that impact on LGBTQI community members. ALLIES volunteer to undertake their role with the knowledge that they’re making UNSW a better place to study and work for everybody.

**Website:**
student.unsw.edu.au/ally

**Spirituality**

The Religious Centre is accessible for all students and staff. It is currently attended by Anglican, Buddhist, Catholic, Coptic Orthodox, Islamic, Jewish, Greek Orthodox, Pentecostal, Presbyterian and Uniting churches.

**Location:**
3rd Floor Squarehouse (Map Ref: E4)

**Website:**
religiouscentre.unsw.edu.au

**Bullying, harassment, discrimination and assault**

If you have been assaulted, threatened, harassed, or discriminated against by any member of staff or another student because of your race, religion, sexuality, age, disability or gender identity, it is important you ensure your safety.

**Telephone:**
UNSW Security +61 9385 6666 (on-campus) or emergency services on 000 (off-campus)

**Lodging a complaint to the Student Integrity Office:**

**Website:**
student.unsw.edu.au/emergency or student.unsw.edu.au/node/110 or student.unsw.edu.au/complaints

**Childcare**

Four day care services owned and operated by UNSW Australia

**Telephone:**
+61 2 9385 0054

**Email:**
earlyears@unsw.edu.au

**Website:**
earlyyears.unsw.edu.au
Social media is a great tool for communicating with your friends and family. Don’t forget, safeguard your privacy, once posted, tweeted or emailed the information is public. Remember, websites can be monitored, perpetrators will be held accountable.

International Student Newsletter

The IS Forum is a weekly newsletter promoting the latest events, programs and workshops available to students.

Register:
student.unsw.edu.au/international

Facebook

SDI’s Facebook page is a space where students can see up to date images and activities on campus.

Email:
international.student@unsw.edu.au

SDI Facebook page:
facebook.com/UNSW.SDI

Instagram

Follow SDI Activities and Events through our Instagram account.

Instagram Account:
instagram.com/unswsdi/

UNSW UniVerse

UniVerse is UNSW Sydney’s official app

Website:
universe.unsw.edu.au

My IT Mobile App

Provides convenient access to UNSW Australia IT services no matter where you are.

Website:
students.unsw.edu.au/myit

Quick Links

UNSW Identity Manager:
idm.unsw.edu.au

myUNSW:
my.unsw.edu.au
UNSW Careers and Employment

UNSW Careers: Individual Career Advice

Book an individual appointment for career advice and help with applications, interviews and more.

Website:
careers.unsw.edu.au

International Student Careers Week

Held in Semester 2, this is your opportunity to discover how to be successful in your career and prepare for the future. UNSW Careers and Employment will be running a series of seminars, panels and online events throughout the week on:
• How to be successful in the recruitment process
• Advice from employers and successful UNSW international student graduates on how to get a job in Australia
• Information from international employers on opportunities available in their organisations

Website:
student.unsw.edu.au/careers-week

Professional Development while studying at UNSW

An initiative to assist UNSW international students to improve their communication skills in a professional setting, gaining practical workplace experience to enhance their career opportunities.

Register:
student.unsw.edu.au/pdp

Jobs and Internships

As a UNSW student, you have access to a large number of employment opportunities including degree related jobs, graduate programs, employment scholarships and cadetships, internships, vacation work and overseas employment.

Website:
student.unsw.edu.au/jobs

Individual career advice

Book an individual appointment for career advice and help with applications, interviews and more.

Website:
careers.unsw.edu.au

International Student Careers Web Page

Visit this page developed by UNSW Careers and Employment to learn about all the resources and programs available to you as an international student.

Website:
student.unsw.edu.au/international-student-careers
International Student Employability Guide

This essential guide contains valuable information and tips on how you can enhance your employability during your time at UNSW. It contains information on UNSW Careers and Employment resources and programs, and features profiles of successful UNSW international alumni.

Download: student.unsw.edu.au/international-student-employability-guide

UNSW Leadership Program

The UNSW Leadership Program is a flexible program that blends face to face and online learning, and allows you to develop key leadership skills at your own pace whilst fitting around your other commitments. Through the program you will explore different theories of leadership, develop practical leadership skills and uncover your strengths and values.

Website: student.unsw.edu.au/leadership

UNSW Advantage and AHEGS

UNSW is committed to creating an outstanding co-curricular experience for our students; one that supports personal and professional growth and creates a rich and vibrant campus life. You can develop your professional skills through a number of volunteer programs recognised by UNSW Advantage which, on completion, will appear on your Australian Higher Education Graduation Statement (AHEGS).

Website: student.unsw.edu.au/advantage

Careers Expos and Employer Presentations

UNSW has strong links to industry and the University’s careers expos, seminars and employer presentations, providing the opportunity to gain valuable insight and to speak directly with industry professionals.

Website: student.unsw.edu.au/careers-expos-seminars-and-presentations

Additional Opportunities

Alumni Host Program 2017

First year international students have the opportunity to engage with UNSW Alumni. Graduates serve as hosts providing support and general information to newly arrived International Students. Students should meet with their Alumni host at least three times during semester. Discussion topics may include (but are not restricted to); how to make the most of their studies at UNSW, settling into Sydney.

Website: student.unsw.edu.au/alumni-host-program-international-students

Univative

An inter-university consulting competition designed to enhance employability skills by placing you in a real-life project with limited time and resources with team members of varied backgrounds.

Website: student.unsw.edu.au/univative

Interchange

4 day TED style conference program that is designed to help find your inner entrepreneur and develop professional skills, including communication, innovation and leadership.

Website: student.unsw.edu.au/interchange
You must have completed all assessments, paid outstanding debts, resolved all pending results and checked and updated your personal details in myUNSW.

Completing Students Workshops

When your time at UNSW comes to an end, there are a number of workshops that will assist to prepare students for life after university whether you intend on working within Australia or obtaining a job abroad.

When:
Thursday October 4, 2017

Register:
student.unsw.edu.au/international
The Student Code is the basis of the relationship between the University and students. Students should read the Student Code, as it contains important information regarding both the University’s and students’ responsibilities.

UNSW Responsibilities

The Student Code recognises that UNSW has certain responsibilities to you. If you feel that the University has not met one or more of its responsibilities, you can make a complaint under the Student Complaint Procedure.

Students Responsibilities

The Student Code outlines expectations regarding your behaviour both academically and in relation to your general conduct at University. If you breach the Student Code, UNSW may take disciplinary action according to the Student Misconduct Procedure.

Website:
student.unsw.edu.au/conduct
Complaints

UNSW wants each student’s experience to be positive and enjoyable. Should any problem arise, there are plenty of ways to get help. Try to resolve issues as close to the source as possible, this might mean contacting your course coordinator, lecturer or tutor directly. Alternatively speak with the School Grievance Office. Students wanting to take the matter further must lodge a formal complaint to the Student Integrity Unit. If your complaint is of a serious nature, or if you are uncomfortable raising it locally, you can contact the Student Integrity Unit in the first instance.

Website:
student.unsw.edu.au/complaints

Know your Rights

Kingsford Legal Centre (KLC)

KLC can provide students and local residents with free legal advice, referral and assistance with legal problems. The Centre is a clinical legal education program and community centre. All advice is free and covers most areas of law such as employment, discrimination and tenancy issues. The Kingsford Legal Centre does not provide immigration advice.

Website:
law.unsw.edu.au/centres/kingsfordlegal-centre

Redfern Legal Centre (RLC)

RLC provides free, confidential legal advice that is available for international students on Wednesday evenings. International students at UNSW can obtain advice about housing problems, fines, debts, car accidents, employment, discrimination, family law, domestic violence and complaints about colleges or Universities at RLC.

Opening Hours:
Monday to Friday 9am to 1pm, 2pm to 6pm

Where: 73 Pitt St, Redfern

Telephone: +61 2 9698 7277

Website: rlc.org.au

Education Services for Overseas Students (ESOS) Act 2000

The Australian Government wants overseas students in Australia to have a safe, enjoyable and rewarding environment in which to study. Australia’s laws promote quality education and consumer protection for overseas students. These laws include the ESOS Act 2000 and the National Code. As an International Student Visa holder, you enjoy various rights, including receiving accurate information about your course, tuition fees and refund policies, access to support services and complaints processes, and information about academic progress and changes to your enrolment. The ESOS Act also provides obligations and restrictions on students. Under the Act, students must comply with the conditions of their student visa. The University is also required to monitor and report on some of these conditions to the Department of Immigration and Border Protection (DIBP). Information provided by students may be made available to Australian Government agencies as required by the ESOS Act and related legislation.

Website:
aei.gov.au/ or student.unsw.edu.au/visa
Work Integrated Learning
NSW Government

International students can engage with the community and gain work experience through NSW Volunteering, NSW Community and Family Services.

Website: volunteering.nsw.gov.au/volunteers

Other Community Resources

Community Language Information

Website: fairtrading.nsw.gov.au/ftw/About_us/Access_and_equity/Think_Smart_program/Community_language_information.page

NSW Health provides information on: Sexual Health, HIV, sexually transmissible infections and viral hepatitis in diverse languages; Transcultural Mental Health multilingual tips and resources & Multicultural Problem Gambling Service for NSW in diverse languages.

Website: playsafe.health.nsw.gov.au/zipper

Website: mhahs.org.au


Australian Government

The Fair Work Ombudsman provides a wide range of free information and resources such as Pay & Conditions Tool & Multi-lingual resources.

Website: fairwork.gov.au
Like many International Students you may get a part time or casual job to help pay for living expenses while studying in Australia. It is important to know your rights in the workplace.

Fair Work Online

Website: fairwork.gov.au

Telephone: 13 13 94

Department of Immigration and Boarder Protection

Website: immi.gov.au

Telephone: 13 18 81

International Student Employability Guide

UNSW Careers and Employment is committed to enhancing your global employability, and empowering you to succeed beyond the classroom and find employment, throughout and after university.

Download the International Student Employability Guide for helpful career and employment tips for international students throughout your time at UNSW and beyond.

Website: student.unsw.edu.au/international-student-employability-guide

International Student Work Rights

International students (Visa Subclass 500) can work up to forty hours per fortnight once their study has commenced and during any period in which their program is in session. A fortnight means a period of 14 days commencing on any Monday and ending on the second following Sunday.

Check your visa conditions using VEVO

Website: immi.gov.au/e_visa/vevo.htm
Useful Links and Information

What’s on in Sydney

Website:
whatson.cityofsydney.nsw.gov.au/

Driving in New South Wales

Website:
decinternational.nsw.edu.au/living-in-nsw/transport

Shopping in and around Kensington Campus

Sydney’s CBD is home to international brands such as Topshop Zara and H&M. ‘The Intersection’ on the corner of Oxford Street and Glenmore Road is home to Australian boutique brands. ‘Funky’ home grown designers and nearby markets are situated in Crown Street, Surry Hills and Darling Street, Balmain.

Grocery Shopping

The main supermarket operators are Woolworths, Coles and ALDI.
Key Contacts

**EMERGENCY SUPPORT (24/7)**

UNSW Security Internal
56666 (emergency on campus)

External
9385 6666

UNSW Security Internal
56000 (non-emergency on campus)

External
9385 6000

Police/Ambulance/Fire
000

Police/Ambulance/Fire
112 (mobile phone)

Mental Health Line
1300 300 180

Crime Stoppers
1800 333 000

**MEDICAL SERVICES**

Health direct Australia (24/7)
1800 022 222

Poisons Information Hotline (24/7)
13 11 26

Sydney Sexual Health Centre
(02) 9382 7440 (business hours)

**DRUG AND ALCOHOL SERVICES**

Family Drug Support (24/7)
(02) 4782 9222
(emergency on campus) 1300 368 186

Alcohol and Other Drugs
(02) 9361 8000

Health direct Australia (24/7)
1800 022 222

Drug and alcohol Counselling (24/7)
1800 888 236

**SEXUAL ASSAULT SERVICES**

NSW Rape Crisis Centre (24/7)
1800 424 017

National Sexual Assault
1800 737 732

Domestic and Family Violence Line (24/7)
1800 RESPECT

Victims Access Line (24/7)
1800 633 063 or Counselling (02) 8688 5511

The Child Protection Helpline
(24/7 notifications of child abuse) 132 111

Victims of Crime Helpline
1800 819 817 (Mon- Fri 8am - 11pm)
<table>
<thead>
<tr>
<th><strong>MENTAL HEALTH CRISIS (24/7)</strong></th>
<th><strong>FINANCIAL/GAMBLING HELP</strong></th>
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</thead>
<tbody>
<tr>
<td>Mental Health Line 1800 011 511</td>
<td>Gambling Help (24/7) 1800 858 858</td>
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<tr>
<td>Lifeline 13 11 14</td>
<td>Salvo Care Line (24/7) 1300 36 36 22</td>
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<tr>
<td>Suicide Prevention 1300 659 467</td>
<td>Centrelink (Youth and students) 13 24 90</td>
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<tr>
<td>Kids Helpline (up to 25 years) 1800 551 800</td>
<td>Welfare Rights Centre (02) 9211 5300</td>
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<tr>
<td>Beyondblue 1300 22 4636</td>
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<tr>
<td>Eastern Suburbs Mental Health Acute Care Team (02) 9366 8611</td>
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<td>Salvation Army 1300 36 36 22</td>
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<tr>
<th><strong>LEGAL SERVICES</strong></th>
<th><strong>DOMESTIC AND FAMILY VIOLENCE</strong></th>
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<tbody>
<tr>
<td>Law Access NSW 1300 889 529</td>
<td>Domestic Violence Crisis Line (24/7) 1800 65 64 63</td>
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<tr>
<td>Legal Aid NSW (02) 9219 5000</td>
<td>Victims Access Line (24/7) 1800 633 063 or (02) 8688 5511</td>
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<tr>
<td>Community Legal Centres NSW (02) 9212 7333</td>
<td>MensLine Australia (24/7) 1300 78 99 78</td>
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<tr>
<td>Anti-discrimination Board (02) 9268 5544</td>
<td>The Child Protection Helpline (24/7) 132 111</td>
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<td>NSW Police Assistance Line (24/7) 131 444</td>
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<tr>
<th><strong>EMERGENCY ACCOMMODATION/TENANCY ISSUES</strong></th>
<th><strong>LEGAL SERVICES</strong></th>
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<tbody>
<tr>
<td>NSW Fair Trading 13 32 20</td>
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<tr>
<td>Eastern Tenants Advice and Advocacy Service (02) 9386 9147</td>
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<tr>
<td>Housing New South Wales 1300 468 746</td>
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</tbody>
</table>
DISABILITY SERVICES

People with Disability
1800 422 015

Disability Legal and Advocacy Service
(02) 8014 7000

GAY AND LESBIAN SERVICES

Gay and Lesbian Counselling Service
(02) 8594 9596 or (02) 8594 9595 (lesbian only)

ABORIGINAL AND TORRES STRAIT ISLANDER SERVICES

Aboriginal Corporation for Homelessness
(02) 9799 8446

Nura Gili
(02) 9385 3805

Aboriginal Housing Enquiry
1800 727 555 Service
ARRIVAL CHECKLIST

- Record your Z ID
- Email or phone your family
- Visit Student Development International welcome centre
- Complete UNSW Essentials 7 Modules for International Students
- Complete your online enrolment and set up your UNSW email account
- Collect your Student ID card and Health Care membership card
- Subscribe to the international student newsletter and sign up to be matched with a UNSW Cultural Mentor
- Complete ELISE tutorial (compulsory for undergraduate students)
- Sign up for SDI Facebook and Instagram Accounts

student.unsw.edu.au/international