Welcome

Introduction from Student Development International

Student Development International (SDI), would like to warmly welcome you to UNSW Sydney. You are about to embark on one of the most exciting periods of your life, immersing yourself in the Australian culture and lifestyle. You will have the opportunity to partake in a broad range of curricular and co-curricular development programs all of which provide you with the opportunity to meet other students from all walks of life. ‘My Guide’ provides students with key dates, information on arrival services, social activities and useful contacts ensuring International Students have the tools to transition from domestic to international studies with ease. Whether you want to immerse yourself in UNSW Clubs and Societies, take a break from studying and attend activities or ensure that you keep your academic goals on track, ‘My Guide’ is the one stop resource for all UNSW has to offer.
Tips to achieve the best study work and life balance

Exercise regularly, make a study plan, sign up for SDI programs, eat well, and ensure you are getting between 6-8 hours of sleep nightly.
Semester 1, 2018 Academic Calendar
26 February - 25 June, 2018
O-Week — 19 Feb to 23 Feb
Teaching period T1 — 26 Feb to 1 Jun
Teaching period T1A — 05 Mar to 20 Apr
Mid-semester break — 30 Mar to 08 Apr
Teaching period T1B — 23 Apr to 1 Jun
Study period T1 — 02 Jun to 07 Jun
Exams T1 — 08 Jun to 25 Jun
Mid-year recess — 26 Jun - 22 Jul

Summer Term – 2018/19
Teaching period U1 — 26 Nov 2018 to 01 Feb 2019
Teaching period U1C — 03 Dec 2018 to 25 Jan 2019
Christmas / New Year recess — 15 Dec 2018 to 01 Jan 2019
Teaching period U1B — 02 Jan to 25 Jan 2019
Study period U1B, U1C — N/A
Study period U1 — N/A
Exams U1B, U1C — 29 Jan to 02 Feb 2019
Exams U1 — 04 Feb to 09 Feb 2019

Census Dates:

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<th>Semester</th>
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<th>Discontinue with academic penalty</th>
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<tr>
<td>Semester 1 T1</td>
<td>31 Mar 2018</td>
<td>03 June 2018</td>
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<tr>
<td>Semester 1 T1A</td>
<td>31 Mar 2018</td>
<td>22 April 2018</td>
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<tr>
<td>Semester 1 T1B</td>
<td>06 May 2018</td>
<td>03 June 2018</td>
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NB: This calendar is for all students except AGSM MBA, Faculty of Medicine and UNSW Canberra
As Dean of UNSW Arts & Social Sciences, I am proud to lead a lively community of excellent scholars and students exploring big ideas and critical social issues. Among our staff, you will meet internationally renowned researchers, industry leaders and world-class teachers. Our students are passionate, imaginative and globally conscious. I encourage you to immerse yourself in the life of the Faculty and take advantage of the many extra-curricular activities available.

Our Faculty has strong industry links and we support our students to gain practical skills through a range of placement and internship opportunities with government, professional bodies, cultural institutions and corporate and community organisations. Arts & Social Sciences graduates are highly sought after by employers due to their ability to think critically, adapt to a changing environment creatively and communicate with influence. Our alumni can be found in exciting and influential careers as highly skilled teachers and social workers, rigorous researchers and policy makers, skilled creatives, global citizens, persuasive communicators, and significant contributors to positive social change. I am delighted to welcome you to our vibrant UNSW campus in our beautiful city of Sydney.
My role as the Dean of UNSW Art & Design is to continue to build one of the best art and design schools in our region and the world. To do that we need to find new ways to provide exciting, innovative and creative approaches to the ways we learn about and practice contemporary art and meet the challenges and seize the opportunities of design. As Dean, I get to help shape that process of discovery, and get to work with a diverse and inspirational international community of students and staff. Our graduates are highly sought after in a broad range of professional disciplines across the creative and cultural industries including contemporary art, design, creative media and technology. A successful UNSW Art & Design student is willing to explore, question, challenge, re-imagine, experiment, re-think, disrupt and innovate in their pursuit of creative excellence. At UNSW Art & Design we embrace an inquisitive, critical attitude, a belief in the power of art and design to impact the social, technological and environmental issues of our time. Our rigorous and intensive art, design and media programs are studio practice based and industry engaged.

Professor Ross Harley
Dean, UNSW Art & Design
A significant part of my role leading Australia’s largest engineering faculty is focused on ensuring an optimal learning experience for our students. This includes developing key attributes that are highly valued by employers and lays the foundation for our exceptionally high graduate employability and the industry leadership positions held by UNSW Engineering alumni. Offering the most diverse range of undergraduate and postgraduate globally recognised degrees, we educate engineers who become leaders in their fields both here and internationally and improve the world in which we live. As the Dean I aim to further enhance the recognition of our research and the quality of our graduates, through improved education, and as a result the Faculty’s international reputation. A degree in engineering provides a solid foundation to launch into a vast number and diverse range of careers. We provide opportunities and programs that help our students graduate “work-ready”. These include industry training, student-led project, student exchange program, engineers Without Borders and Women in Engineering. Successful engineering students are highly motivated. Successful students are also problem solvers, innovative, creative, have high ethical standards and a desire to improve the world in which we live.
As Dean of Science, I lead a powerhouse of discovery, innovation and learning. Our friendly and vibrant community welcomes thousands of the brightest students from across Australia and the globe each year who have a passion for understanding the world around them and for helping solve the challenges that society faces. They are also addressing some of the problems that plague our planet, such as the build-up of e-waste produced by the IT revolution.

From genetics to data science, climate change to transport safety, and psychology to new medical sensors, we offer a very wide range of study areas. As Dean, I work closely with our academics and professional staff to ensure our students have an exceptional educational experience and develop the knowledge, skills and industry links to successfully pursue their career goals. In a changing world, a strong grounding in science is vital, and our graduates will be among the leaders of tomorrow, helping shape the future for everyone.

Professor Emma Johnston, Dean, Faculty of Science
On behalf of the staff and students at UNSW Law, I’d like to welcome you to the Law School and to beautiful Sydney. Ranked 14th best Law School in the world, UNSW Law attracts outstanding scholars and students from across the globe. Our teaching is student-centred, research-based and outward-looking, never losing sight of law’s impact on how we live now. Our graduates have flexible skills, critical perspectives and broad horizons. While everyone is different, I think that to be a successful UNSW Law student you should have an open, inquisitive mind, a desire to advocate for justice, and a willingness to get involved in Law School life, through experiential learning activities, the student Law Society, or the myriad of other experiences available to UNSW students.

As the Dean of UNSW Law, I look forward to joining you on your Law School journey, to watching you tackle the challenges and enjoy the successes of your legal education, and to providing any guidance you may need along the way. I hope to meet you soon.

Professor George Williams AO
Dean, Faculty of Law
On behalf of UNSW Business School, I would like to welcome you to our university and our city. As a student of the Business School, you’ll be part of a dynamic learning environment, with access to the wealth of study facilities, support resources and social activities on offer to make your experience as rewarding as possible. Sydney is Australia’s biggest city and the headquarters of many leading Australian and multinational businesses, so you are in the perfect place to build the foundation for your career. Being Dean of UNSW Business School is a great honour. My role as Dean includes setting the vision and strategy for the Business School, as well as overseeing the School’s budget and resources, staff appointments and management, research activity, student matters and the development, administration and conduct of teaching programs. With our wide range of programs and strong international ties, especially with Asia, you will have an abundance of opportunities to participate in extra-curricular activities throughout your degree. The successful students I have encountered have not only relied on their academic success to set them apart from their colleagues, they have also taken advantage of the many rewarding opportunities outside the classroom. Many of our graduates go on to highly successful careers as business people and entrepreneurs in Australia and around the world, and I am delighted to welcome you here as you take the first steps to a successful career.
At UNSW Built Environment we inspire and challenge tomorrow’s city makers. As Dean, it is my role to connect world-class knowledge with leading practice, to equip you for an outstanding career. As such, you will learn from academics who are leaders in the professions. Professors of Practice who have exceptional careers, will share their knowledge and expertise with you. The impressive combination of academics and professional leaders ensures you receive relevant, timely and inspiring education, relevant to your future global careers. This makes you better prepared, more agile and employable from the word go. Our teaching combines theory and hands-on practical learning. We provide you with interdisciplinary and project-based learning experiences informed by real world problems and our industry partners. Our strong link with industry ensures you learn up to date and relevant skills needed to meet the current and evolving challenges in city making. Importantly, our research leads the nation in sustainability and urban futures with a diverse research agenda that prepares you to tackle our rapidly changing urban environments. At UNSW Built Environment, we develop your passion for architecture, design, planning, construction and development, to build a better built environment and cities where people matter. I look forward to welcoming you to be part of UNSW Built Environment.
Key Services at UNSW

STUDENT DEVELOPMENT INTERNATIONAL (SDI)

Specialised Student Support, Arrival Services, Orientation, Cultural Mentor and Development Programs.

Telephone: +61 2 9385 4734

Email: international.student@unsw.edu.au

Location: Ground Floor, John Goodsell Building (Map Ref: F20)

Website: student.unsw.edu.au/international

STUDENT DEVELOPMENT

Student Development offers high quality, inclusive programs for all students where you can develop professional skills and build your confidence whilst connecting socially with others. Opportunities include UNSW Leadership Program, Skill Development Program, UNSW Advantage, Peer Mentoring and more.

Telephone: +61 2 9385 9365

Email: studentdevelopment@unsw.edu.au
Location:
Lower Ground Floor, Morven Brown Building, (Map Ref: C20)

Website:
student.unsw.edu.au/student-development

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ESTATE MANAGEMENT

Building access, lost property, maps, security and parking.

Telephone:
+61 2 9385 5111

Email:
estate@unsw.edu.au

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DISABILITIES SERVICES

Educational adjustments

Telephone:
+61 2 9385 4734

Email:
disabilities@unsw.edu.au

Location:
Level 2, Pavilions Level, Mathews Building (Map Ref: F23)

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STUDENT CENTRAL

Student ID Cards, advice on essential university processes or connecting you with key support and development services, Student Central will support you from enrolment to graduation.

Telephone:
+61 2 9385 8500

Email:
studentcentral@unsw.edu.au

Location:
Lower Ground Floor Chancellery Building (Map Ref: C22)

Website:
student.unsw.edu.au/central

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EDUCATION SUPPORT ADVISORS

Study support and advice on navigating UNSW.

Telephone:
+61 2 9385 4734

Email:
advisors@unsw.edu.au

Location:
Ground Floor, John Goodsell Building (Map Ref: F20)

Website:
student.unsw.edu.au/advisors

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UNSW ACCOMMODATION

Colleges and Apartments offering a unique experience for students, by combining a strong support network delivered through an established residential care program.

Telephone:
+61 2 9385 4346
**THE LEARNING CENTRE**

Academic skills workshops, English conversation classes, individual help with writing.

**Telephone:**
+61 2 9385 2060

**Email:**
learningcentre@unsw.edu.au

**Location:**
Lower Ground Floor, Chancellery Building (Map Ref: C22)

**Website:**
lc.unsw.edu.au

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**CAREERS AND EMPLOYMENT**

Career advice, interview practice and career planning

**Telephone:**
+61 2 9385 5429

**Email:**
careers@unsw.edu.au

**Location:**
Level 2, East Wing, Quadrangle Building (Map Ref: E15)

**Website:**
careers.unsw.edu.au

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**COUNSELLING AND PSYCHOLOGICAL SERVICES**

Individual counselling, specific programs, workshops and seminars, self-help resources.

**Telephone:**
+61 2 9385 5418

**Email:**
counselling@unsw.edu.au

**Location:**
Level 2 East Wing Quadrangle Building (Map Ref: E17)

**Website:**
counselling.unsw.edu.au

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**STUDENT INTEGRITY**

Complaint and misconduct procedures.

**Telephone:**
+61 2 9385 8515

**Email:**
studentcomplaints@unsw.edu.au (for complaint matters) studentconduct@unsw.edu.au (for conduct matters)

**Website:**
student.unsw.edu.au/conduct
In preparation for your arrival to Sydney, international students are strongly encouraged to consider the following:

**Cost of Living in Sydney: have a budget and stick to it!**

Consider your budget, Sydney is a little pricey.

**Website:**
student.unsw.edu.au/approximate-weekly-costs

**Visa: Know YOUR visa requirements**

**Website:**
student.unsw.edu.au/visa

**Accommodation**

**Website:**
student.unsw.edu.au/housing-assistance

**Power and appliances**

Electrical outlets in Australia generally supply electricity between 220 – 240 volts AC. If you are bringing appliances from your home country, you will likely require a power adapter or voltage converter to be able to plug them into an Australian electrical outlet.
‘ABC’ of Sydney

Australian Currency

Australian dollars are used throughout all states and territories.

Beaches

UNSW is within walking distance of Coogee Beach and a short bus ride to one of Australia’s most iconic beaches, Bondi Beach. Whether you feel like a surf or a barbecue with friends both beaches should be frequented during the warm months.

Climate

Australia is a predominately warm country with four distinct seasons, a humid to hot summer, fresh spring, chilly winter and mild autumn.
The Sydney Airport is located in the suburb of Mascot, 30 minutes from the UNSW Kensington Campus. No matter what transportation you choose to use, all International Students can get immediate advice and printed guides with maps and information about accommodation and transport from the International Student Welcome desk located in Arrivals A, Terminal 1. The desk is staffed by local and International Student volunteers.

Location: Terminal 1, International Airport
Airport Pick Up Service

A service to transport students from the International Terminal to the SDI Welcome Centre, Kensington campus.

Arrival Transfer:
Sydney International Airport to UNSW Kensington Campus

Dates of Operation:
12 February 2018 – 22 February 2018 (including weekend). Bookings will be open on 15 January 2018 and MUST BE RECEIVED by Thursday 8 February 2018, 3pm.

Hours of Operation:
6am to 4pm

Cost:
$25 AUD per person

Location:
Terminal 1, International Airport.

*Please refer to Sydney airport website sydneyairport.com.au for visitor assistance.
Welcome Centre and International Lounge

The Welcome Centre is the first port of call for all new international students. You will be greeted by a friendly Student Development International (SDI) volunteer or staff member who will be able to give you information about settling into Sydney and UNSW. You’ll find out about the range of orientation events and activities available to you, and help with any questions you might need answered. All students under the age of 18yrs old must register their attendance at the welcome centre.

Australia Awards students ONLY
Date:
Tuesday January 09 to Friday January 12 2018, 9am-5pm

International students (General)
Wednesday February 07 to Friday March 02, 2018

Opening Hours:
Monday to Friday, 8.30am to 5.30pm

Where:
International Lounge, Ground Floor, John Goodsell Building, Kensington Campus. (Map Ref: F20)

Weekend Dates:
Saturday 17 February and Sunday 18 February, 2018
Saturday 24 February and Sunday 25 February, 2018

Times: 9am-5pm (Saturday), 9am-4pm (Sunday)

Sydney Transportation

Walking:
In Australia, vehicles drive on the left side of the road, so take extra care when crossing roads, especially if you are used to vehicles driving on the right side of the road in your home country.

Taxi:
Each airport terminal has its own sheltered taxi rank with supervisors on hand during peak times to ensure a smooth flow of taxis for travellers. Kerbside supervisors can also organise taxis with baby capsules, wheelchair access, five-seaters and maxi taxis for larger groups or station wagons for large amounts of baggage.

Cost:
Sydney City $45-55 (one way). A $4.10 airport toll is payable by all passengers taking a taxi from any of Sydney Airport's taxi ranks.

Bus:
Sydney Buses operate a timetabled service, Route 400, between Bondi Junction and Burwood, stops at both the International (T1) and Domestic (T3) terminals, and goes past the UNSW Kensington Campus. Clearly marked bus stops are located on the arrivals level outside each of these terminals.

Getting Started Services

A range of services are available prior to the commencement of each semester to assist new and returning students with enrolment, student ID cards and IT Password set up issues.

Date:
Monday 29 January to Friday 2 March, 2018

Opening Hours:
Monday to Friday, 10am-4pm

Where:
Level 2, Ground Floor, Library Building (Map Ref: F21)

Website:
gettingstarted.unsw.edu.au
Sydney...a city for study and play

We’ve got your weekends covered

**Bondi Beach**

Take in a long lazy Sunday brunch at this world famous beach then make your way to the Bondi Markets where up and coming designers are showcasing their work. To finish up your day why not take a dip in the clear blue ocean or take in an afternoon surf lesson.

**CBD Shopping**

If you need a break from studying, take the bus or train to the city and experience a blend of historic and ultra-modern shopping precincts. If you need to rest those weary feet stop by Ding Tai Fung on George Street to taste some scrumptious dumplings.

**SDI Social Activities**

There’s nothing more glorious than looking at the Opera House and Harbour Bridge from the crystal blue water of Sydney Harbour while also meeting new students on board a harbour cruise. Don’t worry if you haven’t arrived in Australia yet, our Cultural Mentors have already arranged alternate events that will have you coming back for more.
First Steps

Student Development International (SDI) offers free support services and programs for international students from arrival at UNSW through to graduation. Programs and activities are aimed at creating a student experience that is culturally enriching. SDI International Student Advisors are professional staff with experience in working with international students. Individual consultations with an International Student Advisor are available to assist students with a range of issues including but not limited to; accommodation, transitioning to a new culture, academic performance, overseas student health insurance, finance and student visa requirements. Appointments with advisors can be made using the SDI Online Booking System.

Website:
student.unsw.edu.au/international

International Lounge

Offers a comfortable drop-in social space for students. The area is equipped with computers, free internet access, study desks and a self-access space with resources.

Time:
Monday to Friday 9am-5pm

Location:
Ground floor, John Goodsell Building (Map Ref: F20)

Phone:
+61 2 9385 4734

Email:
international.student@unsw.edu.au

Student Organisations on Campus

Arc @ UNSW

Arc @ UNSW oversees a range of clubs and societies. Arc's advocacy and legal staff can help with academic disputes, administrative problems, harassment or discrimination or dealing with charges of academic misconduct.

Telephone:
+61 2 9385 7700

Email:
reception@arc.unsw.edu.au

Location:
Arc Precinct, Level 2, Basser College (off Basser Steps)

Faculty Program Authority

A faculty program authority provides assistance on a range of academic and administrative matters, including program rules, enrolment, academic advice, choice of major, choice of courses and electives, timetables, leave and program transfer and Honours programs.

Website:
student.unsw.edu.au/program-contacts

Obtaining your UNSW student card is easy, and you can obtain it 24 hours after enrolment. Simply check your official full name on myUNSW, register and upload your own photograph for your new Student ID Card. Collect your ID card from ‘Getting Started’ in the Library.
Settling in @ UNSW

International Student Briefing Day

A one-day orientation program designed to introduce students to studying at UNSW and provide practical experience of attending lectures and learning in Australia. The program is suitable for Undergraduate, Postgraduate, Coursework and Research Students. Topics covered include:

- Intercultural understanding
- Teaching & learning in Australia
- Classroom behaviour
- Professional and personal development
- Visa compliance information

When:
Friday February 16, 2018

Time:
9am-5pm

Where:
Central Lecture Block (CLB), room 7
(Map Ref: E19)

Website:
gettingstarted.unsw.edu.au/international-student-briefing-day

Is it compulsory to attend the Briefing Day?
All U18 students must attend. We strongly recommend all international students participate.

Can my parent(s) attend?
Parents and partners are invited to attend a Parents/Family/Caregiver session designed to answer relevant questions.

Do I need to register to participate in the Briefing Day?
Yes, all students should register via Student Development International.

Register:
student.unsw.edu.au/iworkshop

Parents/Family/Caregivers

A seminar for Parents/Family/Caregivers will provide an overview of the requirements of student life at UNSW, including advice for your parents/family/caregivers to help you succeed in your studies. An International Student Advisor will be available to answer any questions. The seminar is delivered in English and Chinese Mandarin. No registration required.

When:
Friday February 16, 2018

Time:
11am-12pm

Where:
Chinese Mandarin: Ainsworth Building, room G01 (Map Ref: J17) English: Ainsworth Building, room G02 (Map Ref: J17)
UNSW Essentials: Online Transition Module

International students will be provided access to an online tutorial (prior to arriving in Sydney) that systematically addresses key components when commencing studies ensuring that your University experience is a success. From preparing to arrive to final preparations for Exams, the tutorial reviews and pinpoints skill sets for overcoming newly arrived student may encounter. The 7 modules are; Preparing to Arrive, Getting Started, Orientation, Settling In, Managing Your Studies, Preparing for Exams and Supporting your Student.

Website:
moodle.telt.unsw.edu.au/course/view.php?id=20661

Introductory Academic Program - IAP (Australia Awards Scholarship Holders Only)

The Introductory Academic Program (IAP) is compulsory for all commencing Australia Awards scholarship holders. The program provides information about the study environment at UNSW, skills needed for academic success and where to go for support.

When:
Wednesday 17 January, 2018 — Friday 16 February, 2018

Website:
student.unsw.edu.au/iap

Transition Modules

Enabling Library and Information Skills for Everyone (ELISE)

ELISE is a mandatory requirement for commencing undergraduate students, ELISE is a short quiz designed to introduce students to UNSW and services provided. By completing the quiz, you will also learn about important issues such as plagiarism, copyright and ethics and scholarly values.

Website:
moodle.telt.unsw.edu.au/login/index.php

NavigateMe - Discover where you need to be

NavigateMe will guide you through a series of questions on key aspects of your studies and university life. The tool links to information, resources and support services within Faculties and across UNSW services.

Your responses create a personalised Action Plan that can be printed or emailed before a face to face meeting with a UNSW advisor. The plan can also be used as a guide you can refer to during semester. You can redo NavigateMe as many times as you need to during your studies at UNSW. It offers immediate help, is easy to access, free and quick to complete. NavigateMe is confidential and available 24/7.

Website:
navigateme.unsw.edu.au
Orientation at UNSW is all about making the most of your time at university. Whether you are a new or returning student, undergraduate or postgraduate, getting involved will help you make the best possible start when semester begins.
Orientation Events

Make sure you check out the UNSW orientation week event planner. This has the full list of all orientation events, including Faculty Welcomes, student run activities and professional/academic sessions. You can browse all sessions and export it to your personal calendar!

Date:
Monday 19 February, 2018 to Friday 23 February, 2018

Website:
planner.unsw.edu.au

Faculty Welcomes
Meet fellow students and key academic and support staff from faculties.

Website:
gettingstarted.unsw.edu.au/orientation or your Faculty’s website for more details.

SDI Orientation and Social Activities
Activities that help you get to know your fellow students, see some famous Sydney attractions and, most importantly, have fun!

Register: student.unsw.edu.au/iworkshop

Student Development International Workshops and Forums

Arrival Essentials Information Sessions

This workshop will teach students the essentials about living and learning in a new environment. It is strongly advised you attend one of these sessions once you have arrived on campus

Date:
Tuesday 13 February, 2018 10am-12pm
Thursday 15 February, 2018 10am-12pm
Tuesday 20 February, 2018 10am-12pm
Thursday 22 February, 2018 10am-12pm
Thursday 1 March, 2018 (Latecomer Arrival Essentials) 10am-12pm

Register: student.unsw.edu.au/iworkshop

The Official Welcome to UNSW Sydney

Date:
Undergraduate Students - Monday 19 February, 2018
Postgraduate Students - Tuesday 20 February, 2018

Time:
6pm-7pm

Location:
Sir John Clancy Auditorium

Join us after the ceremony for refreshments, information stalls and entertainment from 11am-3pm on the Library Walkway and in the Central Lecture Block Courtyard.
Induction Day for Students Under 18 Years of Age

This is a mandatory session for all students under 18 who have taken up UNSW’s care, welfare and accommodation arrangements.

Date:
Friday 23 February, 2018

Time:
10am - 3pm

Register:
student.unsw.edu.au/iworkshop

Student Development International Campus Tours

Joining a Student Development International (SDI) campus tour is the best way to get to know the UNSW campus and other newly commencing international students. Cultural Mentors will show you faculty buildings, important student services, printing and copying facilities, the best places to eat and much more.

Where:
International Lounge
Ground Floor, John Goodsell Building.

Costal Walk and Beach Safety

A coastal walk is just the stress buster newly arrived students need to settle into Sydney life. Take in the world famous sand and surf of Coogee and Bondi Beach while getting in your daily dose of exercise along the coastal walk. A surf life saver will greet you when you reach Bondi to go through safety at the beach and in the ocean.

Date:
Saturday 24 February, 2018

Time:
9.30am-3pm

Register:
student.unsw.edu.au/iworkshop

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<tr>
<td>Coogee to Bondi Walk and Beach Safety Talk</td>
<td>Saturday 24 February 2018</td>
<td>9am-3pm</td>
<td>Students cover own costs for lunch and transportation</td>
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<tr>
<td>Lord Mayor’s Welcome</td>
<td>Tuesday 20 March, 2018</td>
<td>5pm-7pm</td>
<td>Students cover own cost for transportation</td>
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Women’s Health and Wellbeing Workshop

Designed for female students, this workshop provides advice and information regarding personal safety and health issues affecting women. A Women’s Health Nurse from NSW Health Health and an International Student Advisor are on hand to answer any questions you may have.

Date:
Thursday, 01 March 2018

Time:
10am-12.30pm

Register:
student.unsw.edu.au/iworkshop

Overseas Student Health Cover by Medibank

This session is delivered by a representative from Medibank to give students a clear understanding of the Medibank OSHC cover and inclusions. Students will also have the opportunity to ask questions if they seek further clarification on any aspects of their overseas student health cover.

Date:
Tuesday 20 February, 2018

Time:
3pm-4pm

Register:
nvite.com/community/unswwelcome

International Student Feedback Forum

Assist the university to improve services and programs for International Students. Come along and meet with Senior Management, Student Development International and tell us how to make International Student life at UNSW even better.

Date:
Wednesday 07 March, 2018

Time:
12.30pm-2pm

Register:
student.unsw.edu.au/iworkshop
Stay on Track

Want to keep your academic goals on track or ‘self-correct’ if you are concerned that your studies have gone “off track”? If you are finding it hard to stay on track then chances are your university life won’t be the fulfilling experience that you had hoped for.

Register:
student.unsw.edu.au/backontrack

Reducing your Study Load

As an international student you are required to complete your degree within the time period specified on your Confirmation of Enrolment (COE). This requires you to take 24 units of credit (UOC) each semester. If you are enrolled in less than 24UOC or want to reduce your study load you will need to be given approval by your Program Authority and International Student Advisor. Students are encouraged to seek advice from SDI and to carefully read information on the website before applying. SDI also runs information sessions about the application process to reduce your study load and the criteria you need to meet.

Date:
Wednesday 28 February 2018, Friday 2 March 2018, Wednesday 7 March 2018 and Tuesday 20 March 2018

Time:
12pm-1pm

Register:
student.unsw.edu.au/iworkshop

Culture of Oz Workshops

The Culture of Oz program is a series of workshops developed for International Students on Australian Culture. Guest speakers are invited to workshops to share information on topics of special interest to students such as Indigenous Culture and History, Australian Lifestyle and Aussie slang.

Culture of Oz - Australian Lifestyles
Wednesday 21 February, Thursday 22 February 2018 — 1pm-2pm

Culture of Oz - Using Social Media in Australia
Thursday 22 February, 2018 — 1pm-2pm

Culture of Oz - Sports, Food & Culture
Thursday 22 February 2018 — 2pm-3pm

Register:
nvite.com/community/unswskills

Academic Skills Workshops

A range of free workshops developing academic skills such as; essay writing, oral presentations, reports and research papers. Alternative workshops develop skills essential to academic study such as avoiding plagiarism, critical thinking and referencing. Visit the Learning Centre’s workshop e-booking system to view weekly schedules and make bookings.

Website:
stUDENT.unsw.edu.au/academic-skills-workshops
Back to ‘Good’ for Good: Getting back to ‘Good Standing’ Skills Workshops

Students on referral or probation are provided practical, useful, and time-tested strategies applicable to university study. Workshops will run for one hour and be full of hints and tips on how to get back to “good standing”. Each workshop offers reflective and engaging activities, designed to support skills development.

**Date:**
Wednesday 28 February and Wednesday, 07 March, 2018

**Time:**
12pm-1pm

**Register:**
student.unsw.edu.au/iworkshop

Language and Conversation Skills

Language Exchange Program

G’day! Salut! Hola! Hello! Are you interested in learning or improving your language, cultural and employability skills while meeting great new people from all over the world for FREE? Do you want to gain cultural insights from real people instead of text books? The Language Exchange Program is an opportunity for students to share language skills and cultural insights in language groups and at fun social events. Over 9,000 UNSW students have participated in the program, exchanging 120 language combinations!

**Applications Close:**
Saturday 10 March, 2018

**Register:**
student.unsw.edu.au/lep

International Students: Develop Your Communication Skills

This workshop will help you become an effective and confident communicator in an Australian setting. Leaning culturally appropriate ways of participating is an essential skill for academic and social success. There will be an emphasis on making social contact and getting to know people.

**Date:**
Tuesday 20 February, 2018
Wednesday 21 February, 2018

**Time:**
10am-11am

**Register:**
nvite.com/community/unswskills

Discussion Groups

Discussion groups are for international students who want to improve their English language speaking skills in a safe, friendly environment. Led by student volunteers, these informal discussion groups also give you the opportunity to learn more about the Australian culture and make new friends.

**Website:**
student.unsw.edu.au/discussion-group

Conversation Café

Develop your general fluency and improve your classroom participation in an informal and supportive environment.

**Website:**
student.unsw.edu.au/conversation-groups
Online Academic Workshops

Online workshops are available on key academic writing skills including paraphrasing and summarising skills for assignments such as literature reviews, essays and critical reviews. The modules are designed to help you improve academic writing skills with online tasks. Feedback is available on completed writing tasks. These tasks can be completed in your own time and at your own pace. You can also choose which modules to attempt. The workshop requires a minimum of two hours per week of time over a semester if every module in the workshop is completed.

Website:
student.unsw.edu.au/academic-writing-workshop

Learning and Teaching Unit

Conversation classes at the Learning Centre give students an opportunity to practice their English speaking skills in a supportive, social environment. The groups are small and informal made up of a maximum of five students. Conversation classes run for four weeks throughout semesters one and two.

Register:
student.unsw.edu.au/conversation-groups

Connect & Grow Workshop Series-
Education Support Advisors

The UNSW Educational Support Service provides weekly drop-in workshops to help you stay ahead. The aim of the workshops are to enhance your skills by providing clarification, guidance and practical examples. You will be provided with resources at the end of each workshop that you can use to help implement the learned strategies in your daily life.

Time:
Every Wednesday during semester from 1pm-3pm

Register:
student.unsw.edu.au/events/introduction
Student Engagement

Friendships while studying are just as important as hitting the books. Isolation or ‘fear of missing out’ can be easily avoided by being proactive. UNSW has multiple social activities and community spaces and workshops allowing you to socialize and stay involved.

SDI Cultural Mentoring Program

Apply to be matched with a Cultural Mentor via the Cultural Mentoring program, introducing new international students to a student mentor. Cultural Mentors are available to answer questions about studying at UNSW or living in Sydney. They are a valuable resource for the Australian culture and customs.

Website:
student.unsw.edu.au/cultural-mentors

Peer Mentoring Programs

UNSW Business School, UNSW Art and Design and the Faculties of Arts and Social Sciences, Built Environment, Engineering, Law, Medicine and Science all offer peer mentoring programs.

Website:
student.unsw.edu.au/peer-mentoring

Mature Age Students

The University has a number of peer mentoring programs including one for first year students over 21 years of age beginning an undergraduate degree.

Website:
student.unsw.edu.au/peer-mentoring-program-mature-age-students

Our Cultural Mentors
Hey guys!

My name is Michael and I am a fourth year Actuarial Studies/Commerce Student. Having spent half of my life in Australia, I have learnt to love the people and the cultural diversity that is celebrated in Australia. UNSW provides a lot of opportunities and services, enabling students to grow and achieve your greatest potential. Coming overseas to UNSW as an international student may be daunting, but fear not, the staff and mentors of SDI are here to help! Your cultural mentor will help you have a smooth transition into university life. We host activities that let you meet new people and explore Sydney. We are excited to meet you at our activities and hope you enjoy your experience at UNSW.

— Michael Lo
4th year Bachelor of Actuarial Studies/Commerce
Heya!

My name is Aurélia and I am currently in my fourth year of Civil and Environmental Engineering. I hope your trip to Sydney went well and that you are all ready to start university. If not, that's okay because the Cultural Mentors are here to help!

If I had one advice for you, it would be to jump on every single opportunity. I know that moving in another country can be quite challenging but I’ve found that staying alone by yourself is one of the many mistakes you can make. Instead you should try to meet people and not be afraid of engaging the conversation with students at the university, everyone is really friendly! UNSW is really a place where there are so many ways to get involved, from clubs and societies to volunteering programs passing though some awesome social or professional activities, you will definitely find something that will interest you. But first, check out what SDI has to offer, this will be your first point of contact!

Wishing you an awesome start of the semester and hopefully I’ll get to meet you soon!

— Aurélia Israel
4th year Bachelor of Civil and Environmental Engineering
Hi guys!

I wish you a warm welcome to UNSW and Sydney! My name is Anand and I am a second year Masters of Commerce student at UNSW. Like you, I am an international student from India. Studying at UNSW is more than just attending classes. There is always plenty of things to do and get involved with. In addition to the studies here, there is another side which we call it as student life at university. It is a unique experience that you will have throughout your university life, and you got to make most of it. Being an international student and studying away from everything that was once familiar can be an overwhelming experience. With little clue about what to do next, UNSW’s Student Development International (SDI) is here to help you! SDI provides some really great resources and organizes some cool activities throughout the semester that allows you to meet new people, make new friends and smoothly transition into university life while having fun! As Cultural Mentors, we are looking forward to helping you and make your experience at UNSW a fun and memorable one. So, come along and join us at our activities. Wishing you an awesome start of the semester and hopefully I’ll get to see you soon!

— Anand Pabbawar
2nd year Masters of Commerce
Hi!

My name is Nanda and I’m currently completing a Bachelors of Media (Communications & Journalism) at UNSW. Having lived in Sydney for three years now, I’ve come to appreciate the city’s beautiful beaches, unique landscapes and myriad diverse cultures. But what I love most about my university experience is the never-ending exchange of ideas happening at UNSW. As an international student, I understand that moving to a new country can be challenging. However, I urge you to take this opportunity to step outside of your comfort zone. One way to do that is to get plugged into campus life, through SDI programs and activities. SDI is a great platform to meet like-minded individuals from all corners of the globe, and develop your own potential as a volunteer. Be brave and make the most of your time at university because these years will go by in a flash!

— Nanda Lakhwani
Bachelor of Media (Communications & Journalism)
Wellness

Student Health, Wellness and Safety

With tens of thousands of students on campus, looking after each and every individual can be tricky! So we place emphasis on you doing your bit and taking responsibility for your own wellbeing.

Online Safety and Wellbeing Tutorial

Safety and wellbeing are important to our community. We offer many services and programs designed to keep you safe and well. The tutorial contains important information about living in Sydney and Studying at UNSW.

Website: student.unsw.edu.au/safety

SDI Wellbeing Advisor

SDI has a Wellbeing Advisor developing new programs and initiatives specifically for international students, to assist students to maintain optimal health and wellbeing during their time at UNSW.

Individual Counselling

UNSW Counsellors are available Monday to Friday to see students. If you have not been to Counselling and Psychological Services [CAPS] before or it has been more than 6 months since you last attended, you can attend an ‘on the day’ consultation. If it has been less than 6 months, it is best to make an appointment with your CAPS counsellor.

Counselling Services

UNSW Counselling and Psychological Services are available Monday to Friday to help students with:

- Counselling for individuals
- Support and transition to university
- Motivational support
- Personal skills development
- Psychological services
- Anxiety and mood management
- Stress management programs
- Online self-help guides and programs and workshops

Telephone: + 61 2 9385 5418

Location:
Kensington Campus - Level 2, East Wing, Quadrangle Building (Map Ref: E17)
Paddington Campus - Room G106, G Block, Corner of Oxford Street and Greens Road

Email: counselling@unsw.edu.au

Website: student.unsw.edu.au/counselling

Self-help Tips and Resources

Sometimes all we need is a little information that points us in the right direction. Don’t wait until your issue gets too big. Get the assistance that you need now. In the Self-Help Tips and Resources section of the Current Students website you will find some tip sheets, information guides, documents and videos to help you understand and deal with your concerns.

Website: student.unsw.edu.au/self-help-wellbeing-tips-and-resources
Campus Security

Campus Security is located at the entrance of Gate 2, High Street, UNSW Kensington campus. Campus Security provides a 24 hour presence on campus, every day of the year. Services include campus patrols, a student escort buggy and safety awareness presentations.

Telephone:  +61 2 9385 6000 (general enquiries)  
+61 2 9385 6666 (emergencies)

StaySafe@UNSW App

StaySafe@UNSW App is our new Security app. Download it to your smart phone for direct access to:

- Emergency contacts
- Request a security escort
- Track the night security bus
- and more!

The app also features a flashlight and alarm, security tips and a newsfeed. Download the app for free from the App Store or Google Play

Website: student.unsw.edu.au/security

Regular Health Check Ups

UNSW Health Services offer both Doctor and Dentistry services for international students. As an overseas student, you and your accompanying family MUST have Overseas Student Health Cover (OSHC) for the entire duration of your student visa in Australia. OSHC will help you to pay for any medical and hospital care you may need while studying in Australia.

Location:  
Level 1, University Terraces, Kensington Campus (Map Ref: B8)

UNSW Optometry Clinic

The UNSW Optometry Clinic offers comprehensive eye examinations in addition to a variety of clinics. These facilities are available to UNSW staff, students and the general public, in most cases at no charge.

Location:  
Ground Floor, Rupert Myers Building (North Wing) Gate 14 Barker Street, Kensington campus

Opening Hours: Monday to Friday 9am – 5pm

Telephone:  +61 2 9385 4624

Website: optometry.unsw.edu.au/clinic/

UNSW Fitness and Aquatic Centre

UNSW Sport and Recreation provide a comprehensive array of health and fitness services, along with extensive sport and recreation facilities.

Location: UNSW Fitness and Aquatic Centre (Map Ref: B5)

Opening Hours: Monday to Friday 6am - 10pm, Saturday to Sunday 8am - 8pm

Telephone:  +61 2 9385 4881

Email: membership.unsw@ymca.org.au

Website: unsw-ymca.org.au/
Student Academic Support

Studying in a new country comes with challenges however UNSW ensures that there are several tools available for students.

Online Academic Skills Resources

The Learning Centre provides an extensive library of online academic skills resources on topics such as essay and report writing, referencing, avoiding plagiarism, oral presentations, grammar, critical thinking, writing literature reviews, exam skills and many more topics.

Website: student.unsw.edu.au/academic-skills

Plagiarism and Academic Integrity

The Plagiarism and Academic Integrity website is designed for students who want to know more about what plagiarism is and how to avoid it in their academic work.

Website: student.unsw.edu.au/plagiarism

iWRITE

An initiative of the Faculty of Engineering and Information Technologies to support English academic writing in Engineering

Website: iwrite.unsw.edu.au/iwrite.html

Individual Consultations for Academic Skills Support

The Learning Centre offers help with academic writing on an individual basis. Students can discuss academic writing (or any study-related up skilling) with a peer writing assistant. Individual consultations are free but are by appointment only.

Website: student.unsw.edu.au/individual-consultations-academic-support

Food on Campus

UNSW’s Kensington campus has a large variety of food and retail services, including banks, cafes, convenience stores, a small supermarket and a pharmacy. For more information, view the UNSW Food & Retail brochure.

Website: estate.unsw.edu.au/food-retail/food-and-retail-campus
Welfare While Studying

If you are managing a disability, health or learning difficulty, or you are studying under difficult personal circumstances a Disability Advisor can assist you with the educational adjustments to help you manage your studies and coursework.

Register:
student.unsw.edu.au/register-support

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Ally @ UNSW

The ALLY program at UNSW is a network of trained staff and students that aims to ensure that UNSW is a safe, welcoming place for all staff and students who identify as Lesbian, Gay, Bi-sexual, Transgender, Queer or Intersex (LGBTQI). ALLY provides a day of training around the issues that impact on LGBTQI community members. ALLIES volunteer to undertake their role with the knowledge that they’re making UNSW a better place to study and work for everybody.

Website:
student.unsw.edu.au/ally

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Spirituality

The Religious Centre is accessible for all students and staff. It is currently attended by Anglican, Buddhist, Catholic, Coptic Orthodox, Islamic, Jewish, Greek Orthodox, Pentecostal, Presbyterian and Uniting churches.

Location: 3rd Floor Squarehouse (Map Ref: E4)
Website: student.unsw.edu.au/religion

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Bullying, harassment, discrimination and assault

If you have been assaulted, threatened, harassed, or discriminated against by any member of staff or another student because of your race, religion, sexuality, age, disability or gender identity, it is important you ensure your safety.

Telephone:
UNSW Security +61 9385 6666 (on-campus) or emergency services on 000 (off-campus)

Lodging a complaint to the Student Integrity Office:
Website:
student.unsw.edu.au/emergency or student.unsw.edu.au/equity or student.unsw.edu.au/complaints

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Childcare

Four day care services owned and operated by UNSW Sydney

Telephone:
+61 2 9385 0054
Email:
earlyears@unsw.edu.au
Website:
earlyyears.unsw.edu.au
Social media is a great tool for communicating with your friends and family. Don’t forget, safeguard your privacy, once posted, tweeted or emailed the information is public. Remember, websites can be monitored, perpetrators will be held accountable.

International Student @ UNSW Newsletter

The International Student @ UNSW Newsletter is a weekly newsletter promoting the latest events, programs and workshops available to students. All current International Students will automatically be subscribed to this newsletter.

Facebook

SDI’s Facebook page is a space where students can see up to date images and activities on campus.

Email:
international.student@unsw.edu.au

SDI Facebook page:
facebook.com/UNSW.SDI

Instagram

Follow SDI Activities through our Instagram account.

Instagram Account:
instagram.com/unswsdi/

UNSW UniVerse

UniVerse is UNSW Sydney’s official app

Website:
universe.unsw.edu.au

My IT Mobile App

Provides convenient access to UNSW Sydney IT services no matter where you are.

Website:
students.unsw.edu.au/myit

Quick Links

UNSW Identity Manager:
idm.unsw.edu.au

myUNSW:
my.unsw.edu.au
UNSW Careers and Employment

UNSW Careers: Individual Career Advice

Book an individual appointment for career advice and help with applications, interviews and more.

Website: careers.unsw.edu.au

International Student Careers Web Page

Visit this page developed by UNSW Careers and Employment to learn about all the resources and programs available to you as an international student.

Website: student.unsw.edu.au/international-student-careers

Professional Development while studying at UNSW

An initiative to assist UNSW international students to improve their communication skills in a professional setting, gaining practical workplace experience to enhance their career opportunities.

Register: student.unsw.edu.au/pdp

Jobs and Internships

As a UNSW student, you have access to a large number of employment opportunities including degree related jobs, graduate programs, employment scholarships and cadetships, internships, vacation work and overseas employment.

Website: student.unsw.edu.au/jobs

Individual career advice

Book an individual appointment for career advice and help with applications, interviews and more.

Website: careers.unsw.edu.au

International Student Employability Guide

This essential guide contains valuable information and tips on how you can enhance your employability during your time at UNSW. It contains information on UNSW Careers and Employment resources and programs, and features profiles of successful UNSW international alumni.

Download: student.unsw.edu.au/international-student-employability-guide
UNSW Leadership Program

The UNSW Leadership Program is a flexible program that blends face to face and online learning, and allows you to develop key leadership skills at your own pace whilst fitting around your other commitments. Through the program you will explore different theories of leadership, develop practical leadership skills and uncover your strengths and values.

Website: student.unsw.edu.au/leadership

Opportunities
Alumni Host Program 2018

First year international students have the opportunity to engage with UNSW Alumni. Graduates serve as hosts providing support and general information to newly arrived International Students. Students should meet with their Alumni host at least three times during semester. Discussion topics may include (but are not restricted to); how to make the most of their studies at UNSW, settling into Sydney.

Website: student.unsw.edu.au/alumni-host-program-international-students

UNSW Advantage and AHEGS

UNSW is committed to creating an outstanding co-curricular experience for our students; one that supports personal and professional growth and creates a rich and vibrant campus life. You can develop your professional skills through a number of volunteer programs recognised by UNSW Advantage which, on completion, will appear on your Australian Higher Education Graduation Statement (AHEGS).

Website: student.unsw.edu.au/advantage

Careers Expos and Employer Presentations

UNSW has strong links to industry and the University’s careers expos, seminars and employer presentations, providing the opportunity to gain valuable insight and to speak directly with industry professionals.

Website: student.unsw.edu.au/expos

Univative

An inter-university consulting competition designed to enhance employability skills by placing you in a real-life project with limited time and resources with team members of varied backgrounds.

Website: student.unsw.edu.au/univative

Interchange

4 day TED style conference program that is designed to help find your inner entrepreneur and develop professional skills, including communication, innovation and leadership.

Website: student.unsw.edu.au/interchange
In order to graduate you must have completed all assessments, paid outstanding debts, resolved all pending results and checked and updated your personal details in myUNSW.

Completing Students Workshops

When your time at UNSW comes to an end, there are a number of workshops that will assist to prepare students for life after university whether you intend on working within Australia or obtaining a job abroad.

When:
Monday, 23 April 2018
Friday, 27 April 2018

Register:
student.unsw.edu.au/iworkshop
The Student Code is the basis of the relationship between the University and students. Students should read the Student Code, as it contains important information regarding both the University’s and students’ responsibilities.

UNSW Responsibilities

The Student Code recognises that UNSW has certain responsibilities to you. If you feel that the University has not met one or more of its responsibilities, you can make a complaint under the Student Complaint Procedure.

Students Responsibilities

The Student Code outlines expectations regarding your behaviour both academically and in relation to your general conduct at University. If you breach the Student Code, UNSW may take disciplinary action according to the Student Misconduct Procedure.

Website:
student.unsw.edu.au/conduct
Complaints

UNSW wants each student’s experience to be positive and enjoyable. Should any problem arise, there are plenty of ways to get help. Try to resolve issues as close to the source as possible, this might mean contacting your course coordinator, lecturer or tutor directly. Alternatively speak with the School Grievance Office. Students wanting to take the matter further must lodge a formal complaint to the Student Integrity Unit. If your complaint is of a serious nature, or if you are uncomfortable raising it locally, you can contact the Student Integrity Unit in the first instance.

Website:
student.unsw.edu.au/complaints

Know your Rights

Kingsford Legal Centre (KLC)

KLC can provide students and local residents with free legal advice, referral and assistance with legal problems. The Centre is a clinical legal education program and community centre. All advice is free and covers most areas of law such as employment, discrimination and tenancy issues. The Kingsford Legal Centre does not provide immigration advice.

Website:
klc.unsw.edu.au

Redfern Legal Centre (RLC)

RLC provides free, confidential legal advice that is available for international students on Wednesday evenings. International students at UNSW can obtain advice about housing problems, fines, debts, car accidents, employment, discrimination, family law, domestic violence and complaints about colleges or Universities at RLC.

Opening Hours:
Monday to Thursday, 9am-1pm, 2pm-6pm
Friday, 9am-1pm, 2pm-5pm

Where: 73 Pitt St, Redfern

Telephone: +61 2 9698 7277

Website: rlc.org.au

Education Services for Overseas Students (ESOS) Act 2000

The Australian Government wants overseas students in Australia to have a safe, enjoyable and rewarding environment in which to study. Australia’s laws promote quality education and consumer protection for overseas students. These laws include the ESOS Act 2000 and the National Code. As an International Student Visa holder, you enjoy various rights, including receiving accurate information about your course, tuition fees and refund policies, access to support services and complaints processes, and information about academic progress and changes to your enrolment. The ESOS Act also provides obligations and restrictions on students. Under the Act, students must comply with the conditions of their student visa. The University is also required to monitor and report on some of these conditions to the Department of Immigration and Border Protection (DIBP). Information provided by students may be made available to Australian Government agencies as required by the ESOS Act and related legislation.

Website:
student.unsw.edu.au/visa
Schooling for your Children

It is a requirement for school aged children of dependants of international students to attend school in Australia. Children must be five years old to be eligible to start school in New South Wales.

You are responsible for school fees (unless exempt) and other costs including school uniforms, books, stationery and excursions. You may need to pay for one semester’s school fees when you provisionally enrol your children.

Website: studyinaustralia.gov.au/english/australian-education/bringing-your-children


Work Integrated Learning
NSW Government

International students can engage with the community and gain work experience through NSW Volunteering, NSW Community and Family Services.

Website: volunteering.nsw.gov.au/volunteers

Other Community Resources

Community Language Information

Website: fairtrading.nsw.gov.au/ftw/About_us/Access_and_equity/Think_Smart_program/Community_language_information.page

NSW Health provides information on: Sexual Health, HIV, sexually transmissible infections and viral hepatitis in diverse languages; Transcultural Mental Health multilingual tips and resources & Multicultural Problem Gambling Service for NSW in diverse languages.

Website: playsafe.health.nsw.gov.au/zipper

Website: mhahs.org.au


Australian Government

The Fair Work Ombudsman provides a wide range of free information and resources such as Pay & Conditions Tool & Multi-lingual resources.

Website: fairwork.gov.au
Like many International Students you may get a part time or casual job to help pay for living expenses while studying in Australia. It is important to know your rights in the workplace.

**Fair Work Online**

*Website:*
fairwork.gov.au

*Telephone:*
13 13 94

**Department of Immigration and Border Protection**

*Website:*
immi.gov.au

*Telephone:*
13 18 81

**International Student Work Rights**

International students (Visa Subclass 500) can work up to forty hours per fortnight once their study has commenced and during any period in which their program is in session. A fortnight means a period of 14 days commencing on any Monday and ending on the second following Sunday.

Check your visa conditions using VEVO

*Website:*
immi.gov.au/e_visa/vevo.htm
Useful Links and Information

What’s on in Sydney

Website: whatson.cityofsydney.nsw.gov.au/

Driving in New South Wales

Website: decinternational.nsw.edu.au/living-in-nsw/transport

Shopping in and around Kensington Campus

Sydney’s CBD is home to international brands such as Topshop, Zara and H&M. ‘The Intersection’ on the corner of Oxford Street and Glenmore Road is home to Australian boutique brands. ‘Funky’ home grown designers and nearby markets are situated in Crown Street, Surry Hills and Darling Street, Balmain.

Grocery Shopping

The main supermarket operators are Woolworths, Coles and ALDI.
# Key Contacts

## EMERGENCY SUPPORT (24/7)

<table>
<thead>
<tr>
<th>Service</th>
<th>Internal</th>
<th>External</th>
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<tbody>
<tr>
<td>UNSW Security Internal</td>
<td>56666 (emergency on campus)</td>
<td>9385 6666</td>
</tr>
<tr>
<td>UNSW Security Internal (non-emergency)</td>
<td>56000 (non-emergency on campus)</td>
<td>9385 6000</td>
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<tr>
<td>Police/Ambulance/Fire</td>
<td>000</td>
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<tr>
<td>Police/Ambulance/Fire (mobile phone)</td>
<td>112</td>
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<tr>
<td>State-wide Mental Health Line</td>
<td>1800 011 511</td>
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<tr>
<td>Crime Stoppers</td>
<td>1800 333 000</td>
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## MEDICAL SERVICES

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Health direct Australia (24/7)</td>
<td>1800 022 222</td>
</tr>
<tr>
<td>Poisons Information Hotline (24/7)</td>
<td>13 11 26</td>
</tr>
<tr>
<td>Sydney Sexual Health Centre (business hours)</td>
<td>(02) 9382 7440</td>
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## DRUG AND ALCOHOL SERVICES

<table>
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<tr>
<th>Service</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Family Drug Support (24/7)</td>
<td>(02) 4782 9222</td>
</tr>
<tr>
<td>Alcohol and Other Drugs</td>
<td>(02) 9361 8000</td>
</tr>
<tr>
<td>Health direct Australia (24/7)</td>
<td>1800 022 222</td>
</tr>
<tr>
<td>Drug and alcohol Counselling (24/7)</td>
<td>1800 888 236</td>
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## SEXUAL ASSAULT SERVICES

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone</th>
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<tr>
<td>NSW Rape Crisis Centre (24/7)</td>
<td>1800 424 017</td>
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<tr>
<td>National Sexual Assault</td>
<td>1800 737 732</td>
</tr>
<tr>
<td>Domestic and Family Violence Line (24/7)</td>
<td>1800 RESPECT</td>
</tr>
<tr>
<td>Victims Access Line (24/7)</td>
<td>1800 633 063 or Counselling (02) 8688 5511</td>
</tr>
<tr>
<td>The Child Protection Helpline (notifications of child abuse)</td>
<td>132 111</td>
</tr>
<tr>
<td>Victims of Crime Helpline</td>
<td>1800 633 063 (Mon- Fri 8am - 6pm)</td>
</tr>
</tbody>
</table>
MENTAL HEALTH CRISIS (24/7)
Mental Health Line
1800 011 511
Lifeline
13 11 14
Suicide Prevention
1300 659 467
Kids Helpline (up to 25 years)
1800 551 800
Beyondblue
1300 22 4636
Eastern Suburbs Mental Health Service
(02) 9366 8611
Salvation Army Care Line (24/7)
1300 36 36 22

FINANCIAL/GAMBLING HELP
Gambling Help (24/7)
1800 858 858
Salvation Army Care Line (24/7)
1300 36 36 22
Centrelink (Youth and students)
13 24 90
Welfare Rights Centre
(02) 9211 5300

DOMESTIC AND FAMILY VIOLENCE
Domestic Violence Crisis Line (24/7)
1800 65 64 63
Victims Access Line (24/7)
1800 633 063 or (02) 8688 5511
MensLine Australia (24/7)
1300 78 99 78
The Child Protection Helpline (24/7)
132 111

LEGAL SERVICES
Law Access NSW
1300 888 529
Legal Aid NSW
(02) 9219 5000
Community Legal Centres NSW
(02) 9212 7333
Anti-discrimination Board
(02) 9268 5544
NSW Police Assistance Line (24/7)
131 444

EMERGENCY ACCOMMODATION/ TENANCY ISSUES
NSW Fair Trading
13 32 20
Eastern Area Tenants Service
(02) 9386 9147
Housing New South Wales
1800 422 322
DISABILITY SERVICES

People with Disability
1800 422 015

Disability Legal and Advocacy Service
(02) 8014 7000

GAY AND LESBIAN SERVICES

Gay and Lesbian Counselling Service
(02) 8594 9596 or (02) 8594 9595 (lesbian only)

ABORIGINAL AND TORRES STRAIT ISLANDER SERVICES

Aboriginal Corporation for Homelessness
(02) 9564 2064

Nura Gili
(02) 9385 3805

Aboriginal Housing Enquiry
1800 727 555 Service
ARRIVAL CHECKLIST

☐ Record your Z ID

☐ Email or phone your family

☐ Visit Student Development International welcome centre

☐ Complete UNSW Essentials 7 Modules for International Students

☐ Complete your online enrolment and set up your UNSW email account

☐ Collect your Student ID card and Health Care membership card

☐ Attend International Student Briefing Day and O-Week

☐ Sign up to be matched with a UNSW Cultural Mentor

☐ Complete ELISE tutorial (compulsory for undergraduate students) and the online safety and wellbeing tutorial

☐ Sign up for SDI Facebook and Instagram Accounts