Introduction from Student Development International

Student Development International (SDI), would like to warmly welcome you to UNSW Sydney. You are about to embark on one of the most exciting periods of your life, immersing yourself in the Australian culture and lifestyle. You will have the opportunity to partake in a broad range of curricular and co-curricular development programs all of which provide you with the opportunity to meet other students from all walks of life. ‘My Guide’ provides students with key dates, information on arrival services, social activities and useful contacts ensuring International Students have the tools to transition from domestic to International studies with ease. Whether you want to immerse yourself in UNSW Clubs and Societies, take a break from studying and attend activities or ensure that you keep your academic goals on track, ‘My Guide’ is the one stop resource for all UNSW has to offer.
Tips to achieve the best study work and life balance

Exercise regularly, make a study plan, sign up for SDI programs, eat well, and ensure you are getting between 6 to 8 hours of sleep nightly.

3 2019 Academic Calendar
13 Key Services at UNSW
16 Prepare to Arrive
18 Arrival
22 First Steps
23 Settling in at UNSW
26 Orientation
32 Student Engagement
34 Meet our Cultural Mentors
38 Wellness
40 Student Academic Support
41 Welfare While Studying
42 Keep Connected, Stay Connected
43 UNSW Careers and Employment
45 Prepare to Graduate
46 Essential Information
49 Working in NSW
50 Useful Links
51 Key Contacts
Back Cover Arrival Checklist
## Term 1, 2019 Academic Calendar

### 18 Feb- 18 May 2019
- **O-Week** — 11 Feb to 15 Feb
- Teaching period **T1** — 18 Feb to 01 May
- Teaching period **T1A** — 18 Feb to 22 Mar
- Teaching period **T1B** — 25 Mar to 26 Apr
- Study period **T1** — 02 May to 04 May
- Exams **T1** — 06 May to 18 May
- Term break — 19 May to 02 June

## Term 2, 2019 Academic Calendar

### 03 June- 31 Aug 2019
- Teaching period **T2** — 03 June to 12 Aug
- Teaching period **T2A** — 03 June to 12 Aug
- Teaching period **T2B** — 03 June to 09 Aug
- Teaching period **T2C** — 12 Aug to 13 Sep
- Study period **T2** — 13 Aug to 15 Aug
- Exams **T2** — 16 Aug to 31 Aug
- Term break — 01 Sep to 15 Sep

## Census Dates:

<table>
<thead>
<tr>
<th>Term</th>
<th>Discontinue without financial or academic penalty</th>
<th>Discontinue with academic penalty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Term 1 T1</td>
<td>17 Mar 2019</td>
<td>01 May 2019</td>
</tr>
<tr>
<td>Term 1 T1A</td>
<td>03 Mar 2019</td>
<td>22 Mar 2019</td>
</tr>
<tr>
<td>Term 1 T1B</td>
<td>07 Apr 2019</td>
<td>26 Apr 2019</td>
</tr>
<tr>
<td>Term 2 T2</td>
<td>30 Jun 2019</td>
<td>12 Aug 2019</td>
</tr>
<tr>
<td>Term 2 T2A</td>
<td>16 Jun 2019</td>
<td>05 Jul 2019</td>
</tr>
<tr>
<td>Term 2 T2B</td>
<td>21 Jul 2019</td>
<td>09 Aug 2019</td>
</tr>
<tr>
<td>Term 2 T2C</td>
<td>25 Aug 2019</td>
<td>13 Sep 2019</td>
</tr>
</tbody>
</table>

**NB:** This calendar is for all students except AGSM MBA, Faculty of Medicine and UNSW Canberra
Introducing you to your UNSW Faculty Deans

As Dean of UNSW Arts & Social Sciences, I am proud to lead a lively community of excellent scholars and students exploring big ideas and critical social issues. Among our staff, you will meet internationally renowned researchers, industry leaders and world-class teachers. Our students are passionate, imaginative and globally conscious. I encourage you to immerse yourself in the life of the Faculty and take advantage of the many extra-curricular activities available. Our Faculty has strong industry links and we support our students to gain practical skills through a range of placement and internship opportunities with government, professional bodies, cultural institutions and corporate and community organisations. Arts & Social Sciences graduates are highly sought after by employers due to their ability to think critically, adapt to a changing environment creatively and communicate with influence. Our alumni can be found in exciting and influential careers as highly skilled teachers and social workers, rigorous researchers and policy makers, skilled creatives, global citizens, persuasive communicators, and significant contributors to positive social change. I am delighted to welcome you to our vibrant UNSW campus in our beautiful city of Sydney.

Professor Susan Dodds
Dean, UNSW Arts & Social Sciences
My role as the Dean of UNSW Art & Design is to continue to build one of the best art and design schools in our region and the world. To do that we need to find new ways to provide exciting, innovative and creative approaches to the ways we learn about and practice contemporary art and meet the challenges and seize the opportunities of design. As Dean, I get to help shape that process of discovery, and get to work with a diverse and inspirational international community of students and staff. Our graduates are highly sought after in a broad range of professional disciplines across the creative and cultural industries including contemporary art, design, creative media and technology. A successful UNSW Art & Design student is willing to explore, question, challenge, re-imagine, experiment, re-think, disrupt and innovate in their pursuit of creative excellence. At UNSW Art & Design we embrace an inquisitive, critical attitude, a belief in the power of art and design to impact the social, technological and environmental issues of our time. Our rigorous and intensive art, design and media programs are studio practice based and industry engaged.

Professor Ross Harley
Dean, UNSW Art & Design
It is the role of a great university to educate its students to graduate global leaders with a passion to change the world for the better. UNSW Engineering is no exception, in fact it is my passion that you will have an experience at UNSW which will give you unparalleled fulfillment and satisfaction and which will prepare you to make our society a better place. In the first instance, this means developing key attributes that are highly valued by employers and lay the foundation for our exceptionally high graduate employability and the industry leadership positions held by UNSW Engineering alumni. We also instill the thirst and capability to innovate and opportunities to learn entrepreneurship.

Our students’ tagline is “Innovation in Action”, and we live by it. UNSW Engineering offers the most diverse range of undergraduate and postgraduate degrees, which are globally recognized. We educate engineers who become leaders in their fields both here and internationally and improve the world in which we live.

As Dean I aim to enhance the recognition of our research, providing your degree real value, and ensuring an environment where world leading technologies are being developed all around you - by the people who will teach you. A degree in engineering provides a solid foundation to launch into a vast number and diverse range of careers. We provide opportunities and programs that help our students graduate “work-ready”. These include industry training, student-led project, student exchange program, engineers Without Borders and Women in Engineering. Successful engineering students are highly motivated. Successful students create solution, innovate, have high ethical standards and a desire to improve the world in which we live.
As Dean of Science, I lead a powerhouse of discovery, innovation and learning. Our friendly and vibrant community welcomes thousands of the brightest students from across Australia and the globe each year who have a passion for understanding the world around them and for helping solve the challenges that society faces. They are attracted here by our award-winning academics, innovative teachers, state-of-the-art scientific facilities and connections with industry. Our scientists work at the very edges of the unknown, from studying the sea floor in Antarctica to the far reaches of the universe. They peer back into the past, exploring the origins of life and evolution of our species, and are developing the technologies of the future, including the quantum computers that could transform our lives. They are also addressing some of the problems that plague our planet, such as the build-up of e-waste produced by the IT revolution.

From genetics to data science, climate change to transport safety, and psychology to new medical sensors, we offer a very wide range of study areas. As Dean, I work closely with our academics and professional staff to ensure our students have an exceptional educational experience and develop the knowledge, skills and industry links to successfully pursue their career goals. In a changing world, a strong grounding in science is vital, and our graduates will be among the leaders of tomorrow, helping shape the future for everyone.
I believe the UNSW Medicine community has the power to significantly improve the health and wellbeing of the communities it serves. As Dean of one of the world’s top 50 medical schools I feel privileged to be tasked with driving such an innovative and dynamic community to its full potential. I strive to foster an environment that enables our leading educators, researchers and clinicians to translate discoveries into breakthrough cures, therapies and treatment strategies and turn high achieving students into caring healthcare professionals. Successful students in our faculty are those who want to join us in building the future of healthcare as we reflect on changing patterns of health and disease, changing community expectations in medical practice and the huge expansion of knowledge in biomedical sciences and information technology. They are also students who want to take advantage of our active network of notable alumni and key relationships with world leading research institutes and hospitals. Most importantly they are students who want to make a difference, innovate, generate new ideas and question old beliefs; a combination of traits that excites me and perpetuates my belief that the UNSW Medicine community can make a significant impact.

Professor Rodney Phillips,
Dean, Faculty of Medicine
On behalf of UNSW Business School, I would like to welcome you to our university and our city. As a student of the Business School, you’ll be part of a dynamic learning environment, with access to the wealth of study facilities, support resources and social activities on offer to make your experience as rewarding as possible. Sydney is Australia’s biggest city and the headquarters of many leading Australian and multinational businesses, so you are in the perfect place to build the foundation for your career in business. Being Dean of UNSW Business School is a great honour. My role as Dean includes setting the vision and strategy for the Business School, as well as overseeing the School’s budget and resources, staff appointments and management, research activity, student matters and the development, administration and conduct of teaching programs. With our wide range of programs and strong international ties, especially with Asia, you will have an abundance of opportunities to participate in extra-curricular activities throughout your degree. The successful students I have encountered have not only relied on their academic success to set them apart from their colleagues, they have also taken advantage of the many rewarding opportunities outside the classroom. Many of our graduates go on to highly successful careers as business people and entrepreneurs in Australia and around the world and I am delighted to welcome you here as you take the first steps to a successful career.
On behalf of the staff and students at UNSW Law, I’d like to welcome you to the Law School and to beautiful Sydney. Ranked 16th best Law School in the world, UNSW Law attracts outstanding scholars and students from across the globe. Our teaching is student-centred, research-based and outward-looking, never losing sight of law’s impact on how we live now. Our graduates have flexible skills, critical perspectives and broad horizons. While everyone is different, I think that to be a successful UNSW Law student you should have an open, inquisitive mind, a desire to advocate for justice, and a willingness to get involved in Law School life, through experiential learning activities, the student Law Society, or the myriad of other experiences available to UNSW students. As the Dean of UNSW Law, I look forward to joining you on your Law School journey, to watching you tackle the challenges and enjoy the successes of your legal education, and to providing any guidance you may need along the way. I hope to meet you soon.
At UNSW Built Environment we inspire and challenge tomorrow’s city makers. As Dean, it is my role to connect world-class knowledge with leading practice, to equip you for an outstanding career. As such, you will learn from academics who are leaders in their professions. Professors of Practice who have exceptional careers, will share their knowledge and expertise with you. The impressive combination of academics and professional leaders ensures you receive relevant, timely and inspiring education, relevant to your future global careers. This makes you better prepared, more agile and employable from the word go. Our teaching combines theory and hands-on practical learning. We provide you with interdisciplinary and project-based learning experiences informed by real world problems and our industry partners. Our strong link with industry ensures you learn up to date and relevant skills needed to meet the current and evolving challenges in city making. Importantly, our research leads the nation in sustainability and urban futures with a diverse research agenda that prepares you to tackle our rapidly changing urban environments. At UNSW Built Environment, we develop your passion for architecture, design, planning, construction and development, to build a better built environment and cities where people matter. I look forward to welcoming you to be part of UNSW Built Environment.

Professor Helen Lochhead
Dean, UNSW Built Environment
STUDENT DEVELOPMENT INTERNATIONAL (SDI)

Specialised Student Support, Arrival Services, Orientation, Cultural Mentor and Development Programs.

Telephone: +61 2 9385 4734

Email: international.student@unsw.edu.au

Location: Ground Floor, John Goodsell Building (Map Ref: F20)

Website: student.unsw.edu.au/international

STUDENT DEVELOPMENT

Student Development offers high quality, inclusive programs for all students where you can develop professional skills and build your confidence whilst connecting socially with others. Opportunities include UNSW Leadership Program, Skill Development Program, UNSW Advantage, Peer Mentoring and more.

Telephone: +61 2 9385 9365

Email: studentdevelopment@unsw.edu.au

Location: Lower Ground Floor, Morven Brown Building, (Map Ref: C20)

Website: student.unsw.edu.au/student-development
ESTATE MANAGEMENT

Building access, lost property, maps, security and parking.

Telephone: +61 2 9385 5111

Email: estate@unsw.edu.au

Location: Level 2, Pavilions Level, Mathews Building (Map Ref: F23)

Website: estate.unsw.edu.au

DISABILITY SUPPORT SERVICES

Support in educational adjustments.

Telephone: +61 2 9385 4734

Email: disabilities@unsw.edu.au

Location: Ground Floor, John Goodsell Building (Map Ref: F20)

Website: student.unsw.edu.au/disability

THE NUCLEUS: STUDENT HUB

Student ID Cards, advice on essential university processes or connecting you with key support and development services, Student Hub will support you from enrolment to graduation.

Telephone: +61 2 9385 8500

Contact: unswinsight.microsoftcrmportals.com/contact-us/

Location: Level 2 (entry level), Main Library, (Map Ref: F21)

Website: student.unsw.edu.au/central

EDUCATION SUPPORT ADVISORS (ESA)

Study support and advice on navigating UNSW.

Telephone: +61 2 9385 4734

Email: advisors@unsw.edu.au

Location: Ground Floor, John Goodsell Building (Map Ref: F20)

Website: student.unsw.edu.au/advisors

UNSW ACCOMMODATION

Colleges and Apartments offering a unique experience for students, by combining a strong support network delivered through an established residential care program.

Telephone: +61 2 9385 4346

Email: accommodation@unsw.edu.au
Location:
Lower Ground Floor, Goldstein College, Gate 5
High Street (Map Ref: Building B17)

Website:
accommodation.unsw.edu.au

LEARNING CENTRE

Academic skills workshops, English conversation classes, individual help with writing.

Telephone:
+61 2 9385 2060

Email:
learningcentre@unsw.edu.au

Location:
Lower Ground Floor, Chancellery Building (Map Ref: C22)

Website:
lc.unsw.edu.au

CAREERS AND EMPLOYMENT

Career advice, interview practice and career planning.

Telephone:
+61 2 9385 5429

Email:
careers@unsw.edu.au

Location:
Level 2, East Wing, Quadrangle Building
(Map Ref: E15)

Website:
careers.unsw.edu.au

STUDENT INTEGRITY

Complaint and misconduct procedures.

Telephone:
+61 2 9385 8515

Email:
studentcomplaints@unsw.edu.au
(for complaint matters)
studentconduct@unsw.edu.au
(for conduct matters)

Website:
stUDENT.unsw.edu.au/conduct

COUNSELLING AND PSYCHOLOGICAL SERVICES (CAPS)

Individual counselling, specific programs, workshops and seminars, self-help resources.

Telephone:
+61 2 9385 5418

Email:
counselling@unsw.edu.au

Location:
Level 2, East Wing Quadrangle Building
(Map Ref: E17)

Website:
counselling.unsw.edu.au
In preparation for your arrival to Sydney, international students are strongly encouraged to consider the following:

**Cost of Living in Sydney: have a budget and stick to it!**

Consider your budget, Sydney is a little pricey.

**Website:**
student.unsw.edu.au/approximate-weekly-costs

---

**Visa: Know YOUR visa requirements**

**Website:**
student.unsw.edu.au/visa

---

**Accommodation**

**Website:**
student.unsw.edu.au/accommodation

---

**Power and appliances**

Electrical outlets in Australia generally supply electricity between 220 – 240 volts AC. If you are bringing appliances from your home country, you will likely require a power adapter or voltage converter to be able to plug them into an Australian electrical outlet.
‘ABC’ of Sydney

**Australian Currency**

Australian dollars are used throughout all states and territories.

---

**Beaches**

UNSW is within walking distance of Coogee Beach and a short bus ride to one of Australia’s most iconic beaches, Bondi Beach. Whether you feel like a surf or a barbecue with friends both beaches should be frequented during the warm months.

---

**Climate**

Australia is a predominately warm country with four distinct seasons, a humid to hot summer, fresh spring, chilly winter and mild autumn.
Arrival

The Sydney Airport is located in the suburb of Mascot, 30 minutes from the UNSW Kensington Campus. No matter what transportation you choose to use, all international students can get immediate advice and printed guides with maps and information about accommodation and transport from the International Student Welcome desk located in Arrivals A, Terminal 1. The desk is staffed by local and international student volunteers.

Location: Terminal 1, International Airport
Airport Pick Up Service

A service to transport new students from the International Terminal to the SDI Welcome Centre, Kensington campus.

Arrival Transfer:
Sydney International Airport to UNSW Kensington Campus.

Dates of Operation:
Dates of Operation: 07 Jan 2019 - 18 Feb 2019

Booking commences: Thursday 13 Dec 2018 and will close on Tuesday 12 Feb 2019 at 3pm

Hours of Operation:
6am to 11.30pm

Cost:
Free // Parents/ Families to directly book@ Redy2Go

Location:
Terminal 1, International Airport.

*Please refer to Sydney airport website sydneyairport.com.au for visitor assistance.

Website:
student.unsw.edu.au/airport

My Guide : Arrival
Welcome Centre and International Lounge

The Welcome Centre is the first port of call for all new international students. You will be greeted by a friendly Student Development International (SDI) volunteer or staff member who will be able to give you information about settling into Sydney and UNSW. You’ll find out about the range of orientation events and activities available to you, and help with any questions you might need answered. All students under the age of 18yrs old must register their attendance at the Welcome Centre.

Australia Awards students ONLY
Date:
Monday 07 Jan to Friday 11 Jan 2019, 9am to 5pm

International students (General)
Wednesday 30 Jan to Friday 22 Feb 2019

Opening Hours:
Monday to Friday, 8.30am to 5.30pm

Where:
International Lounge, Ground Floor, John Goodsell Building, Kensington Campus.
(Map Ref: F20)

Weekend Dates:
Saturday 09 Feb, 2019 – Sunday 17 Feb, 2019

Times: 9am to 5pm (Saturday), 9am to 4pm (Sunday)

Sydney Transportation

Walking:
In Australia, vehicles drive on the left side of the road, so take extra care when crossing roads, especially if you are used to vehicles driving on the right side of the road in your home country.

Taxi:
Each airport terminal has its own sheltered taxi rank with supervisors on hand during peak times to ensure a smooth flow of taxis for travellers. Kerbside supervisors can also organise taxis with baby capsules, wheelchair access, five-seaters and maxi taxis for larger groups or station wagons for large amounts of baggage.

Cost:
Sydney City $45-55 (one way). A $4.10 airport toll is payable by all passengers taking a taxi from any of Sydney Airport’s taxi ranks.

Bus:

Sydney Buses operate a timetabled service, Route 400, between Bondi Junction and Burwood, stops at both the International (T1) and Domestic (T3) terminals, and goes past the UNSW Kensington Campus. Clearly marked bus stops are located on the arrivals level outside each of these terminals.

Getting Started Services

A range of services are available prior to the commencement of each semester to assist new and returning students with enrolment, student ID cards and IT Password set up issues.

Date:
Tuesday 29 Jan to Friday 22 Feb 2019

Where:
Roundhouse

Website:
goingingstarted.unsw.edu.au

My Guide: Arrival
Sydney...a city for study and play

We’ve got your weekends covered

Bondi Beach

Take in a long lazy Sunday brunch at this world famous beach then make your way to the Bondi Markets where up and coming designers are showcasing their work. To finish up your day why not take a dip in the clear blue ocean or take an afternoon surf lesson.

CBD Shopping

If you need a break from studying, take the bus or train to the city and experience a blend of historic and ultra-modern shopping precincts. If you need to rest those weary feet stop by Ding Tai Fung on George Street to taste some scrumptious dumplings.

SDI Social Activities

There’s nothing more glorious than looking at the Opera House and Harbour Bridge from the crystal blue water of Sydney Harbour while also meeting new students on board a harbour cruise. Don’t worry if you haven’t arrived in Australia yet, our Cultural Mentors have already arranged alternate events that will have you coming back for more.
First Steps

Student Development International (SDI) offers free support services and programs for international students from arrival at UNSW through to graduation. Programs and activities are aimed at creating a student experience that is culturally enriching. SDI International Student Advisors are professional staff with experience in working with international students. Individual consultations with an International Student Advisor are available to assist students with a range of issues including but not limited to; accommodation, transitioning to a new culture, academic performance, overseas student health insurance, finance and student visa requirements. Appointments with advisors can be made using the SDI Online Booking System.

Website:
student.unsw.edu.au/international

International Lounge

Offers a comfortable drop-in social space for students. The area is equipped with computers, free internet access, study desks and a self-access space with resources.

Time:
Monday to Friday, 9am to 5pm

Location:
Ground floor, John Goodsell Building (Map Ref: F20)

Phone:
+61 2 9385 4734

Email:
international.student@unsw.edu.au

Student Organisations on Campus

Arc @ UNSW

Arc @ UNSW oversees a range of clubs and societies. Arc’s advocacy and legal staff can help with academic disputes, administrative problems, harassment or discrimination or dealing with charges of academic misconduct.

Telephone:
+61 2 9385 7700

Email:
reception@arc.unsw.edu.au

Location:
Arc Precinct, Level 2, Basser College
(off Basser Steps)

Faculty Program Authority

A faculty program authority provides assistance on a range of academic and administrative matters, including program rules, enrolment, academic advice, choice of major, choice of courses and electives, timetables, leave and program transfer and Honours programs.

Website:
student.unsw.edu.au/program-contacts

Obtaining your UNSW student card is easy, and you can obtain it 24 hours after enrolment. Simply check your official full name on myUNSW, register and upload your own photograph for your new Student ID Card. Collect your ID card from ‘Getting Started’ in the Roundhouse.
Settling in @ UNSW

Welcome Day: International Student Briefing Day

A one-day orientation program designed to introduce students to studying at UNSW and provide practical experience of attending lectures and learning in Australia. The program is suitable for Undergraduate, Postgraduate, Coursework and Research Students. Topics covered include:

- Intercultural understanding
- Teaching & learning in Australia
- Classroom behaviour
- Professional and personal development
- Visa compliance information

When:
Friday 8 Feb 2019

Time:
9am to 5pm

Where:
Central Lecture Block (CLB), Room 7 (Map Ref: E19)

Website:
gettingstarted.unsw.edu.au/welcome-day-international-student-briefing-day

Is it compulsory to attend the Welcome Day?
All Under 18 students must attend. We strongly recommend all international students participate.

Can my parent(s) attend?
Parents and partners are invited to attend a Parents/Family/Caregiver session designed to answer relevant questions.

Do I need to register to participate in the Welcome Day?
Yes, all students should register via Student Development International

Register:
student.unsw.edu.au/iworkshop

Parents/Family/Caregivers

A seminar for Parents/Family/Caregivers will provide an overview of the requirements of student life at UNSW, including advice for your parents/family/caregivers to help you succeed in your studies. An International Student Advisor will be available to answer any questions. The seminar is delivered in English and Chinese Mandarin. No registration required.

When:
Friday 8 Feb 2019

Time: 11am to 12.15pm

Where:
English: Central Lecture Block (CLB), Room 4 (Map Ref: E19)
Chinese Mandarin: Central Lecture Block (CLB), Room 5 (Map Ref: E19)

My Guide : Settling in @ UNSW 23
International students will be provided access to an online tutorial (prior to arriving in Sydney) that systematically addresses key components when commencing studies ensuring that your University experience is a success. From preparing to arrive to final preparations for Exams, the tutorial reviews and pinpoints skill sets for overcoming challenges newly arrived students may encounter. The 7 modules are: Preparing to Arrive, Getting Started, Orientation, Settling In, Managing Your Studies, Preparing for Exams and Supporting your Student.

Website: moodle.telt.unsw.edu.au/course/view.php?id=20661

The Introductory Academic Program (IAP) is compulsory for all commencing Australia Awards scholarship holders. The program provides information about the study environment at UNSW, skills needed for academic success and where to go for support.

When:
Term 1: Monday 14 Jan – Friday 8 Feb 2019
Term 3: Wednesday 14 Aug – Tuesday 10 Sept 2019

Website: student.unsw.edu.au/iap

ELISE is a mandatory requirement for commencing undergraduate and postgraduate students. ELISE is a short quiz designed to introduce students to UNSW and services provided. By completing the quiz, you will also learn about important issues such as plagiarism, copyright and ethics and scholarly values.

Website: moodle.telt.unsw.edu.au/login/index.php

NavigateMe will guide you through a series of questions on key aspects of your studies and university life. The tool links to information, resources and support services within Faculties and across UNSW services.

Your responses create a personalised Action Plan that can be printed or emailed before a face to face meeting with a UNSW advisor. The plan can also be used as a guide you can refer to during term. You can redo NavigateMe as many times as you need to during your studies at UNSW. It offers immediate help, is easy to access, free and quick to complete. NavigateMe is confidential and available 24/7.

Website: navigateme.unsw.edu.au
Orientation at UNSW is all about making the most of your time at university. Whether you are a new or returning student, undergraduate or postgraduate, getting involved will help you make the best possible start when term begins.
Orientation

Orientation Events

Make sure you check out the UNSW orientation week event planner. This has the full list of all orientation events, including Faculty Welcomes, student run activities and professional/academic sessions. You can browse all sessions and export it to your personal calendar!

Date:
Monday 11 Feb to Friday 15 Feb 2019

Website:
nvite.com/community/unsw

The Official Welcome to UNSW Sydney

Date:
Monday 11 Feb 2019

Time:
10am to 11am (Undergraduate);
6pm to 7pm (Postgraduate)

Location:
Sir John Clancy Auditorium

Faculty Welcomes

Meet fellow students and key academic and support staff from faculties.

Website:
gettingstarted.unsw.edu.au/orientation or your Faculty’s website for more details.

SDI Orientation and Social Activities

Activities that help you get to know your fellow students, see some famous Sydney attractions and, most importantly, have fun!

Register: student.unsw.edu.au/iworkshop

Student Development International Workshops and Forums

Arrival Essentials Information Sessions

This workshop will teach students the essentials about living and learning in a new environment. It is strongly advised you attend one of these sessions once you have arrived on campus.

Date:
Tuesday 5 Feb 2019
Tuesday 12 Feb 2019
Thursday 7 Feb 2019
Thursday 14 Feb 2019
Thursday 21 Feb 2019 (Latecomers essential)

Time: 10am to 12pm

Register: student.unsw.edu.au/iworkshop
Induction Day for Students Under 18 Years of Age

This is a mandatory session for all students under 18 who have taken up UNSW’s care, welfare and accommodation arrangements.

Date:
Friday 15 Feb 2019

Time:
10am to 3pm

Register:
student.unsw.edu.au/iworkshop

Student Development International Campus Tours

Joining a Student Development International (SDI) campus tour is the best way to get to know the UNSW campus and other newly commencing international students. Cultural Mentors will show you faculty buildings, important student services, printing and copying facilities, the best places to eat and much more.

Where:
Student Development International Lounge, Ground Floor, John Goodsell Building.

Date:
Tuesday 5 Feb 2019; 12 Feb 2019; Thursday 7, Feb 2019; 14 Feb 2019

Time: 12pm to 1pm

Register:
student.unsw.edu.au/iworkshop

Coastal Walk and Beach Safety

A coastal walk is just the stress buster newly arrived students need to settle into Sydney life. Take in the world famous sand and surf of Coogee and Bondi Beach while getting in your daily dose of exercise along the coastal walk. A surf life saver will greet you along the way to go through safety at the beach and in the ocean.

Date:
Saturday 23 Feb 2019

Time:
9.30 am to 4pm

Register:
student.unsw.edu.au/iworkshop
Welcome to Sydney Party

International Students are invited to attend the Welcome to Sydney Party, hosted by Arc @ UNSW.

Date:
Thursday 7 Feb 2019

Time:
6pm to 11pm

Register:
arc.unsw.edu.au/roundhouse/events/welcome-to-sydney-party

Welcome Day: International Student Briefing Day

This program is suitable for Undergraduate, Postgraduate, Coursework and Research Students. For more information see Settling in @ UNSW on page 23.

When:
Friday 8 Feb 2019

Time:
9am to 5pm

Where:
Central Lecture Block (CLB), Room 7 (Map Ref: E19)

Website:
gettingstarted.unsw.edu.au/welcome-day-international-student-briefing-day

Overseas Student Health Cover by Medibank

This session is delivered by a representative from Medibank to give students a clear understanding of the Medibank OSHC cover and inclusions. Students will also have the opportunity to ask questions if they seek further clarification on any aspects of their overseas student health cover.

Date:
Tuesday 12 Feb 2019

Time:
2pm to 3pm

Register:
nvite.com/community/unsw

Excursion to IKEA

A great opportunity for International Students to visit IKEA and tour the premises as well as purchase inexpensive essentials to use during their studies in Sydney. Best of all they can enjoy a delicious taste of Sweden with famous Swedish-style dishes or a local favourite in the IKEA Restaurant.

Date:
Saturday 16 Feb 2019

Time:
9am to 3pm

Register:
student.unsw.edu.au/iworkshop
Stay on Track

Want to keep your academic goals on track or 'self-correct' if you are concerned that your studies have gone “off track”? If you are finding it hard to stay on track then chances are your university life won’t be the fulfilling experience that you had hoped for.

Register:
student.unsw.edu.au/backontrack

Culture of Oz Workshops
The Culture of Oz program is a series of workshops developed for International Students on Australian Culture. Guest speakers are invited to workshops to share information on topics of special interest to students such as Indigenous Culture and History, Australian Lifestyle and Aussie slang.

Culture of Oz – Australian Lifestyles
Date: Wednesday 13 Feb 2019
Time: 12pm to 1pm

Culture of Oz – Aussie Slang
Date: Wednesday 20 Feb 2019
Time: 12pm to 1pm

Culture of Oz – Mates and Dates
Date: Wednesday 06 Mar 2019
Time: 12pm to 1.30pm

Culture of Oz – Culture at Work
Date: Wednesday 13 Mar 2019
Time: 12pm to 1.30pm

Register: student.unsw.edu.au/iworkshop

Academic Skills Workshops
A range of free workshops developing academic skills such as; essay writing, oral presentations, reports and research papers. Alternative workshops develop skills essential to academic study such as avoiding plagiarism, critical thinking and referencing. Visit the Learning Centre’s workshop e-booking system to view weekly schedules and make bookings.

Website: student.unsw.edu.au/academic-skills-workshops

Academic Success and Your Visa
This series of workshops will run for one week and will offer international students who are on Referral, Probation or Provisional Suspension or Exclusion practical, useful and time-tested strategies applicable to university study.

The focus will be on getting back to GOOD standing. Information will also be presented on the effect of your academic standing on your Student Visa.

Date: 25 Feb 2019 to 1 Mar 2019
Time: 12pm to 1pm

Register: student.unsw.edu.au/iworkshop
Language Exchange Program

G’day! Salut! Hola! Hello! Are you interested in learning or improving your language, cultural and employability skills while meeting great new people from all over the world for FREE? Do you want to gain cultural insights from real people instead of text books? The Language Exchange Program is an opportunity for students to share language skills and cultural insights in language groups and at fun social events. Over 9,000 UNSW students have participated in the program, exchanging 120 language combinations!

Register:
student.unsw.edu.au/lep

Discussion Groups

Discussion groups are for international students who want to improve their English language speaking skills in a safe, friendly environment. Led by student volunteers, these informal discussion groups also give you the opportunity to learn more about the Australian culture and make new friends.

Website:
student.unsw.edu.au/discussion-group

Conversation Café

Develop your general fluency and improve your classroom participation in an informal and supportive environment.

Website: student.unsw.edu.au/conversation-groups
UNSW is a smoke free campus! UNSW is committed to protecting its staff, students, contractors and visitors from all hazards including second hand smoke.
Student Engagement

Friendships while studying are just as important as hitting the books. Isolation or ‘fear of missing out’ can be easily avoided by being proactive. UNSW has multiple social activities, community spaces and workshops allowing you to socialize and stay involved.

SDI Cultural Mentoring Program

Apply to be matched with a Cultural Mentor via the Cultural Mentoring program, introducing new international students to a student mentor. Cultural Mentors are available to answer questions about studying at UNSW or living in Sydney. They are a valuable resource for the Australian culture and customs.

Website:
student.unsw.edu.au/cultural-mentors

Peer Mentoring Programs

UNSW Business School, UNSW Art and Design and the Faculties of Arts and Social Sciences, Built Environment, Engineering, Law, Medicine and Science all offer peer mentoring programs.

Website:
student.unsw.edu.au/peer-mentoring

Mature Age Students

The University has a number of peer mentoring programs including one for first year students over 21 years of age beginning an undergraduate degree.

Website:
student.unsw.edu.au/peer-mentoring-program-mature-age-students
Hola!

My name is Yee Ching and I am a first-year Master of Commerce student from Hong Kong. Coming to Sydney three years ago as an international student, not knowing where to live, where to meet new friends, how to be better prepared for that brand-new page of my life – I was once as nervous as you. But after getting in touch with SDI and the cultural mentors, I can now proudly say that I enjoy and treasure every single moment I spend here in UNSW!

While UNSW is already full of societies and clubs for you to explore, SDI is a place where international students can meet like-minded students and share their diverse ideas and stories without any boundaries. From the language exchange program to the Cultural Mentoring Program, from academic issues to personal support, SDI can get them all sorted.

SDI is where I found home in Australia and I hope it is where you can feel a sense of belonging as well! Here, I wish you all a great year ahead and together, let’s make that new page of our lives bright and colourful!

— Yee Ching Chan
1st year Master of Commerce
Hey guys,

Welcome to UNSW!

My name is Sameer and I am a 3rd year Commerce student. I remember when I started my first semester at UNSW how much of a daunting experience it was but luckily SDI and my Cultural Mentor helped me to smoothly transition into my new life at Sydney. We understand the difficulties you might be facing being away from friends and family and that is why we are here to help.

One of the challenges I personally felt, and I think most international students face is finding a group of friends that you really connect with. My advice to combat this would be to get yourself out there and try to meet as many new people as you can. There are so many opportunities on campus to meet new people through events, volunteering and sports. SDI also has events happening throughout the term which are a load of fun and provide an excellent opportunity to meet some amazing people.

If you get tired from attending events, feel free to stop by the International Lounge. There’s always someone there who you can chill with. You’ll usually see me there with some fellow mentors so feel free to come say hi and join in!

University is a time for personal development, it is full of opportunities to have perhaps one of the most exciting times of your life. You just have to get yourself out there.

— Sameer Mahar
3rd year Bachelor of Commerce
Heya!

My name is Aurélia and I am currently in my fifth year of Civil and Environmental Engineering. I hope your trip to Sydney went well and that you are all ready to start university. If not, that’s okay because the Cultural Mentors are here to help!

If I had one advice for you, it would be to jump on every single opportunity. I know that moving in another country can be quite challenging but I’ve found that staying alone by yourself is one of the many mistakes you can make. Instead you should try to meet people and not be afraid of engaging in conversation with students at the university, everyone is really friendly! UNSW is really a great place where there are so many ways to get involved, from clubs and societies to volunteering programs passing though some awesome social or professional events, you will definitely find something that will interest you. But first, check out what SDI has to offer, this will be your first point of contact!

Wishing you an awesome start of the term and hopefully I’ll get to meet you soon!

— Aurélia Israel
5th year Bachelor of Civil and Environmental Engineering
Hi guys!

Welcome to UNSW, Sydney, and Australia! My name is Chris, and I am in my final year of Bachelor of Commerce and Law. Like many of you, I come from an overseas background: I was born and raised in Hong Kong but came over to study at the age of 14. Studying abroad in a foreign country is no doubt a daunting experience. However, having done it for 8 years now, I can guarantee you that it will also be a rewarding and memorable one!

First of all, it’s ok to miss home – I certainly did when I first arrived in Sydney. However, make sure you stay positive and it should get better over time. Secondly, as international students, there are likely many questions on your mind right now. Please ask away! UNSW’s Student Development International (SDI) and Cultural Mentors (like me!) are always here to help. Lastly, aim to make the most of your time here! I highly recommend talking to anyone you come across on campus, whether it is in a lecture, a student society event, or an activity run by SDI. You will find that people here are friendly, helpful, and probably just as eager to meet someone new as you may be.

I wish you an awesome start to your university journey ahead, hopefully I’ll get to meet you soon!

— Chris Chan, 5th year Bachelor of Commerce/Law
Wellness

Student Health, Wellness and Safety

With tens of thousands of students on campus, looking after each and every individual can be tricky! So we place emphasis on you doing your bit and taking responsibility for your own wellbeing.

Online Safety and Wellbeing Tutorial

Safety and wellbeing are important to our community. We offer many services and programs designed to keep you safe and well. The tutorial contains important information about living in Sydney and Studying at UNSW.

Website: student.unsw.edu.au/safety

Self-help Tips and Resources

Sometimes all we need is a little information that points us in the right direction. Don’t wait until your issue gets too big. Get the assistance that you need now. In the Self-Help Tips and Resources section of the Current Students website you will find some tip sheets, information guides, documents and videos to help you understand and deal with your concerns.

Website: student.unsw.edu.au/self-help-wellbeing-tips-and-resources

Counselling Services

UNSW Counsellors are available Monday to Friday to see students. If you have not been to Counselling and Psychological Services (CAPS) before or it has been more than 6 months since you last attended, you can attend an ‘on the day’ consultation. If it has been less than 6 months, it is best to make an appointment with your CAPS counsellor.

UNSW Counselling and Psychological Services (CAPS) are available Monday to Friday to help students with:

- Counselling for individuals
- Support and transition to university
- Motivational support
- Personal skills development
- Psychological services
- Anxiety and mood management
- Stress management programs
- Online self-help guides and programs and workshops

Telephone: +61 2 9385 5418

Location: Kensington Campus - Level 2, East Wing, Quadrangle Building (Map Ref: E17)
Paddington Campus - Room G106, G Block

Email: counselling@unsw.edu.au

Website: student.unsw.edu.au/counselling
StaySafe@UNSW App

StaySafe@UNSW App is our new Security app. Download it to your smartphone for direct access to:

• Emergency contacts
• Request a security escort
• Track the night shuttle bus and more!

The app also features a flashlight and alarm, security tips and a newsfeed. Download the app for free from the App Store or Google Play.

Website: student.unsw.edu.au/security

Regular Health Check Ups

UNSW Health Services provide quality health service to the students, staff & visitors of UNSW. As an overseas student, you and your accompanying family MUST have Overseas Student Health Cover (OSHC) for the entire duration of your student visa in Australia. OSHC will help you to pay for any medical and hospital care you may need while studying in Australia.

Location: Ground Floor, East Quadrangle Building, Kensington Campus

Telephone: +61 2 9385 5425

Opening Hours: Monday to Friday 8am to 5.30pm (Last appointment 5.15pm)

Email: unihealth@unsw.edu.au

Website: healthservices.unsw.edu.au/

UNSW Optometry Clinic

The UNSW Optometry Clinic offers comprehensive eye examinations in addition to a variety of clinics. These facilities are available to UNSW staff, students and the general public, in most cases at no charge.

Location: Ground Floor, Rupert Myers Building (North Wing) Gate 14 Barker Street, Kensington campus

Opening Hours: Monday to Friday, 9am to 5pm

Telephone: +61 2 9385 4624

Email: optomclinic@unsw.edu.au

Website: optometry.unsw.edu.au/clinic/

UNSW Fitness and Aquatic Centre

UNSW Sport and Recreation provide a comprehensive array of health and fitness services, along with extensive sport and recreation facilities.

Location: UNSW Fitness and Aquatic Centre (Map Ref: B5)

Opening Hours: Monday to Friday, 6am to 10pm
Saturday to Sunday, 8am to 8pm

Telephone: +61 2 9385 4881

Email: reception.unsw@ymca.org.au

Website: unsw-ymca.org.au/

UNSW Dental

Location: Lower Ground Floor, West Wing, Quadrangle Building, Kensington Campus

Opening Hours: Monday to Friday 9am to 5pm
Studying in a new country comes with challenges however UNSW ensures that there are several tools available for students.

Online Academic Skills Resources

The Learning Centre provides an extensive library of online academic skills resources on topics such as essay and report writing, referencing, avoiding plagiarism, oral presentations, grammar, critical thinking, writing literature reviews, exam skills and many more topics.

Website: student.unsw.edu.au/academic-skills

Plagiarism and Academic Integrity

The Plagiarism and Academic Integrity website is designed for students who want to know more about what plagiarism is and how to avoid it in their academic work.

Website: student.unsw.edu.au/plagiarism

Campus Security

Campus Security is located at the entrance of Gate 2, High Street, UNSW Kensington campus. Campus Security provides a 24 hour presence on campus, every day of the year. Services include campus patrols, a student escort buggy and safety awareness presentations.

Telephone: +61 2 9385 6000 (general enquiries) +61 2 9385 6666 (emergencies)

Food and Retail on Campus

UNSW’s Kensington campus has a large variety of food and retail services, including banks, cafés, convenience stores, a small supermarket and a pharmacy. For more information, view the UNSW Food & Retail website.

Website: bacs.unsw.edu.au/property/retail

Student Academic Support

Studying in a new country comes with challenges however UNSW ensures that there are several tools available for students.

iWRITE

An initiative of the Faculty of Engineering and Information Technologies to support English academic writing in Engineering.

Website: iwrite.unsw.edu.au/iwrite.html

Individual Consultations for Academic Skills Support

The Learning Centre offers help with academic writing on an individual basis. Students can discuss academic writing (or any study-related up skilling) with a peer writing assistant. Individual consultations are free but are by appointment only.

Website: lc.unsw.edu.au/services-programs
Welfare While Studying

If you are managing a disability, health or learning difficulty, or you are studying under difficult personal circumstances, a Disability Advisor can assist you with the educational adjustments to help you manage your studies and course work.

Register:
student.unsw.edu.au/register-support

Ally @ UNSW

The ALLY program at UNSW is a network of trained staff and students that aims to ensure that UNSW is a safe, welcoming place for all staff and students who identify as Lesbian, Gay, Bi-sexual, Transgender, Queer or Intersex (LGBTQI). ALLY provides a day of training around the issues that impact on LGBTQI community members. ALLIES volunteer to undertake their role with the knowledge that they’re making UNSW a better place to study and work for everybody.

Website:
student.unsw.edu.au/ally

Spirituality

The Religious Centre is accessible for all students and staff. It is currently attended by Anglican, Buddhist, Catholic, Coptic Orthodox, Islamic, Jewish, Greek Orthodox, Pentecostal, Presbyterian and Uniting churches.

Location: 3rd Floor Squarehouse (Map Ref: E4)

Website: student.unsw.edu.au/religion

Bullying, harassment, discrimination and assault

If you have been assaulted, threatened, harassed, or discriminated against by any member of staff or another student because of your race, religion, sexuality, age, disability or gender identity, it is important you ensure your safety.

Telephone:
UNSW Security +61 9385 6666 (on-campus) or emergency services on 000 (off-campus)

Lodging a complaint to the Student Integrity Office:

Website:
student.unsw.edu.au/emergency or student.unsw.edu.au/equity or student.unsw.edu.au/complaints

Childcare

There are four day care services owned and operated by UNSW Sydney.

Telephone:
+61 2 9385 0054

Email:
earlyears@unsw.edu.au

Website:
earlyyears.unsw.edu.au
Social media is a great tool for communicating with your friends and family. Don’t forget, safeguard your privacy: once posted, tweeted or emailed, the information is public. Remember, websites can be monitored, and perpetrators will be held accountable.

---

**International Student @ UNSW Newsletter**

The International Student @ UNSW Newsletter is a weekly newsletter promoting the latest events, programs and workshops available to students. All current International Students will automatically be subscribed to this newsletter.

---

**Facebook**

SDI’s Facebook page is a space where students can see up to date images and activities on campus.

**Email:**
international.student@unsw.edu.au

**SDI Facebook page:**
facebook.com/UNSW.SDI

---

**Instagram**

Follow SDI Activities through our Instagram account.

**Instagram Account:**
instagram.com/unswsdi/

---

**UNSW UniVerse**

UniVerse is UNSW Sydney’s official app.

**Website:**
universe.unsw.edu.au

---

**Quick Links**

**UNSW Identity Manager:**
idm.unsw.edu.au

**myUNSW:**
my.unsw.edu.au
UNSW Careers: Individual Career Advice

Book an individual appointment for career advice and get help with applications, interviews and more.

Website: careers.unsw.edu.au

International Student Careers Web Page

Visit this page developed by UNSW Careers and Employment to learn about all the resources and programs available to you as an international student.

Website: student.unsw.edu.au/international-student-careers

Professional Development while studying at UNSW

An initiative to assist UNSW international students to improve their communication skills in a professional setting, gaining practical workplace experience to enhance their career opportunities.

Register: student.unsw.edu.au/pdp

Jobs and Internships

As a UNSW student, you have access to a large number of employment opportunities including degree related jobs, graduate programs, employment scholarships and cadetships, internships, vacation work and overseas employment.

Website: student.unsw.edu.au/jobs

Individual career advice

Book an individual appointment for career advice and help with applications, interviews and more.

Website: careers.unsw.edu.au

International Student Employability Guide

This essential guide contains valuable information and tips on how you can enhance your employability during your time at UNSW. It contains information on UNSW Careers and Employment resources and programs, and features profiles of successful UNSW international alumni.

Download: student.unsw.edu.au/international-student-careers
UNSW Leadership Program

The UNSW Leadership Program is a flexible program that blends face to face and online learning, and allows you to develop key leadership skills at your own pace whilst fitting around your other commitments. Through the program you will explore different theories of leadership, develop practical leadership skills and uncover your strengths and values.

Website: student.unsw.edu.au/leadership

Alumni Host Program 2019

First year international students have the opportunity to engage with UNSW Alumni. Graduates serve as hosts providing support and general information to newly arrived International Students. Students should meet with their Alumni host at least three times during semester. Discussion topics may include (but are not restricted to); how to make the most of their studies at UNSW, settling into Sydney.

Website: student.unsw.edu.au/alumni-host-program-international-students

UNSW Advantage and AHEGS

UNSW is committed to creating an outstanding co-curricular experience for our students; one that supports personal and professional growth and creates a rich and vibrant campus life. You can develop your professional skills through a number of volunteer programs recognised by UNSW Advantage which, on completion, will appear on your Australian Higher Education Graduation Statement (AHEGS).

Website: student.unsw.edu.au/advantage

Careers Expos and Employer Presentations

UNSW has strong links to industry and the University’s careers expos, seminars and employer presentations, providing the opportunity to gain valuable insight and to speak directly with industry professionals.

Website: student.unsw.edu.au/expos

Interchange

4 day TED style conference program that is designed to help find your inner entrepreneur and develop professional skills, including communication, innovation and leadership.

Website: student.unsw.edu.au/interchange
In order to graduate you must have completed all assessments, paid outstanding debts, resolved all pending results and checked and updated your personal details in myUNSW.

**Completing Student Seminar Series**

When your time at UNSW comes to an end, there are a number of seminars that will assist to prepare students for life after university whether you intend on working within Australia or overseas.

**Website:** [student.unsw.edu.au/departing-unsw](http://student.unsw.edu.au/departing-unsw)
The Student Code is the basis of the relationship between the University and students. Students should read the Student Code, as it contains important information regarding both the University’s and students’ responsibilities.

**UNSW Responsibilities**

The Student Code recognises that UNSW has certain responsibilities to you. If you feel that the University has not met one or more of its responsibilities, you can make a complaint under the Student Complaint Procedure.

**Students Responsibilities**

The Student Code outlines expectations regarding your behaviour both academically and in relation to your general conduct at University. If you breach the Student Code, UNSW may take disciplinary action according to the Student Misconduct Procedure.

**Website:**
student.unsw.edu.au/conduct
Complaints

UNSW wants each student's experience to be positive and enjoyable. Should any problem arise, there are plenty of ways to get help. Try to resolve issues as close to the source as possible, this might mean contacting your course coordinator, lecturer or tutor directly. Alternatively speak with the School Grievance Office. Students wanting to take the matter further must lodge a formal complaint to the Student Integrity Unit. If your complaint is of a serious nature, or if you are uncomfortable raising it locally, you can contact the Student Integrity Unit in the first instance.

Website: student.unsw.edu.au/complaints

Know your Rights

Kingsford Legal Centre (KLC)

KLC can provide students and local residents with free legal advice, referral and assistance with legal problems. The Centre is a clinical legal education program and community centre. All advice is free and covers most areas of law such as employment, discrimination and tenancy issues. The Kingsford Legal Centre does not provide immigration advice.

Opening Hours: Monday to Friday, 9am to 1pm, 2pm to 5pm
Advice Night: From 6pm on Tuesdays, Wednesdays, Thursdays
Where: Ground Floor, Law Building (Map Ref: F8)
Telephone: +61 2 9385 9566
Website: klc.unsw.edu.au

Redfern Legal Centre (RLC)

RLC provides free, confidential legal advice that is available for international students on Wednesday evenings. International students at UNSW can obtain advice about housing problems, fines, debts, car accidents, employment, discrimination, family law, domestic violence and complaints about colleges or Universities at RLC.

Opening Hours: Monday to Thursday, 9am to 1pm, 2pm to 6pm
Friday, 9am to 1pm, 2pm to 5pm
Where: 73 Pitt St, Redfern
Telephone: +61 2 9698 7277
Website: rlc.org.au

Education Services for Overseas Students (ESOS) Act 2000

The Australian Government wants overseas students in Australia to have a safe, enjoyable and rewarding environment in which to study. Australia’s laws promote quality education and consumer protection for overseas students. These laws include the ESOS Act 2000 and the National Code. As an International Student Visa holder, you enjoy various rights, including receiving accurate information about your course, tuition fees and refund policies, access to support services and complaints processes, and information about academic progress and changes to your enrolment. The ESOS Act also provides obligations and restrictions on students. Under the Act, students must comply with the conditions of their student visa. The University is also required to monitor and report on some of these conditions to the Department of Home Affairs. Information provided by students may be made available to Australian Government agencies as required by the ESOS Act and related legislation.
Schooling for your Children

It is a requirement for school aged children of dependants of international students to attend school in Australia. Children must be five years old to be eligible to start school in New South Wales.

You are responsible for school fees (unless exempt) and other costs including school uniforms, books, stationery and excursions. You may need to pay for one semester’s school fees when you provisionally enrol your children.

Website:
student.unsw.edu.au/visa

Website:

Work Integrated Learning
NSW Government

International students can engage with the community and gain work experience through NSW Volunteering, NSW Community and Family Services.

Website:
volunteering.nsw.gov.au

Other Community Resources

Community Language Information

Website:
fairtrading.nsw.gov.au/ftw/About_us/Access_and_equity/Think_Smart_program/Community_language_information.page

Health and Wellbeing

NSW Health provides information on: Sexual Health, HIV, sexually transmissible infections and viral hepatitis in diverse languages; Transcultural Mental Health multilingual tips and resources & Multicultural Problem Gambling Service for NSW in diverse languages.

Playsafe Website:
playsafe.health.nsw.gov.au

Multicultural HIV and Hepatitis Service
Website:
mhahs.org.au

Transcultural Mental Health Care and Multicultural Problem Gambling Service:
dhi.health.nsw.gov.au

Australian Government

The Fair Work Ombudsman provides a wide range of free information and resources such as Pay & Conditions Tool & Multi-lingual resources.

Website:
fairwork.gov.au
Like many international students you may get a part time or casual job to help pay for living expenses while studying in Australia. It is important to know your rights in the workplace.

**International Student Work Rights**

International students (Visa Subclass 500) can work up to forty hours per fortnight once their study has commenced and during any period in which their program is in session. A fortnight means a period of 14 days commencing on any Monday and ending on the second following Sunday.

Check your visa conditions using VEVO

**VEVO Website:**
immi.homeaffairs.gov.au/visas/already-have-a-visa/check-visa-details-and-conditions/check-conditions-online

**Work Rights Website:**

---

**Fair Work Online**

**Website:**
fairwork.gov.au

**Telephone:**
13 13 94

**Department of Home Affairs**

**Website:**
homeaffairs.gov.au

**Telephone:**
13 18 81
What’s on in Sydney

Website: whatson.cityofsydney.nsw.gov.au/

Driving in New South Wales


Shopping in and around Kensington Campus

Sydney’s CBD is home to international brands such as Topshop, Zara and H&M. ‘The Intersection’ on the corner of Oxford Street and Glenmore Road is home to Australian boutique brands. ‘Funky’ home grown designers and nearby markets are situated in Crown Street, Surry Hills and Darling Street, Balmain.

Grocery Shopping

The main supermarket operators are Woolworths, Coles and ALDI.
Key Contacts

**EMERGENCY SUPPORT (24/7)**

**UNSW Security**  
(emergency on campus)  
9385 6666

**UNSW Security**  
(non-emergency on campus)  
general inquiries: 9385 6000

**Police/Ambulance/Fire**  
000 (primary number)

**Police/Ambulance/Fire**  
112 (mobile phone)

**Mental Health Crisis Team**  
(South East Sydney)  
Info on ARC page:  
arc.unsw.edu.au/help/helpful-links-and-contacts

**Crime Stoppers**  
1800 333 000

**MEDICAL SERVICES**

**Health direct Australia (24/7)**  
1800 022 222

**Poisons Information Hotline (24/7)**  
13 11 26

**Sydney Sexual Health Centre**  
(02) 9382 7440

**DRUG AND ALCOHOL SERVICES**

**Family Drug Support (24/7)**  
(02) 4782 9222  
(emergency on campus) 1300 368 186

**Alcohol and Other Drugs**  
(02) 9361 8000

**Drug and alcohol Counselling (24/7)**  
NSW (Regional): 1800 422 599  
Metropolitan: 9361 8000

**SEXUAL ASSAULT SERVICES**

**NSW Rape Crisis Centre (24/7)**  
1800 424 017 or  
9819 6565

**National Sexual Assault**  
1800 737 732

**Domestic and Family Violence Line (24/7)**  
1800 737 732

**Victims Access Line (24/7)**  
(02) 8688 5511

**The Child Protection Helpline**  
(24/7 notifications of child abuse) 132 111

**Victims of Crime Helpline**  
1800 633 063 (Mon- Fri 8am to 6pm)
MENTAL HEALTH CRISIS (24/7)
Mental Health Line
1800 011 511
Lifeline
13 11 14
Suicide Call Back Prevention
1300 659 467
Kids Helpline (up to 25 years)
1800 551 800
Beyondblue
1300 22 4636
Eastern Suburbs Mental Health Service
(02) 9366 8611
Salvation Army Care Line (24/7)
1300 36 36 22

FINANCIAL/GAMBLING HELP
Gambling Help (24/7)
1800 858 858
Centrelink (Youth and students)
13 24 90
Welfare Rights Centre
(02) 9211 5300

DOMESTIC AND FAMILY VIOLENCE
Domestic Violence Line
1800 65 64 63
Victims Access Line (24/7)
1800 633 063 or (02) 8688 5511
MensLine Australia (24/7)
1300 78 99 78
The Child Protection Helpline (24/7)
132 111

LEGAL SERVICES
Law Access NSW
1300 888 529
Legal Aid NSW
(02) 9219 5000
Community Legal Centres NSW
(02) 9212 7333
Anti-discrimination Board
(02) 9268 5544
NSW Police Assistance Line (24/7)
131 444

EMERGENCY ACCOMMODATION/TENANCY ISSUES
NSW Fair Trading
13 32 20
Eastern Area Tenants Service
(02) 9386 9147
Housing New South Wales
1300 468 746
Alternatively: 1800 422 322 or 1800 152 152
Hearing impaired: 133 677
DISABILITY SERVICES
People with Disability Australia (PWDA)
1800 422 015

Disability Legal and Advocacy Service
(02) 8014 7000

GAY AND LESBIAN SERVICES
Gay and Lesbian Counselling Service
(02) 8594 9596 or (02) 8594 9595 (lesbian only)

ABORIGINAL AND TORRES STRAIT ISLANDER SERVICES
Aboriginal Corporation for Homelessness
(02) 9799 8446

Nura Gili
(02) 9385 3805

Aboriginal Housing Enquiry
1800 727 555 (Free call)
ARRIVAL CHECKLIST

☐ Record your Z ID

☐ Email or phone your family

☐ Visit Student Development International Welcome Centre

☐ Complete UNSW Essentials 7 Modules for International Students

☐ Complete your online enrolment and class registration, and set up your UNSW email account.

☐ Collect your Student ID card and Health Care membership card

☐ Attend Welcome Day: International Student Briefing Day and O-Week

☐ Sign up to be matched with a UNSW Cultural Mentor

☐ Complete ELISE tutorial (compulsory for both undergraduate and postgraduate students) and the online safety and wellbeing tutorial

☐ Follow UNSW SDI Facebook and Instagram Accounts

student.unsw.edu.au/international